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   - 02. URLs and redirects
   - 03. Process for content transformation
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   - 01. Architecture and navigation
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06. Design
   - 01. Data Protection
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   - 05. Sensitive information on Europa websites
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11. Accessibility
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09. Monitor and measure
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   - 02. Measure user experience: the Satisfaction Index
   - 03. Measure task performance: completion rate
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12. Maintain
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13. Social media
   - 01. Using social media
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14. European Commission visual identity

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Web coordinators within DGs

Contact and support

15. EUROPA service catalogue
16. About the Europa Web Guide

- 01. Change log
- 02. We welcome your feedback
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