

Support - OPSYS

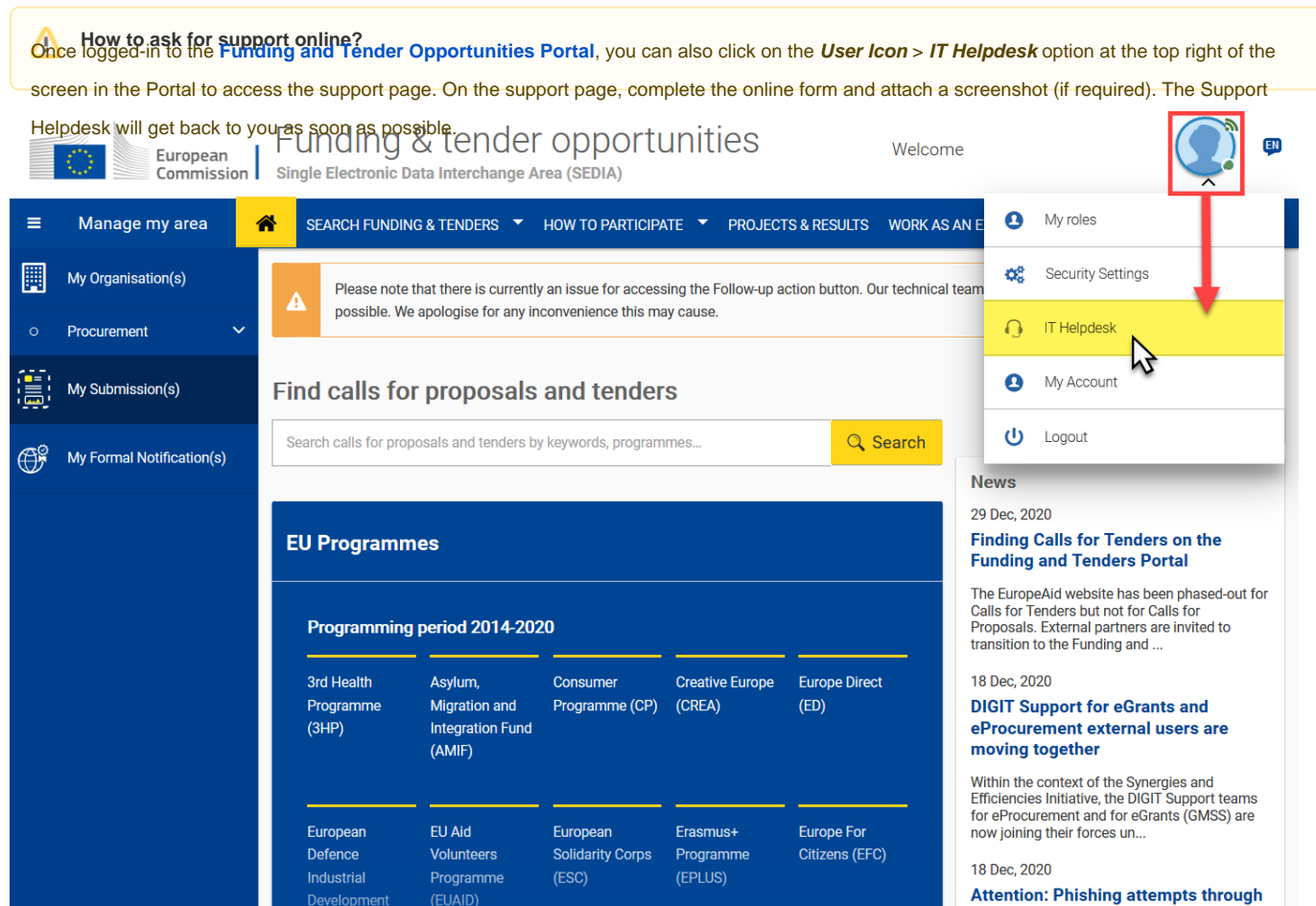
How to ask for support

Ask for support on IT or Operational Aspects

For **IT-related** questions, **permissions**, or for support on **operational aspects** (procedures, logframes, interventions, communication with implementing partners, etc.) concerning the **Funding and Tender Opportunities Portal**, please contact the:

>> [EC Funding and Tender Service Helpdesk](#)

How to ask for support online?
Once logged-in to the **Funding and Tender Opportunities Portal**, you can also click on the **User Icon > IT Helpdesk** option at the top right of the screen in the Portal to access the support page. On the support page, complete the online form and attach a screenshot (if required). The Support Helpdesk will get back to you as soon as possible.



The screenshot shows the main interface of the Funding and Tender Opportunities Portal. The header includes the European Commission logo, the portal title, and a 'Welcome' message. A navigation bar at the top contains links like 'Manage my area', 'SEARCH FUNDING & TENDERS', 'HOW TO PARTICIPATE', 'PROJECTS & RESULTS', and 'WORK AS AN E...'. A left sidebar lists 'My Organisation(s)', 'Procurement', 'My Submission(s)', and 'My Formal Notification(s)'. The main content area features a search bar for proposals and tenders, a section for 'EU Programmes' with a table of various programs, and a 'News' section with recent updates. A user menu is open in the top right, showing options like 'My roles', 'Security Settings', 'IT Helpdesk' (highlighted with a red arrow), 'My Account', and 'Logout'.

EU Programmes				
Programming period 2014-2020				
3rd Health Programme (3HP)	Asylum, Migration and Integration Fund (AMIF)	Consumer Programme (CP)	Creative Europe (CREA)	Europe Direct (ED)
European Defence Industrial Development	EU Aid Volunteers Programme (EUAID)	European Solidarity Corps (ESC)	Erasmus+ Programme (EPLUS)	Europe For Citizens (EFC)

News
29 Dec, 2020
Finding Calls for Tenders on the Funding and Tenders Portal
The EuropeAid website has been phased-out for Calls for Tenders but not for Calls for Proposals. External partners are invited to transition to the Funding and ...
18 Dec, 2020
DIGIT Support for eGrants and eProcurement external users are moving together
Within the context of the Synergies and Efficiencies Initiative, the DIGIT Support teams for eProcurement and for eGrants (GMSS) are now joining their forces un...
18 Dec, 2020
Attention: Phishing attempts through

[Home](#)
[Funding and Tender Opportunities Portal](#)