

PRIME Meeting no 10
12th of June 2017, Sopron, HU

Annex to item 8 – Subgroups and meetings – feedback and plans
KPIs and Benchmarking”

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- For Discussion and Decision -

Context

Infrastructure managers have a vital role to play in the rail industry, providing access to increasing open networks. In this respect, IMs seek to grow cooperation and to exchange information to help facilitate the delivery of safe, sustainable, high performing, and value generating rail transport across Europe – both to the benefit of users and to society at large.

The Platform for Rail Infrastructure Managers in Europe (PRIME) has identified **KPIs** as a tool to achieve this, along with subsequent benchmarking and exchange of best practices. A **subgroup** was established in spring 2014 with the aim of developing or gathering common KPIs for IMs across Europe and performing a benchmarking.

Mission

The objectives of benchmarking and exchange of best practices amongst IMs across Europe are threefold:

1. Developing a sustainable, competitive infrastructure management business.
2. Providing high-quality services for operators.
3. Facilitating the completion EU policy ambitions.

→ The ultimate objective of developing KPIs and benchmarking practices is to enhance the performance and business development of IMs

Status of work

Following the mandate from last PRIME the subgroup have tested all the KPI in KPI catalogue version 1.0 in a Pilot 3.1 and the consultant have produced a first Pilot Benchmarking report using the Pilot 3.1 data.

The subgroup have with the experiences from Pilot 3.1 updated the KPI Catalogue into version 1.1 and will now start the last Pilot 3.2 adding 2016s data to 2012 – 2015 and after that by the start in November the first real benchmarking will start and a version 2.0 of the KPI catalogue will also be launched.

The IT-tool is ongoing tests and will be tested until the end of august by the members and by September the IT-tool will be in full production.

The subgroup is also discussing needs of more KPIs for better analyse of an IMs situation. Any new KPIs will be added for a later stage.

A new consultant contract will be signed in June since the first contract expired.

The subgroup continues the work on clear definitions, based on 4 principles:

1. Keep it simple
2. Clear definitions
3. Focus on business development for IMs
4. Focus on the deliveries for customers

The work in the subgroup is excellent with a high degree of commitment and transparent discussions.

PRIME decisions

Regarding to the discussion at PRIME 9 the PRIME members are asked **to discuss** and **agree on the following proposals** regarding transparency, ownership and accessibility;

- PRIME IMs are owners of their own data
- Each IM decides what data are submitted into the system
- Dashboards are public for all PRIME members
- Detailed data are public only for active KPI subgroup members
- All data are only for IMs internal use and a Non Disclosure Agreement (NDA) should be signed by the PRIME members.
- For external use the data should be anonymised.
- Any misuse will be reported to the PRIME chairs via the KPI subgroup chair.
- The EC administrates and finances (for next year) the IT-tool
- The PRIME KPI subgroup secretariat governs the IT-tool and database