MT+ How to read the error log

- Import fails due to incorrect file type
- Import fails due to validation rule for cell format and content
- Import fails due to business rule that has not been respected

- Related Articles

This page explains how to read the error log when the import of mobilities fails, how to correct the import file following the instructions of the error log and the most common error log messages. When importing a file, the system first checks if the file type is right, then it checks if the field format and content are correct and finally it checks against the business rules.

Example of business rules that must be respected:

- it is not allowed to have multiple organisations (different Organisation ID) with the same PIC
- the sending and receiving organisations cannot be the same
- the sending and receiving countries cannot be the same (depending on key action)
- the number of interruption or zero grant days cannot be greater than the duration
- the number of travel days must be 0, 1 or 2 (if applicable for the key action)
- the start date cannot be greater than the end date
- the start date cannot be before the project start date
- the end date cannot be after the project end date
- the duration of Student mobilities cannot be greater than 360 days
- the duration of Staff mobilities cannot be less than 2 days and more than 60 days
- the adjusted budget cannot be greater than the calculated budget

In the following scenario, the import will fail 3 times.

Import fails due to incorrect file type

In the case where an incorrect file type (other than CSV or XLS) is selected to import, an error message will appear.

Import fails due to validation rule for cell format and content

The import will fail due to validation rules for cell format and content, such as:

1. Not using the allowed codes in place of field terms, as specified in the MT+ data dictionary.
2. Mandatory fields are being left blank.
3. Not respecting the accepted decimal separator or date format.

2015-1-PL01-KA105-013816_Mobilities_Export.xls

2016-11-15 15:34:14.0 | Complete

Total Mobilities:

(1) Invalid EAC dictionary value ①

Error Details

Cell Number: K3 - Column Name: Nationality - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz

Custom Message

received value is belgium

(2) Mandatory field not provided ①

Error Details

Cell Number: J3 - Column Name: Participant Email - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz

Custom Message

(3) Format is invalid ①

Error Details

Cell Number: H3 - Column Name: Participant Date of Birth - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz

Custom Message

expected format is DD-MM-YYYY, received value is 1998/10/06

Close

Import fails due to business rule that has not been respected

The import will fail and a second error log is produced (**Custom Message**), detailing the business rule that has not been respected.

For example:

1. It is not allowed to have multiple organisations (different Organisation ID) with the same PIC.
2. The number of travel days must be 0, 1 or 2 (if applicable for the key action).
3. The duration of Student mobilities cannot be greater than 360 days.
4. The end date cannot be after the project end date.

2015-1-PL01-KA105-01381
2016-11-15 15:58:58.0 | Complete

Error Details

Custom Message

Cell Number: AQ3 - Column Name: Receiving Organisation ID - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz — PIC is 996927492

Cell Number: R4 - Column Name: Sending Organisation ID - Mobility ID: 13816-MOB-00002 - Participant First Name: yves - Participant Last Name: souvenir — PIC is 996927492

1 Another organisation exists in the project with different ID and the same PIC ❷

2 The number of travel days cannot be greater than two ❶

Error Details **Custom Message**

Cell Number: CI3 - Column Name: Travel Days (max. 2) - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz — received value is 4

3 The mobility duration is incorrect ❶

Error Details **Custom Message**

Cell Number: CH3 - Column Name: Duration Calculated (days) - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz — The mobility duration must be between 1 and 2 days

4 The end date is greater than the project end date ❶

Error Details **Custom Message**

Cell Number: CG3 - Column Name: End Date - Mobility ID: 13816-MOB-00001 - Participant First Name: John - Participant Last Name: Babinicz — received value is 02-07-2016, project end date is 01-08-2015

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