# **MT+ Alerts and Notifications**

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The alerts icon in Mobility Tool+ is a new feature that will notify you about any issues that might impact the good implementation of your project. Alerts will be gathered in an easily accessible and centralised place, which will help you to quickly identify issues and, if necessary, fix them. Some of these alerts might be for information only and therefore will not need any follow-up.

Alerts are currently available for:

- KA107 Missing Partner Country contacts details
- KA107 Budget transfers between incoming and outgoing mobility flows reach 40% limit ٠
- KA107 First transfer between incoming and outgoing mobility flows

The alerts are auto-created by the system and updated once a day. The page here explains the basic functionality of this feature.

## Relevant for...

Call Year	Key Action	Action
2016 onward	KA1 - Learning Mobility of Individuals	KA107 - Higher education student and staff mobility between Programme and Partner Countries

## 1. The Alert icon

#### Explanation and illustration

In Mobility Tool+ the alert icon is displayed in the right top corner of the screen. If there are any open issues in your projects, a number indicating the total number of issues will be displayed next to the icon.

In our example you see a total of 58 alerts.



Clicking on the icon will open a small information window with an overview of the alerts, displaying the total number of issues per alert type.

The number of occurrences is sorted by projects where the issues appear. The number of occurrences depends on the user rights (beneficiary, co-beneficiary, NA, LLP Coordinator) for the project(s) concerned.

EN C	hange language   🔔 🌆   🛔	
	Alerts	
	40% Budget Transfer Limit	0
	Missing Contact Details	32
	First Transfer Incoming/Outgoing	25
	expanded view	

#### 1.1. Alert types specifics

Three types of alerts are available.

- KA107 beneficiaries are allowed to change incoming mobility flows to outgoing, and vice versa, provided the sum total of the changes incurred does not exceed 40% of the total project budget allocated in Annex II, and provided that the type and direction of the mobility is eligible.
- The 40% threshold is set to ensure that the core of the mobility project is respected.
- <sup>o</sup> Once the 40% threshold is reached, the beneficiary will have to request an amendment from his/her National Agency.
- This alert will be displayed when the sum of transfers between incoming and outgoing mobility flows is equal or above 40% of the total project budget.
- It should be considered critical and beneficiaries and National Agencies will be required to fix this issue.

#### First Transfer Incoming/Outgoing

- KA107 beneficiaries can transfer funds between incoming and outgoing mobility flows without amendment (up to 40% of the total project budget).
- This alert is displayed when the total transferred (I->O / O->I) is less than or greater than zero.
- This alert is for information only, so that beneficiaries are aware that they are doing something that was not originally granted and might require an amendment at a later stage.

#### **Missing Contact Details**

- This alert is a reminder that beneficiaries should always encode the contact details of the Partner Country organisation.
- Contact details are necessary for the good implementation of the project, as they might be useful for monitoring visits by National Agencies, National Erasmus+ Offices, European Commission representatives etc.
- The alert is displayed if for a Partner Country organisation in a particular project no contact person is provided.
- It should be considered as a warning.

#### Information

If the project is in the Checks or NA Validation phase, then only the Reported (submitted) version will be considered for the project.

#### 1.2. Alert type severities

Alerts can have one of three severities:

- info
- warning
- critical

In the list of alerts you can use the Severity filter to filter for alerts of a specific severity level.

Alerts 4								×
Alert			Severity		)	Sta	atus	
KA107 Budget tran 40% limit	KA107 Budget transfers between incoming and outgoing mobility flows reach 40% limit				J	0	pen Fixed	All
KA107 Missing Par	tner Country contact details 🔞		All	y				
Sending or receivin	g country is not part of the grant agre							
KA107 First transfe	r between incoming and outgoing me	obility flows 🔞						
All								
								Q
🛓 export								C
Created on *	Alert	Grant Agreement No.	Call Year	Action Type	reference	severity	Status	
03/08/2017	40% Budget Transfer Limit	2017-1-PL01-KA107-028059 🖸	2017	KA107	C.	A critical	Open	
17/11/2017	40% Budget Transfer Limit	2017-1-PL01-KA107-027880 🗗	2017	KA107	ď	A critical	Open	
22/10/2019	40% Budget Transfer Limit	2017-1-PL01-KA107-027764 🖸	2017	KA107	C.	A critical	Open	
25/11/2019	40% Budget Transfer Limit	2018-1-PL01-KA107-038928 🗗	2018	KA107	ß	A critical	Open	
10 25 50	100							« <b>1</b> »

## 2. List of alerts

Aler

#### Explanation and illustration

To open the list of all alerts for your projects, you have different options available:

- 1. Click on expanded view to open the list with all issues OR
- 2. Click on the alert type to open the list with all alerts of this specific type.

A pop-up will display the list of alerts accordingly.



#### Alerts 9

Alert KA107 Budget transf KA107 Missing Partr KA107 First transfer Sending or receiving All Search in 9 records	KA107 Budget transfers between incoming and outgoing mobility flows reach 40% timit • 2 • 0       Critical Info Warning All       Open Fixed All       All         KA107 Missing Partner Country contact details •       •       Beneficiary       All       Info       Non       Fixed All       All         KA107 First transfer between incoming and outgoing mobility flows •       •								
<b>≛</b> export								C	
Created on	Alert	Grant Agreement No. 🗸	Call Year	Action Type	reference	severity	Status		
05/02/2019	Missing Contact Details	2019-1-FR01-KA107-050592 🗷	2019	KA107	Organisation 123 🗷	! warning	Open		
05/02/2019	Missing Contact Details	2019-1-FR01-KA107-050592 🗷	2019	KA107	E10000814 Org NAME	! warning	Open		
05/02/2019	Missing Contact Details	2019-1-FR01-KA107-050592 🗷	2019	KA107	Organisation 987	! warning	Open		
05/02/2019	Missing Contact Details	2019-1-FR01-KA107-050592 🖙	2019	KA107	E10005209 University GHI 🕼	! warning	Open		
05/02/2019	Missing Contact Details	2019-1-FR01-KA107-050592 🗷	2019	KA107	E10001772 Institut NAME	! warning	Open		
05/02/2019	Missing Contact Details	2019-1-FR01-KA107-050592 🖙	2019	KA107	Research Group XYZ 🗷	! warning	Open		
03/09/2017	Missing Contact Details	2017-1-FR01-KA107-023688 🗗	2017	KA107	E10068253 Institut BSFP 🗷	! warning	Open		
03/09/2017	Missing Contact Details	2017-1-FR01-KA107-023688 🗷	2017	KA107	E10035782 Organisation 456 🗷	! warning	Open		
03/09/2017	Missing Contact Details	2017-1-FR01-KA107-023688 🖙	2017	KA107	E10008092 Group MNO 🗷	! warning	Open		
10 25 50	100							к <b>1</b> »	

#### 2.1. Features in the list of alerts

Filter and search functionalities available at the top of the window listing the alerts:

- Alert displays all alert types available. Clicking on one specific type will only display the alerts of that specific type. Selecting All will display all alert types.
- Severity will display only alerts with the selected severity (Info, Warning, Critical). Selecting All will display all alerts, regardless of severity.
  Status will display only alerts with the selected status (Open, Fixed). Selecting All will display all alerts regardless of status.
- The Search bar allows you to search for specific keywords, a project, a company etc. by using the complete or parts of the name.

Alerts 58	
Alert KA107 Budget transfers between incoming and outgoing mobility flows	Severity Critical Info Warning All Open Fixed All
KA107 First transfer between incoming and outgoing mobility flows	Beneficiary
All	
Search in 58 records	٩

#### 2.2. Columns in the list of alerts

The export button on top of the list allows you to export the alerts as either pdf, xls or csv file. You have the possibility to export all records or select specific ones.

🛓 export					
O all in this page all existing records	>	Export All records:	PDF File	X XLS file	CSV file
O none O inverse					

The list has following columns available: Created on, Alert, Grant Agreement No., Call Year, Action Type, reference, severity and Status. You can sort the list by clicking on a column title.

All information displayed in blue within the list is clickable and the links in column reference will bring you to the related screen in Mobility Tool+. The screen will be opened in a new window or new tab.

Note: Clicking on the Grant Agreement No. will open the Project Details screen and not, for example, the contacts page for a missing contact of an organisation.

Status

🛓 export							C
Created on	Alert 🗸	Grant Agreement No.	Call Year	Action Type	reference	severity	Status
24/10/2017	Missing Contact Details	2017-1-PL01-KA107-028058 🗗	2017	KA107	E10001772 NACIONALNIY TEHNICHNIY UN ERSITET UKRAINI KIIVSKIY POLITEHNICH Y INSTITUT 🗗	IV NI <b>!</b> warning	Open
14/11/2017	Missing Contact Details	2017-1-PL01-KA107-038785 🗗	2017	KA107	E10000814 Org NAME	! warning	Open
24/10/2017	Missing Contact Details	2017-1-PL01-KA107-028116 🗗	2017	KA107	E10005209 University GHI	! warning	Open

## 3. KA107 Missing Partner Country contact details

#### Explanation and illustration

To fix missing contact alerts, open the list of alerts.

- 1. Use the KA107 Missing Partner Country contact details filter on top of the list to narrow down the list of displayed results.
- 2. Click the hyperlink for the first alert you want to view / fix in column reference to open the Contacts screen for the specific project.

In our example we have a total of 32 alerts for this type. You might also notice that some alerts may refer to the same project, as Mobility Tool+ will create one alert per KA107 Missing Partner Country contact details.

Alerts 2											
Alert     Severity     Status       KA107 Missing Partner Country contact details     Image: Control of the second sec											
KA107 First tra	nsfer between incoming and o	utgoing mobility flows 🔞		Beneficiary							
Sending or rece	eiving country is not part of the	grant agreement 🔞	3		All						
All	All										
Search in 2 red	Search in 2 records										
🛓 export						ß			Ĉ		
Created on	Alert	Grant Agreement No.	Call Year	Action Type	reference 2	severity 🗸	Status				
21/02/2020	Missing Contact Details	2019-1-PL01-KA107-061315 🗗	2019	KA107	Organisation 123	! warning	Open				
03/06/2019	Missing Contact Details	2019-1-PL01-KA107-061315 🗗	2019	KA107	E10000814 Org NAME	! warning	Open				
10 25	50 100							« 1	»		

The contact screen for the specific organisation opens. Here you can add the missing contact. Detailed instructions are available under MT+ How to manage contacts.

List Contacts 3	+ Create
Organisation 123	Y
Search in 0 records	٩
	C
No record found	

Once the contact is created, the related alerts item will disappear from the list, if the status filter was set to display only **Open** issues, as the issue was fixed. In our example we now only have 31 alerts for missing contacts left. You can easily review the fixed item by changing the status filter to **Fixed**. All fixed items for the selected alert type will be displayed.

## 4. KA107 Budget transfers between incoming and outgoing mobility flows reach 40% limit

#### Explanation and illustration

For the alert KA107 Budget transfers between incoming and outgoing mobility flows reach 40% limit there is no specific action required to solve the issue, if you have only encoded some mobilities and are not close to the reporting phase. However, if the majority of mobilities have taken place and the project is close to the end date, beneficiaries need to contact their National Agencies to create an amendment.

Either an amendment to the grant agreement or a mobility update/creation/deletion could influence the appearance/disappearance of this alert.

To view the details of and eventually fix the budget transfer alert, open the list of alerts.

- 1. Use the KA107 Budget transfers between incoming and outgoing mobility flows reach 40% limit filter on top of the list to narrow down the list of displayed results.
- 2. Click the hyperlink for the first alert you want to view in column reference.

The Budget Transfer screen for the project opens, displaying the overview of the current budget.

1						Severity				Status	
A107 Budgel	t transfers between inco	ming and outo	joing mobility	flows		Critical	Info Warning	All		Open Fixed	I All
Teach 40% IIm						Beneficia	ry				
KA107 Missing	g Partner Country conta	ct details 0				All					
KA107 First tra	ansfer between incomir	g and outgoin	g mobility flow	s 😧							
All											
Search in 1 re	ecords										(
🛓 export											Q
Created on	Alert		Gran	t Agreemer	nt No. 🗸	Cal	l Year A	ction Type	reference	severity	Status
01/06/2017	40% Budget Tr	ansfer Limit	2017-	1-PL01-KA	107-038784 🖸	201	I7 К	(A107	2) 🕫	<b>A</b> critical	Open
											« <b>1</b> »
10 25	50 100										
10 25	r Charger										
10 25	Cranted Amounts (Travel + India	idual Support)	Realised Amount	s (Travel + Individ	ual Support)			Amount Tra	ansferred Calculation		
10 25 Iget Transfer	Conspect     Granted Amounts (Travel + Indiv Incoming Outgoing	idual Support) Total	Realised Amount	s (Travel + Individ Outgoing	ual Support) Total	Outgoing to Incoming	Incoming to Outgo	Amount Tri ving Total Budge	ansferred Calculation t Transfers Total	I Transferred (from OS)	Total Transferred (I->O / O-2
10 25 dget Transfer utner Country	SU     1UU       r     €Doope       Granted Amounts (Travel - Indiv Incoming     Outgoing       0.00 €     3.880.00 €	idual Support) Total 3.880.00 €	Realised Amount Incoming 4.160.00 €	s (Travel + Individ Outgoing 0.00 €	ual Support) Total 4.160,00 €	Outgoing to Incoming 4.160.00 €	Incoming to Outgo	Amount Tri Ding Total Budge	nnsferred Calculation t Transfers Total 4.160,00 €	Transferred (from OS) 280.00 €	Total Transferred (I>O / O- 3.880.00
10 25 dget Transfer artiser Country zzäkhstan Totals	SU         100           I closure         Granted Amounts (Travel + Indix           Incoming         Outgoing           0.00 €         3.880.00 €           0.00 €         3.880.00 €	idual Support) Total 3.880,00 € 3.880,00 €	Realised Amount Incoming 4.160,00 € 4.160,00 €	s (Travel + Individ Outgoing 0.00 € 0,00 €	ual Support) Total 4.160,00 € 4.160,00 €	Outgoing to Incoming 4.160.00 € 4.160,00 €	Incoming to Outgo 0.4 0,0	Amount Tri bing Total Budge 00 € 4	ensferred Calculation (t Transfers Total 4.160,00 € .160,00 €	Transferred (from OS) 280,00 € 280,00 €	Total Transferred (I->O / O- 3.880,00 3.880,00
10 25 dget Transfer utser Country zakhatan Totals	50         100           Cranted Amounts (Travel + Indix Incoming         Outgoing           0.00 €         3.880.00 €           0,00 €         3.880,00 €           40%, Incoming / Outgoing Bust	idual Support) Total 3.880,00 € 3.880,00 €	Realised Amount Incoming 4 160,00 € 4,160,00 €	s (Travel + Individ Outgoing 0.00 € 0,00 €	ual Support) Total 4.160,00 € 4.160,00 €	Outgoing to Incoming	Incoming to Outge 0.4 0,0	Amount Tri Ning Total Budge 00 € 4	Insferred Calculation 1 Transfers Total 4.160.00 € .160,00 €	Transferred (from OS) 280,00 € 280,00 €	Total Transferred (1->0 / 0- 3.880,00 3.880,00

## 5. KA107 First transfer between incoming and outgoing mobility flows

#### Explanation and illustration

For the alert KA107 First transfer between incoming and outgoing mobility flows no specific action is required, as those alerts are for informational purpose only.

Beneficiaries are doing nothing wrong, but should be aware that an amendment is needed once they reach the 40% limit. A mobility creation/deletion could influence the appearance/disappearance of this alert.

To view the details of and eventually fix this alert, open the list of alerts.

1. Use the KA107 First transfer between incoming and outgoing mobility flows filter on top of the list to narrow down the list of displayed results. 2. Click the hyperlink for the first alert you want to view in column reference.

The Budget Transfer screen for the project opens, displaying the overview of the current budget.

Alerts	25							
rt			Severit	У		2	Status	
107 Budget 1 obility flows re	transfers between incoming a each 40% limit	nd outgoing	Critical	Info V		Open Fixe		
107 Missing	Partner Country contact deta	ils 🔞	Benefic	ary				
107 First trai bility flows	nsfer between incoming and	outgoing						
arch in 25 re	cords							
🕹 export								
Created on	Alert	Grant Agreeme	nt No. <del>v</del>	Call Year	Action Type	reference	severity	Status
14/11/2017	First Transfer Incoming/Outgoing	2017-1-PL01-KA	107-038784 🗗	2017	KA107 2		<b>i</b> info	Open
07/11/2017	First Transfer Incoming/Outgoing	2017-1-PL01-KA	107-028122 🖸	2017	KA107	ď	1 info	Open
30/10/2017	First Transfer Incoming/Outgoing	2017-1-PL01-KA	107-028116 🕑	2017	KA107	C	1 info	Open
02/08/2017	First Transfer	2017-1-PL01-KA	107-028059 🖸	2017	KA107	C	1 info	Open

#### Budget Transfer

Partner Country	Granted Amounts (Travel + Individual Support)			Realised Amounts (Travel + Individual Support)			Amount Transferred Calculation				
	Incoming	Outgoing	Total	Incoming	Outgoing	Total	Outgoing to Incoming	Incoming to Outgoing	Total Budget Transfers	Total Transferred (from OS)	Total Transferred (I- >0 / O->I)
Albania	4.020,00 €	30.823,00 €	34.843,00 €	0,00€	4.804,00€	4.804,00€	0,00€	0,00€	0,00€	0,00€	0,00€
Armenia	3.320,00 €	17.872,00 €	21.192,00 €	10.993,00 €	3.574,00 €	14.567,00 €	7.673,00 €	0,00 €	7.673,00 €	0,00 €	7.673,00 €
Azerbaijan	23.550,00 €	8.740,00 €	32.290,00 €	45.061,00€	22.758,00 €	67.819,00 €	21.511,00 €	14.018,00€	35.529,00 €	35.529,00 €	0,00€
Belarus	0,00 €	6.800,00€	6.800,00 €	0,00 €	0,00 €	0,00€	0,00 €	0,00€	0,00€	0,00€	0,00€
Georgia	42.230,00 €	11.280,00€	53.510,00 €	37.677,00€	0,00 €	37.677,00€	0,00 €	0,00€	0,00€	0,00 €	0,00€
Serbia	7.480,00€	12.040,00 €	19.520,00 €	0,00€	35.262,00 €	35.262,00 €	0,00€	23.222,00€	23.222,00€	15.742,00 €	7.480,00€
Totals	80.600,00€	87.555,00 €	168.155,00 €	93.731,00 €	66.398,00 €	160.129,00 €	29.184,00 €	37.240,00 €	66.424,00€	51.271,00 €	15.153,00 €

40% Incoming / Outgoing Budget Transfers	0	50% OS / Mobilities Budget Transfers	0
15.15 <mark>3,00 €</mark>	9,01 %	51.271,00 €	215,42 %
Compliant?	67.262,00 €	Compliant? 🗙	11.900,00 €

## 6. Alert Summary display inside Project Details

#### Explanation and illustration

You will also see a new box entitled **Alert Summary** displayed in the Project Details screen of your KA107 project, if applicable. It displays the **Alert type**, **severity** and the **amount** of this alert type for the project.

This list of issues is for your information only and the details here are not clickable; meaning those will not bring you to the specific screen to view (and fix) those.

Project 2020-1-PL01-KA107-050763 Details Dashboard	Organisations Contacts Mobilities Mobility Import - Export Obstacle	Types Budget Reports			
Project Details Project Log					
Context information	Project information	Project Access			
Programme: Erasmus+ Key Action: KA1 - Learning Mobility of Individuals Action Type: KA107 - Higher education student and staff mobility between Programme and Partner Countries	Grant Agreement No.: 2020-1-PL01-KA107-050763 Applying on behalf of a consortium?: ☑ National ID: Test Team Project Title: -	User's role in project: Beneficiary Access to Project: Edit Access to Project Project is locked:			
Call Year: 2020 Round: 1 Start of Project: 01/08/2019 End of Project: 31/07/2022	Project Acronym: Project Status: Follow-up Final Report Submission Deadline: 29/09/2022	History information Created on: 24/04/2020 14:05:38 by: National Agency			
Project Duration (months): 36	Beneficiary Organisation information	Updated on: 12/05/2020 17:04:55 by: Elisabeta-Oana MAL			
National Agency	OID: E10208983	Alert Summary			
National Agency: PL01 - Foundation for the Development of the Education System For further details about your National Agency, please consult the following page https://ec.europa.eu/programmes/erasmus-plus/contact_en	Legal Name: UNIWERSYTET EKONOMICZNY W KRAKOWIE Business Name: UNIWERSYTET EKONOMICZNY W KRAKOWIE Full legal name (National Language): Consortium Accreditation No.: 2019-1-PL01-KA108-050839	Country not part of grant agreement			

## **Related Articles**

- MT+ Disadvantaged Background KA107 (2019)
  MT+ Total Number of Teaching Hours
- MT+ How to manage Survey on Recognition
  MT+ Traineeship in Digital Skills
  MT+ KA107 Budget transfer

- MT + How to read the Project Dashboard (HE and VET projects only)
- MT+ Alerts and Notifications
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  MT+ Basics and variations of the mobility screen for KA1
  MT+ List functionality
- MT+ Update OID or confirm changed organisation details
- MT+ EU Login for user
  MT+ Project Details