



PRIME

Platform of Rail Infrastructure Managers in Europe

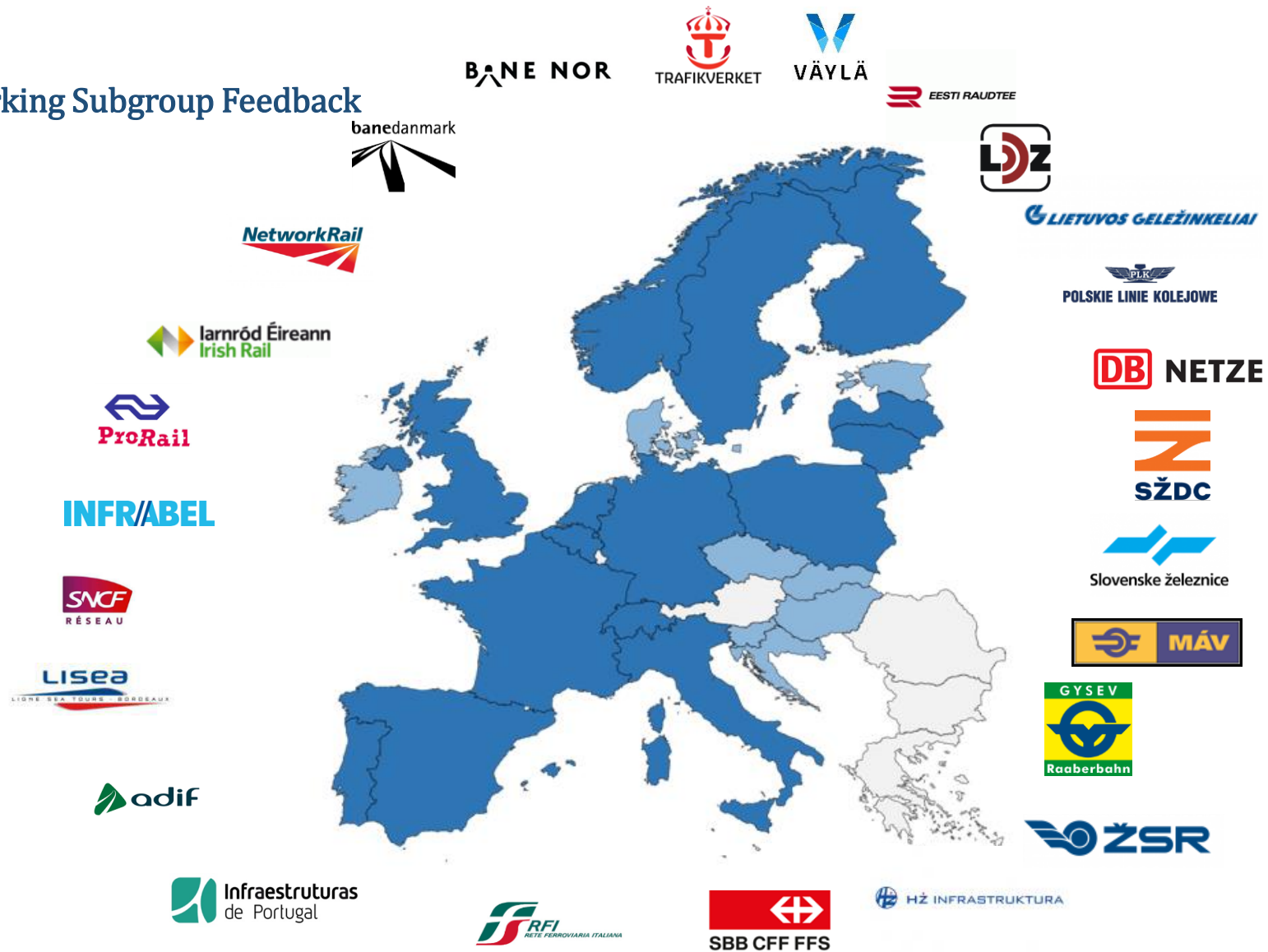
PRIME KPIs & Benchmarking

Brussels, 18 November 2019

15th PRIME Plenary

CONTEXT AND RESULTS

- **An agreement has been reached on key performance indicators**
- **The IT tool (Version 3.1.0) developed by EC IT team and Civity**
- **Two Annual Benchmarking Reports, delivered publicly**
- **One Thematic Report and Workshop on Punctuality, delivering a full insight for this business corner stone**
- **23 Members engaged in subgroup operations**



15 Active

■ Participants in PRIME KPI Report

8 In Transition

■ New members

Observers:

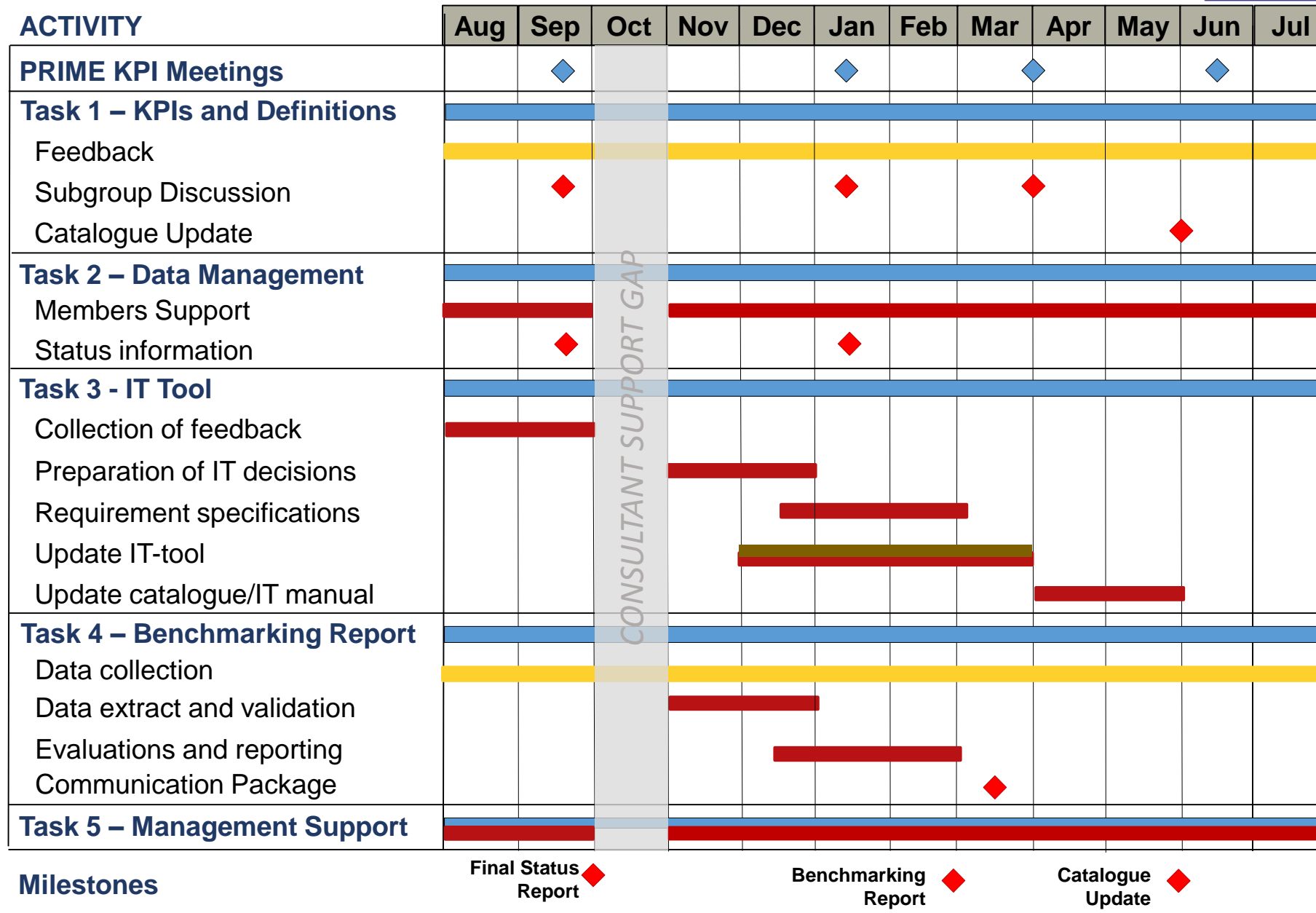


COMMUNICATION PACKAGE

At this stage, the Subgroup recognizes that further work is necessary to make PRIME KPIs more robust and comparable for benchmarking purposes and, also, it's necessary to improve results and conclusions communication:

- **Externally (publicly):** to make the PRIME KPIs Reports recognizable and a standard setter for infrastructure business operations.
- **Internally (PRIME Plenary):** provide high-quality information to support both European Network level and also Company level decisions.
- **Internally (PRIME KPIs Subgroup):** deliver in-depth and comprehensive analysis on every topic, high-quality reports, creating an appropriate environment to international benchmarking and business information exchange.

Annual Business Process 2019/20



CONSULTANT SUPPORT GAP

Milestones Final Status Report ◆ Benchmarking Report ◆ Catalogue Update ◆

■ IMs / EC ■ EC IT team ■ Consultant

COMMUNICATION PACKAGE

- **Regarding KPIs and Definitions** - Improve wider set of definitions and make them more robust
- **Regarding Data Maturity and Comparability of Results** - Promote further work on KPIs results comparability, mainly for Punctuality
- **Regarding Tools and Reporting** - Enhance IT tool to increase functionality, flexibility, usability
- **Regarding Commitment** - Promote active membership and cohesion for an increasing subgroup
- Specific Deliveries to be expected yearly from PRIME KPIs Subgroup:
 - New Catalogue Edition
 - 2018 data (an update for previous years) in IT Tool
 - Annual KPIs Report

- **Questions?**
- **Comments?**
- **Suggestions?**

Thank you!