

Country	Region	Official name	Informal title (EN)	Legal responsibility	Contact details
Austria		Bundesamt für Sicherheit im Gesundheitswesen		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Traisengasse 5 Wien 1200 Email: <a href="mailto:basg@basg.gv.at">basg@basg.gv.at</a> Website: <a href="http://www.basg.gv.at">http://www.basg.gv.at</a> Telephone: +43 050555
Austria		Bundesamt für Eich- und Vermessungswesen		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/48/EC on credit agreements for consumers, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Schiffamtsgasse 1-3 Wien 1020 Email: <a href="mailto:vbk@bev.gv.at">vbk@bev.gv.at</a> Website: <a href="https://www.bev.gv.at/">https://www.bev.gv.at/</a> Telephone: +43 01 211 10 0
Austria		Bundeskartellanwalt		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) No 524/2013 on consumer ODR	Adress: Schmerlingplatz 11 Wien 1016 Email: <a href="mailto:CPC-Bundeskartellanwalt@justiz.gv.at">CPC-Bundeskartellanwalt@justiz.gv.at</a> Website: <a href="http://www.justiz.gv.at/bundeskartellanwalt">http://www.justiz.gv.at/bundeskartellanwalt</a> Telephone: +43 01 52152 0
Austria		Schienen-Control GmbH		Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1107/2006 on disabled	Adress: Linke Wienzeile 4/1/6 Wien 1060 Email: <a href="mailto:office@apf.gv.at">office@apf.gv.at</a> Website: <a href="https://">https://</a>

				persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	<a href="http://www.schiennencontrol.gv.at">www.schiennencontrol.gv.at</a> Telephone: +43 01 5050707
Austria		Fernmeldebüro		Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Radetzkystraße 2 Wien 10030 Email: <a href="mailto:fb@fb.gv.at">fb@fb.gv.at</a> Website: <a href="https://fb.gv.at">https://fb.gv.at</a> Telephone: +43 01 711 00 654500
Austria		Kommunikationsbehörde Austria (KommAustria)		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Mariahilfer Straße 77-79 Wien 1060 Email: <a href="mailto:rtr@rtr.at">rtr@rtr.at</a> Website: <a href="https://www.rtr.at">https://www.rtr.at</a> Telephone: +43 01 58058 0
Belgium		Algemene directie Economische Inspectie - Dienst Internationale Samenwerking (Federale Overheidsdienst Economie, K.M.O., Middenstand en Energie), Directions générale de l'Inspection économique - Service de coopération internationale (Service Public Fédéral Economie, P.M.E., Classes moyennes et Energie), Generaldirektion Wirtschaftsinspektion – Dienst für internationale Zusammenarbeit (föderaler öffentlicher Dienst für Wirtschaft, KMU und Energie)	Directorate General for Enforcement and Mediation - International Cooperation Service (Federal Public Service of Economy, SME and Energy) (CPC - SLO)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2001/83/EC on medicinal products for human use, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2010/13/EU on audiovisual media services, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the	Adress: Koning Albert II-laan 16 Brussel 1000 Email: <a href="mailto:Eco.inspec.int@economie.fgov.be">Eco.inspec.int@economie.fgov.be</a> Website: <a href="http://economie.fgov.be">http://economie.fgov.be</a> Telephone: +32 2 277 86 54

				<p>indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport, Regulation (EU) No 524/2013 on consumer ODR</p>	
Bulgaria		<p>Главна дирекция "Гражданска въздухоплавателна администрация"</p>	<p>Directorate General Civil Aviation Administration</p>	<p>Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: ул. "Дякон Игнатий" № 9 София 1000 Email: <a href="mailto:caa@caa.bg">caa@caa.bg</a> Website: <a href="http://www.caa.bg">http://www.caa.bg</a> Telephone: +359 2 948 80 27</p>
Bulgaria		<p>Изпълнителна агенция по лекарствата</p>	<p>Bulgarian Drug Agency</p>	<p>Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: Дамян Груев 8 София 1303 Email: <a href="mailto:bda@bda.bg">bda@bda.bg</a> Website: <a href="https://www.bda.bg/bg/">https://www.bda.bg/bg/</a> Telephone: +359 28903555</p>
Bulgaria		<p>Българска народна банка</p>		<p>Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: пл. "Княз Александър I" № 1 София 1000 Email: <a href="mailto:press_office@bnbank.org">press_office@bnbank.org</a> Website: <a href="http://www.bnb.bg">http://www.bnb.bg</a> Telephone: +359 2 91459</p>
Bulgaria		<p>Изпълнителна агенция "Железопътна администрация" (НОБ)</p>	<p>Railway Administration Executive Agency (NSA)</p>	<p>Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations</p>	<p>Adress: ул. „Ген. Й. Гурко“ № 5 София 1000 Email: <a href="mailto:kabinet-IAJA@mtic.government.bg">kabinet-IAJA@mtic.government.bg</a> Website: <a href="http://www.iaja.government.bg">http://www.iaja.government.bg</a> Telephone: +359 2 9409 428</p>
Bulgaria		<p>Министерство на икономиката</p>	<p>Ministry of Economy and Energy</p>	<p>Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated</p>	<p>Adress: Славянска 8 София 1000 Email: <a href="mailto:e-docs@mi.government.bg">e-docs@mi.government.bg</a> Website: <a href="https://www.mi.government.bg">https://www.mi.government.bg</a></p>

				<p>guarantees, Directive 2000/31/EC on electronic commerce, Directive 2001/83/EC on medicinal products for human use, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking</p>	<p>Telephone: +359 9407417</p>
Bulgaria		Комисия за защита на конкуренцията		<p>Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: бул. "Витоша" № 18 София 1000 Email: <a href="mailto:cpcadmin@cpc.bg">cpcadmin@cpc.bg</a> Website: <a href="http://www.cpc.bg">http://www.cpc.bg</a> Telephone: +359 2 9356113</p>
Bulgaria		Изпълнителна агенция "Автомобилна администрация"	Executive Agency "Automobile Administration"	<p>Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport</p>	<p>Adress: ул. "Гурко" №5 София 1000 Email: <a href="mailto:avto_a@rta.government.bg">avto_a@rta.government.bg</a> Website: <a href="https://rta.government.bg/">https://rta.government.bg/</a> Telephone: +359 29308833</p>
Bulgaria		Министерство на туризма	Ministry of Economy and Energy, "Tourism Policy" Directorate	<p>Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: ул."Съборна" 1 София 1000 Email: <a href="mailto:tourism@tourism.government.bg">tourism@tourism.government.bg</a> Website: <a href="http://www.tourism.government.bg/">http://www.tourism.government.bg/</a> Telephone: +359 29046813</p>
Croatia		Hrvatska agencija za civilno zrakoplovstvo		<p>Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights</p>	<p>Adress: Ulica grada Vukovara 284 Zagrab 100000 Email: <a href="mailto:ccaa@ccaa.hr">ccaa@ccaa.hr</a> Website: <a href="http://www.ccaa.hr">http://www.ccaa.hr</a> Telephone: +38512369300</p>
Cyprus		Γραφείο Επιτρόπου Προστασίας Δεδομένων Προσωπικού Χαρακτήρα	SA Cyprus (Office of the Commissioner for Personal Data Protection)	<p>Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: 1, Iasonos Str Nicosia 1082 Email: <a href="mailto:imi@dataprotection.gov.cy">imi@dataprotection.gov.cy</a> Website: <a href="http://www.dataprotection.gov.cy">http://www.dataprotection.gov.cy</a></p>

					Telephone: +357 22 818456
Cyprus		Συμβούλιο Φαρμακευτικής Κύπρου - (Υπουργείο Υγείας – Κυπριακή Δημοκρατία)	Pharmaceutical Council Cyprus (Ministry of Health – Republic of Cyprus)		Address: Πολυφύμου 15 Λευκωσία 2033 Email: <a href="mailto:phscentral@phs.moh.gov.cy">phscentral@phs.moh.gov.cy</a> Website: <a href="http://www.moh.gov.cy/phs">http://www.moh.gov.cy/phs</a> Telephone: +357 22 608637
Cyprus		Αρχή Ραδιοτηλεόρασης Κύπρου	Cyprus Radiotelevision Authority	Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Address: 42 Athalassas Avenue Nicosia 2012 Email: <a href="mailto:crtauthority@crt.a.org.cy">crtauthority@crt.a.org.cy</a> Website: <a href="http://www.crt.a.org.cy">http://www.crt.a.org.cy</a> Telephone: +357 22 512468
Cyprus		Τμήμα Εφόρου Εταιρειών και Επίσημου Παραλήπτη ( Υπουργείο Ενέργειας, Εμπορίου και Βιομηχανίας)	Registrar of Companies and Official Receiver (D.R.C.O.R.) (Ministry of Energy, Commerce and Industry)	Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2017/1128 on cross-border portability of online content services	Address: Γωνία Λεωφόρου Μακαρίου ΙΙΙ και Καρπενησίου, Κτίριο "Ξένιος" Λευκωσία 1427 Email: <a href="mailto:eterion@drcor.meci.gov.cy">eterion@drcor.meci.gov.cy</a> Website: <a href="http://www.meci.gov.cy/drcor">http://www.meci.gov.cy/drcor</a> Telephone: +357 22404301
Cyprus		Υπηρεσία Βιομηχανίας και Τεχνολογίας (Υπουργείο Ενέργειας, Εμπορίου και Βιομηχανίας)	Industry and Technology Service (Ministry of Energy, Commerce and Industry)	Directive 2000/31/EC on electronic commerce, Directive 2006/123/EC on services in the internal market, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Address: 6-8, Andreas Araouzos Λευκωσία 1421 Email: <a href="mailto:sit@mcit.gov.cy">sit@mcit.gov.cy</a> Website: <a href="http://www.mcit.gov.cy">http://www.mcit.gov.cy</a> Telephone: +357 22867193
Cyprus		Υφυπουργείο Ναυτιλίας	Shipping Deputy Ministry	Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Address: Κυλλήνης - Μέσα γειτονιά Λεμεσός 4007 Email: <a href="mailto:maritimeadmin@dms.gov.cy">maritimeadmin@dms.gov.cy</a> Website: <a href="http://www.shipping.gov.cy">http://www.shipping.gov.cy</a> Telephone: +357 25 848100
Cyprus		Τμήμα Πολιτικής Αεροπορίας - Υπουργείο Συγκοινωνιών και Έργων	Civil Aviation Department - Ministry of Transport, Communications and Works	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Address: Πινδάρου 27 Λευκωσία 1429 Email: <a href="mailto:director@dca.mcw.gov.cy">director@dca.mcw.gov.cy</a> Website: <a href="http://www.mcw.gov.cy/dca">http://www.mcw.gov.cy/dca</a> Telephone: +357 22404102
Czechia		Úřad pro civilní letectví	Civil Aviation Authority (CAA) Czech Republic	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Address: K letišti 1149/23 Praha 160 08 Email: <a href="mailto:podatelna@caa.cz">podatelna@caa.cz</a> Website: <a href="https://www.caa.cz/">https://www.caa.cz/</a> Telephone: +420 225 421 111
Czechia		Energetický regulační úřad	Energy Regulatory Office	Directive 2005/29/EC on unfair	Address: Masarykovo náměstí 5

				commercial practices, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	Jihlava 586 01 Email: <a href="mailto:eru@eru.cz">eru@eru.cz</a> Website: <a href="http://www.eru.cz">http://www.eru.cz</a> Telephone: +420 564 578 666
Czechia		Státní veterinární správa České republiky	State Veterinary Administration of the Czech Republic	Directive 2005/29/EC on unfair commercial practices, Legal responsibility for enforcing the following Union law(s):	Adress: Slezská 7/100 Praha 2 120 56 Email: <a href="mailto:svscr@svscr.cz">svscr@svscr.cz</a> Website: <a href="http://www.svscr.cz">http://www.svscr.cz</a> Telephone: +420 227 010 111
Czechia		Státní plavební správa	State Navigation Authority	Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Adress: Jankovcova 4 Praha 7 170 04 Email: <a href="mailto:reditelstvi@plavebniurad.cz">reditelstvi@plavebniurad.cz</a> Website: <a href="https://www.plavebniurad.cz/">https://www.plavebniurad.cz/</a> Telephone: +420 234 637 111
Czechia		Ústav pro státní kontrolu veterinárních biopreparátů a léčiv	Institute for State Control of Veterinary Biologicals and Medicines, Czech Republic	Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Hudcova 56A Brno 621 00 Email: <a href="mailto:podatelna@uskvbl.cz">podatelna@uskvbl.cz</a> Website: <a href="http://www.uskvbl.cz">http://www.uskvbl.cz</a> Telephone: +420 541 518 222
Czechia		Státní ústav pro kontrolu léčiv	State Institute for Drug Control - Czech Republic	Directive 2000/31/EC on electronic commerce, Directive 2001/83/EC on medicinal products for human use, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Šrobárova 48 Praha 10 100 41 Email: <a href="mailto:posta@sukl.cz">posta@sukl.cz</a> Website: <a href="http://www.sukl.cz/">http://www.sukl.cz/</a> Telephone: +420 272 185 111
Czechia		Ústřední kontrolní a zkušební ústav zemědělský	Central Institute for Supervising and Testing in Agriculture	Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Hroznová 2 Brno 656 06 Email: <a href="mailto:podatelna@ukzuz.cz">podatelna@ukzuz.cz</a> Website: <a href="http://eagri.cz/public/web/ukzuz/portal">http://eagri.cz/public/web/ukzuz/portal</a> Telephone: +420 543 548 111
Czechia		Ministerstvo dopravy	Ministry of Transport	Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: nábr. Ludvíka Svobody 12 Praha 1 11015 Email: <a href="mailto:posta@mdcr.cz">posta@mdcr.cz</a> Website: <a href="https://www.mdcr.cz">https://www.mdcr.cz</a> Telephone: +420 225 131 111
Czechia		Český telekomunikační úřad	Czech Telecommunication Office	Directive 2002/58/EC on privacy and electronic communications, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2011/83/EU on	Adress: Sokolovská 219 Praha 9 225 02 Email: <a href="mailto:podatelna@ctu.cz">podatelna@ctu.cz</a> Website: <a href="https://www.ctu.cz/">https://www.ctu.cz/</a> Telephone: +420 224 004 111

				consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	
Czechia		Ministerstvo financí ČR	Ministry of Finance	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Letenská 15 Praha 1 118 10 Email: <a href="mailto:podatelna@mfc.cz">podatelna@mfc.cz</a> Website: <a href="http://www.mfc.cz/en/">http://www.mfc.cz/en/</a> Telephone: +420 257 042 392
Czechia		Generální ředitelství cel		Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Budějovická 7 Praha 4 14000 Email: <a href="mailto:podatelna@cs.mfc.cz">podatelna@cs.mfc.cz</a> Website: <a href="https://www.celnisprava.cz/cz/Stranky/default.aspx">https://www.celnisprava.cz/cz/Stranky/default.aspx</a> Telephone: +420 261 331 111
Czechia		Úřad pro ochranu osobních údajů	SA Czech Republic (Office for Personal Data Protection)	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Pplk. Sochora 27 Prague 17000 Email: <a href="mailto:imi@uouu.cz">imi@uouu.cz</a> Website: <a href="https://www.uouu.cz">https://www.uouu.cz</a> Telephone: +420 234 665 235
Czechia		Český úřad pro zkoušení zbraní a střeliva	Czech Proof House for Firearms and Ammunition	Directive 2005/29/EC on unfair commercial practices, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Jilmová 759/12 Praha 3 130 00 Email: <a href="mailto:info@cuzzs.cz">info@cuzzs.cz</a> Website: <a href="https://www.cuzzs.cz/cs/">https://www.cuzzs.cz/cs/</a> Telephone: +420 284 081 800
Czechia		Ministerstvo pro místní rozvoj	Ministry for Regional Development - Czech Republic	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s):	Adress: Staroměstské nám. 6 Praha 1 110 15 Email: <a href="mailto:info@mmr.cz">info@mmr.cz</a> Website: <a href="http://www.mmr.cz">http://www.mmr.cz</a> Telephone: +420 224 861 312
Czechia		Státní zemědělská a potravinářská inspekce	Food Inspection Authority - Czech Republic	Directive 2005/29/EC on unfair commercial practices, Directive 2011/83/EU on consumer rights, Legal responsibility for enforcing the following Union law(s):	Adress: Květná 15 Brno 603 00 Email: <a href="mailto:epodatelna@szpi.gov.cz">epodatelna@szpi.gov.cz</a> Website: <a href="http://www.szpi.gov.cz">http://www.szpi.gov.cz</a> Telephone: +420 543 540 111
Czechia		Česká obchodní inspekce	The Czech Trade Inspection Authority	Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2005/29/EC on unfair commercial practices, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/92/EU on the	Adress: Štěpánská 15 Praha 2 120 00 Email: <a href="mailto:coi@coi.cz">coi@coi.cz</a> Website: <a href="https://www.coi.cz/">https://www.coi.cz/</a> Telephone: +420 296 366 360

				comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s); Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 524/2013 on consumer ODR	
Czechia		Ministerstvo průmyslu a obchodu - odbor živností	Ministry of Industry and Trade - Trade department	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Na Františku 32 Praha 110 15 Email: <a href="mailto:posta@mpo.cz">posta@mpo.cz</a> Website: <a href="http://www.mpo.cz">http://www.mpo.cz</a> Telephone: +420 224 852 403
Czechia		Ministerstvo zdravotnictví - odbor ošetřovatelství a nelékařských povolání; orgán sítě CPC	Ministry of Health - Service responsible for nursing professions and other healthcare professions including the recognition of professional qualifications	Directive 2000/31/EC on electronic commerce, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2011/83/EU on consumer rights, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	Adress: Palackého náměstí 4 Praha 2 128 01 Email: <a href="mailto:mzcr@mzcr.cz">mzcr@mzcr.cz</a> Website: <a href="http://www.mzcr.cz">http://www.mzcr.cz</a> Telephone: +420 224 971 111
Czechia		Česká národní banka	Czech National Bank	Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2008/48/EC on credit agreements for consumers, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of	Adress: Na Příkopě 28 Praha 1 115 03 Email: <a href="mailto:podatelna@cnb.cz">podatelna@cnb.cz</a> Website: <a href="http://www.cnb.cz">http://www.cnb.cz</a> Telephone: +420 224 411 111



				fees related to payment accounts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	
Denmark		Søfartsstyrelsen	Danish Maritime Authority	Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Adress: Caspar Brands Plads 9 Korsør 4220 Email: <a href="mailto:imi@dma.dk">imi@dma.dk</a> Website: <a href="https://www.soefartsstyrelsen.dk/">https://www.soefartsstyrelsen.dk/</a> Telephone: +45 72196000
Denmark		Trafik-, Bygge- og Boligstyrelsen	Road Safety and Transport Agency	Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Adress: Carsten Niebuhrs Gade 43 København V 1577 Email: <a href="mailto:info@tbst.dk">info@tbst.dk</a> Website: <a href="http://www.tbst.dk">http://www.tbst.dk</a> Telephone: +45 7221 8800
Denmark		Finanstilsynet	Danish Financial Supervision Authority	Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: Århusgade 110 København Ø 2100 Email: <a href="mailto:finansstilsynet@ftnet.dk">finansstilsynet@ftnet.dk</a> Website: <a href="http://www.finanstilsynet.dk">http://www.finanstilsynet.dk</a> Telephone: +45 33 55 82 82
Denmark		Lægemiddelstyrelsen	Danish Medicines Agency	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Axel Heides Gade 1 København S 2300 Email: <a href="mailto:dkma@dkma.dk">dkma@dkma.dk</a> Website: <a href="https://laegemiddelstyrelsen.dk/">https://laegemiddelstyrelsen.dk/</a> Telephone: +45 4488 9595
Denmark		Færdselsstyrelsen	Danish Road Safety Agency	Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Sorsigvej 35 Ribe 6760 Email: <a href="mailto:info@fstyr.dk">info@fstyr.dk</a> Website: <a href="http://www.fstyr.dk">http://www.fstyr.dk</a> Telephone: +45 7221 8899
Denmark		Jernbanenævnet		Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1371/2007 on rail passengers' rights and obligations	Adress: Carsten Niebuhrs Gade 43 København 1577 Email: <a href="mailto:info@jernbanenaevnet.dk">info@jernbanenaevnet.dk</a> Website: <a href="http://www.jernbanenaevnet.dk">http://www.jernbanenaevnet.dk</a> Telephone: +45 41780386

Denmark		Radio- og tv-nævnet		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Hammerichsgade 14 København V 1611 Email: <a href="mailto:rtv@slks.dk">rtv@slks.dk</a> Website: <a href="https://slks.dk/omraader/medier/naevn-og-udvalg/radio-og-tv-naevnet/">https://slks.dk/omraader/medier/naevn-og-udvalg/radio-og-tv-naevnet/</a> Telephone: +45 33 95 42 00
Denmark		Ankenævnet for Bus, Tog og Metro		Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport, Regulation (EU) No 524/2013 on consumer ODR	Adress: Automatikvej 1 Søborg 2860 Email: <a href="mailto:mail@abtm.dk">mail@abtm.dk</a> Website: <a href="http://www.abtm.dk">http://www.abtm.dk</a> Telephone: +45 22 62 65 00
Estonia		Finantsinspektsioon	Financial Supervision Authority	Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: Sakala 4 Tallinn 15030 Email: <a href="mailto:info@fi.ee">info@fi.ee</a> Website: <a href="https://www.fi.ee/et">https://www.fi.ee/et</a> Telephone: +372 6680500
Estonia		Andmekaitse Inspektsioon	SA Estonia (Data Protection Inspectorate)	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Tatari 39 Tallinn 10134 Email: <a href="mailto:info@aki.ee">info@aki.ee</a> Website: <a href="http://www.aki.ee">http://www.aki.ee</a> Telephone: +372 627 4135
Estonia		Ravimiamet		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Nooruse 1 Tartu 50411 Email: <a href="mailto:info@ravimiamet.ee">info@ravimiamet.ee</a> Website: <a href="https://www.ravimiamet.ee/">https://www.ravimiamet.ee/</a> Telephone: +372 7374140
Estonia		Maanteeamet	Estonian Road Administration	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations	Adress: Teelise tn 4 Tallinn 10916 Email: <a href="mailto:info@mnt.ee">info@mnt.ee</a> Website: <a href="https://www.mnt.ee/et">https://www.mnt.ee/et</a> Telephone: +372 620 1200
Finland		Sosiaali- ja terveystalouden lupa- ja valvontavirasto Valvira	National Supervisory Authority for Welfare and Health (Valvira)		Adress: Mannerheimintie 103 B Helsinki 00280 Email: <a href="mailto:terhikki@valvira.fi">terhikki@valvira.fi</a> Website: <a href="http://www.valvira.fi">http://www.valvira.fi</a> Telephone: +358 295209111
Finland		Lääkealan turvallisuus- ja kehittämiskeskus, Säkerhets- och utvecklingscentret för läkemedelsområdet		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Mikrokatu 1 Kuopio 70210 Email: <a href="mailto:kirjaamo@fimea.fi">kirjaamo@fimea.fi</a> Website: <a href="https://www.fimea.fi">https://www.fimea.fi</a> Telephone: +358 295223602
Finland		Etelä-Suomen aluehallintovirasto	State Provincial Office of Southern Finland		Adress: PL 110 Helsinki 00521 Email: <a href="mailto:kirjaamo.etela@avi.fi">kirjaamo.etela@avi.fi</a>

					Website: <a href="http://www.avi.fi/etela">http://www.avi.fi/etela</a> Telephone: +358 29 501 6000
Finland		Pohjois-Suomen aluehallintovirasto	State Provincial Office of Northern Finland		Address: Linnankatu 1-3, PL 293 Oulu 90101 Email: <a href="mailto:kirjaamo.pohjois@avi.fi">kirjaamo.pohjois@avi.fi</a> Website: <a href="http://www.avi.fi/pohjois">http://www.avi.fi/pohjois</a> Telephone: +358 295017591
Finland		Lapin aluehallintovirasto	State Provincial Office of Lapland		Address: Valtakatu 2, PL 8002 Rovaniemi 96101 Email: <a href="mailto:kirjaamo.lappi@avi.fi">kirjaamo.lappi@avi.fi</a> Website: <a href="http://www.avi.fi/lappi">http://www.avi.fi/lappi</a> Telephone: +358 40 846 2170
Finland		Lounais-Suomen aluehallintovirasto	State Provincial Office of Southwest Finland		Address: Itsenäisyyden aukio 2 Turku 20801 Email: <a href="mailto:kirjaamo.lounais@avi.fi">kirjaamo.lounais@avi.fi</a> Website: <a href="http://www.avi.fi/lounais">http://www.avi.fi/lounais</a> Telephone: +358 504560352
Finland		Itä-Suomen aluehallintovirasto	State Provincial Office of Eastern Finland		Address: Raatihuoneenkatu 5, PL 50 Mikkeli 50101 Email: <a href="mailto:elinkeinot.ita@avi.fi">elinkeinot.ita@avi.fi</a> Website: <a href="http://www.avi.fi/ita">http://www.avi.fi/ita</a> Telephone: +358 295016902
Finland		Länsi- ja Sisä-Suomen aluehallintovirasto	State Provincial Office of Western and Inland Finland		Address: Wolffintie 35, PL 200 Vaasa 65101 Email: <a href="mailto:kirjaamo.lansi@avi.fi">kirjaamo.lansi@avi.fi</a> Website: <a href="http://www.avi.fi/lansi">http://www.avi.fi/lansi</a> Telephone: +358 295018809
Finland		Finsk handel, Kaupan liitto ry			Address: Eteläranta 10 Helsinki 00131 Email: <a href="mailto:kauppa@kauppa.fi">kauppa@kauppa.fi</a> Website: <a href="https://kauppa.fi/">https://kauppa.fi/</a> Telephone: +358 9 172 850
Finland		Finanssinspektionen, Finanssivalvonta		Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	Address: Snellmaninkatu 6 Helsinki 00100 Email: <a href="mailto:kirjaamo@finanssivalvonta.fi">kirjaamo@finanssivalvonta.fi</a> Website: <a href="https://www.finanssivalvonta.fi">https://www.finanssivalvonta.fi</a> Telephone: +358 918351
Finland		Liikenne- ja viestintävirasto (Traficom), Transport- och kommunikationsverket (Traficom)		Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air,	Address: PL 320 Traficom 00059 Email: <a href="mailto:kirjaamo@traficom.fi">kirjaamo@traficom.fi</a> Website: <a href="https://www.traficom.fi">https://www.traficom.fi</a> Telephone: +358 29 534 5000

				Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	
Finland		Tietosuoja- ja valtuutetun toimisto Dataombudsmannens byrå	SA Finland (Office of the Data Protection Ombudsman)	Directive 2000/31/EC on electronic commerce, Legal responsibility for enforcing the following Union law(s):, Regulation (EU) 2017/1128 on cross-border portability of online content services	Adress: Lintulahdenkuja 4, 4th floor Helsinki 00530 Email: <a href="mailto:tietosuoja@om.fi">tietosuoja@om.fi</a> Website: <a href="https://tietosuoja.fi">https://tietosuoja.fi</a> Telephone: +358 29 56 66700
France		Direction générale de la concurrence, de la consommation et de la répression des fraudes (DGCCRF)	Directorate General for Competition, Consumption and Fraud Prevention (DGCCRF) (CPC - SLO)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers'	Adress: 59 boulevard Vincent-Auriol Paris 75703 Email: <a href="mailto:communication@dgccrf.finances.gouv.fr">communication@dgccrf.finances.gouv.fr</a> Website: <a href="https://www.economie.gouv.fr/dgccrf">https://www.economie.gouv.fr/dgccrf</a> Telephone: +33 1 44 97 23 89

				rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport, Regulation (EU) No 524/2013 on consumer ODR	
Germany	Hamburg	Behörde für Justiz und Verbraucherschutz	Justice and Consumer Protection Authority (Hamburg)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Drehbahn 36 Hamburg 20354 Email: <a href="mailto:imi@justiz.hamburg.de">imi@justiz.hamburg.de</a> Website: <a href="https://www.hamburg.de/bjv/">https://www.hamburg.de/bjv/</a> Telephone: +49 40 428 43 1618
Germany	Bavaria	Bayerisches Staatsministerium für Wirtschaft, Landesentwicklung und Energie - Referat 33	Ministry of Economic Affairs, Media, Energy and Technology (Bavaria)	Directive 2000/31/EC on electronic commerce, Directive 2008/48/EC on credit agreements for consumers, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Prinzregentenstraße 28 München 80538 Email: <a href="mailto:poststelle@stmwi.bayern.de">poststelle@stmwi.bayern.de</a> Website: <a href="http://www.stmwi.bayern.de/">http://www.stmwi.bayern.de/</a> Telephone: +49
Germany	Bavaria	Bayerische Landeszentrale für neue Medien		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Heinrich-Lübke-Straße 27 München 81737 Email: <a href="mailto:info@blm.de">info@blm.de</a> Website: <a href="https://www.blm.de/startseite.cfm">https://www.blm.de/startseite.cfm</a> Telephone: +49 89 63 808 0
Germany	Saxony-Anhalt	Staatskanzlei und Ministerium für Kultur des Landes Sachsen-Anhalt		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Hegelstraße 40 – 42 Magdeburg 39104 Email: <a href="mailto:staatskanzlei@stk.sachsen-anhalt.de">staatskanzlei@stk.sachsen-anhalt.de</a> Website: <a href="https://stk.sachsen-anhalt.de/staatskanzlei-und-ministerium-fuer-kultur/">https://stk.sachsen-anhalt.de/staatskanzlei-und-ministerium-fuer-kultur/</a> Telephone: +49 391 567 6580
Germany	Berlin	Der Regierende Bürgermeister von Berlin – Senatskanzlei		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Jüdenstr. 1 Berlin 10178 Email: <a href="mailto:Der-Regierende-Buergermeister@senatskanzlei.berlin.de">Der-Regierende-Buergermeister@senatskanzlei.berlin.de</a> Website: <a href="https://www.berlin.de/rbmskzl/en/">https://www.berlin.de/rbmskzl/en/</a> Telephone: +49 30 9026 0
Germany	Thuringia	Thüringer Ministerium für Wirtschaft, Wissenschaft und Digitale Gesellschaft	Ministry of Economics, Science and Digital Society (Thuringia)	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Max-Reger-Str. 4-8 Erfurt 99096 Email: <a href="mailto:claudia.lindner@tmwwdg.thueringen.de">claudia.lindner@tmwwdg.thueringen.de</a> Website: Telephone: +49 361 37 94811
Germany	Baden-Württemberg	Ministerium für Soziales und Integration Baden-Württemberg	Ministry of Social Affairs and Integration Baden-Württemberg – Coordinating Authority for the recognition of foreign professional qualifications (Baden-Wuerttemberg)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Else-Josenhans-Straße 6 Stuttgart 70173 Email: <a href="mailto:poststelle@sm.bwl.de">poststelle@sm.bwl.de</a> Website: <a href="http://www.sozialministerium-bw.de">http://www.sozialministerium-bw.de</a> Telephone: +49 711 123 0

Germany	Lower Saxony	Luftfahrt-Bundesamt (LBA)		Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Adress: Kurt-Schumacher-Str. 21 Braunschweig 38102 Email: <a href="mailto:fluggastrechte@lba.de">fluggastrechte@lba.de</a> Website: <a href="https://www.lba.de/DE/Home/home_node.html">https://www.lba.de/DE/Home/home_node.html</a> Telephone: +49 531 2355 115
Germany	North Rhine-Westphalia	Bundesnetzagentur (BNetzA)		Directive 2006/123/EC on services in the internal market, Legal responsibility for enforcing the following Union law(s); Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Tulpenfeld 4 Bonn 53113 Email: <a href="mailto:geoblocking@BNetzA.de">geoblocking@BNetzA.de</a> Website: <a href="https://www.bundesnetzagentur.de/clin_122/DE/Home/home_node.html">https://www.bundesnetzagentur.de/clin_122/DE/Home/home_node.html</a> Telephone: +49 228 14 0
Germany	Hesse	Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin)		Directive 2008/48/EC on credit agreements for consumers, Legal responsibility for enforcing the following Union law(s):	Adress: Marie-Curie-Straße 24-28 Frankfurt 60439 Email: <a href="mailto:VBS1@bafin.de">VBS1@bafin.de</a> Website: <a href="https://www.bafin.de/DE/Startseite/startseite_node.html">https://www.bafin.de/DE/Startseite/startseite_node.html</a> Telephone: +49 228 4108 0
Germany	Bremen	Senator für Finanzen		Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Legal responsibility for enforcing the following Union law(s):	Adress: Rudolf-Hilferding-Platz 1 Bremen 28195 Email: <a href="mailto:office@finanzen.bremen.de">office@finanzen.bremen.de</a> Website: <a href="https://www.finanzen.bremen.de/">https://www.finanzen.bremen.de/</a> Telephone: +49 421 361 0
Germany	Lower Saxony	Niedersächsisches Ministerium für Ernährung, Landwirtschaft und Verbraucherschutz (ML)		Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Calenberger Str. 2 Hannover 30169 Email: <a href="mailto:poststelle@ml.niedersachsen.de">poststelle@ml.niedersachsen.de</a> Website: <a href="https://www.ml.niedersachsen.de/startseite/">https://www.ml.niedersachsen.de/startseite/</a> Telephone: +49 511 120 0
Germany	Saxony	Sächsisches Staatsministerium für Soziales und Gesellschaftlichen Zusammenhalt		Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Albertstraße 10 Dresden 01097 Email: <a href="mailto:poststelle@sms.sachsen.de">poststelle@sms.sachsen.de</a> Website: <a href="http://www.sms.sachsen.de">http://www.sms.sachsen.de</a> Telephone: +49 351 564 0
Germany	Saxony-Anhalt	Ministerium für Wirtschaft, Wissenschaft und Digitalisierung Sachsen-Anhalt		Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Hasselbachstraße 4 Magdeburg 39104 Email: <a href="mailto:poststelle@mw.sachsen-anhalt.de">poststelle@mw.sachsen-anhalt.de</a> Website: <a href="https://mw.sachsen-anhalt.de">https://mw.sachsen-anhalt.de</a> Telephone: +49 391 567 01
Germany	Lower Saxony	Niedersächsische Staatskanzlei		Directive 2010/13/EU on audiovisual media services, Legal responsibility	Adress: Planckstraße 2 Hannover 30169 Email:

				for enforcing the following Union law(s):	<a href="mailto:poststelle@stk.niedersachsen.de">poststelle@stk.niedersachsen.de</a> Website: <a href="https://www.stk.niedersachsen.de">https://www.stk.niedersachsen.de</a> Telephone: +49 511 120 0
Germany	Lower Saxony	Staatliches Gewerbeaufsichtsamt Hannover	Regional Trade Inspectorate, Hannover (Hanover) (Lower Saxony)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Am Listholze 74 Hannover 30177 Email: <a href="mailto:imi@gaa-h.niedersachsen.de">imi@gaa-h.niedersachsen.de</a> Website: <a href="http://www.gewerbeaufsicht.niedersachsen.de">http://www.gewerbeaufsicht.niedersachsen.de</a> Telephone: +49 511 9096 0
Germany	Lower Saxony	Staatliches Gewerbeaufsichtsamt Braunschweig	Regional Trade Inspectorate, Braunschweig (Brunswick) (Lower Saxony)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Ludwig-Winter-Strasse 2 Braunschweig 38120 Email: <a href="mailto:poststelle@gaa-bs.niedersachsen.de">poststelle@gaa-bs.niedersachsen.de</a> Website: <a href="http://www.gewerbeaufsicht.niedersachsen.de">http://www.gewerbeaufsicht.niedersachsen.de</a> Telephone: +49 531 354760
Germany		Eisenbahn-Bundesamt (EBA)	Federal Railway Authority - German National Safety Authority (NSA)	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Heinemannstraße 6 Bonn 53175 Email: <a href="mailto:Ref54@eba.bund.de">Ref54@eba.bund.de</a> Website: <a href="http://www.eba.bund.de/DE/Home/home_node.html">http://www.eba.bund.de/DE/Home/home_node.html</a> Telephone: +49 228 9826 0
Germany	Thuringia	Thüringer Staatskanzlei	State Chancellery (Thuringia)	Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Werner-Seelenbinder-Straße 7 Erfurt 99096 Email: <a href="mailto:annika.michalski@tsk.thueringen.de">annika.michalski@tsk.thueringen.de</a> Website: Telephone: +49 3613794761
Germany	Hamburg	Behörde für Kultur und Medien	Cultural authority (Hamburg)	Directive 2002/58/EC on privacy and electronic communications, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Kattunbleiche 19 Hamburg D - 22041 Email: <a href="mailto:christine.axer@bkm.hamburg.de">christine.axer@bkm.hamburg.de</a> Website: Telephone: +49 40 428 31 3132
Germany	Schleswig-Holstein	Landesamt für Soziale Dienste, Dezernat Gesundheitsberufe	Regional authority for health professions (Schleswig-Holstein)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Adolf-Westphal-Str. 4 Kiel 24143 Email: <a href="mailto:info@lasd.landsh.de">info@lasd.landsh.de</a> Website: <a href="http://www.schleswig-holstein.de/DE/Landesregierung/LASD/Aufgaben/Gesundheitsberufe/GesundheitsberufeSubmenu_kacheInTable.html">http://www.schleswig-holstein.de/DE/Landesregierung/LASD/Aufgaben/Gesundheitsberufe/GesundheitsberufeSubmenu_kacheInTable.html</a> Telephone: +49 431 988 5572
Germany	Lower	Staatliches Gewerbeaufsichtsamt	Regional Trade Inspectorate,	Directive 2001/83/EC on medicinal	Adress: Auf der Hude 2 Lüneburg

	Saxony	Lüneburg	Lueneburg (Lower Saxony)	products for human use, Legal responsibility for enforcing the following Union law(s):	21339 Email: <a href="mailto:imi@gaa-lg.niedersachsen.de">imi@gaa-lg.niedersachsen.de</a> Website: <a href="http://www.gewerbeaufsicht.niedersachsen.de">http://www.gewerbeaufsicht.niedersachsen.de</a> Telephone: +49 4131 15 14 00
Germany	Lower Saxony	Staatliches Gewerbeaufsichtsamt Oldenburg	Regional Trade Inspectorate, Oldenburg (Lower Saxony)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Theodor-Tantzen-Platz 8 Oldenburg 26122 Email: <a href="mailto:poststelle@gaa-ol.niedersachsen.de">poststelle@gaa-ol.niedersachsen.de</a> Website: <a href="http://www.gewerbeaufsicht.niedersachsen.de">http://www.gewerbeaufsicht.niedersachsen.de</a> Telephone: +49 441 799 0
Germany	Bavaria	Regierung von Oberfranken	Upper Franconia (Oberfranken) regional authority (Bavaria)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Ludwigstrasse 20 Bayreuth 95444 Email: <a href="mailto:poststelle@reg-ofr.bayern.de">poststelle@reg-ofr.bayern.de</a> Website: <a href="http://www.regierung.oberfranken.bayern.de">http://www.regierung.oberfranken.bayern.de</a> Telephone: +49 921 604 0
Germany	Brandenburg	Ministerium für Soziales, Gesundheit, Integration und Verbraucherschutz des Landes Brandenburg (zuständige Behörde)	Ministry of Labour, Social Affairs, Women and Family (competent authority) (Brandenburg)	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Heinrich-Mann-Allee 103 Potsdam 14473 Email: <a href="mailto:poststelle@msgiv.brandenburg.de">poststelle@msgiv.brandenburg.de</a> Website: <a href="http://www.msgiv.brandenburg.de">http://www.msgiv.brandenburg.de</a> Telephone: +49 331 866 5237
Germany	Rhineland-Palatinate	Ministerium für Wirtschaft, Verkehr, Landwirtschaft und Weinbau (Rheinland-Palz)	Ministry for Economic Affairs, Climate Protection, Energy and Regional Planning (Rhineland-Palatinate)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	Adress: Stiftsstraße 9 Mainz 55116 Email: <a href="mailto:imi@mwvlw.rlp.de">imi@mwvlw.rlp.de</a> Website: <a href="https://mwvlw.rlp.de/de/startseite/">https://mwvlw.rlp.de/de/startseite/</a> Telephone: +49 6131 16 2525



Germany	Bremen	Die Senatorin für Gesundheit, Frauen und Verbraucherschutz	Regional Health Authority (Bremen)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Contrescarpe 72 Bremen 28195 Email: <a href="mailto:imi@gesundheit.bremen.de">imi@gesundheit.bremen.de</a> Website: <a href="http://www.gesundheit.bremen.de">http://www.gesundheit.bremen.de</a> Telephone: +49 421 3614093
Germany	North Rhine-Westphalia	Bezirksregierung Düsseldorf	Duesseldorf District Authority (North Rhine-Westphalia)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2001/83/EC on medicinal products for human use, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2017/1128 on cross-border portability of online content services	Adress: Cecilienallee 2 Düsseldorf 40474 Email: <a href="mailto:Dez24.Heilberufe@brd.nrw.de">Dez24.Heilberufe@brd.nrw.de</a> Website: <a href="http://www.brd.nrw.de">http://www.brd.nrw.de</a> Telephone: +49 211 475 0
Germany	Berlin	Landesamt für Gesundheit und Soziales Berlin	Regional office for health and social affairs (Berlin)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Turmstraße 21 Berlin 10559 Email: <a href="mailto:regine.behnke@lageso.berlin.de">regine.behnke@lageso.berlin.de</a> Website: <a href="http://www.berlin.de/SenGesSozV/lageso/index">http://www.berlin.de/SenGesSozV/lageso/index</a> Telephone: +49 30 90229 2120
Germany	Hesse	Regierungspräsidium Darmstadt, Abteilung II Gesundheit, Integration und Ausländerrecht	Darmstadt regional Government Office (Hesse)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Luisenplatz 2 Darmstadt 64283 Email: <a href="mailto:poststelle@rpd.hessen.de">poststelle@rpd.hessen.de</a> Website: <a href="http://www.rpd-darmstadt.hessen.de">http://www.rpd-darmstadt.hessen.de</a> Telephone: +49 6151120
Germany	Rhineland-	Landesamt für Soziales, Jugend	Regional authority for social	Directive 2001/83/EC on medicinal	Adress: Rheinallee 97-101 Mainz

	Palatinate	und Versorgung (Rheinland-Pfalz)	affairs, youth and care (health professions) (Rhineland-Palatinate)	products for human use, Legal responsibility for enforcing the following Union law(s):	55118 Email: <a href="mailto:BA-FD@lsjv.rlp.de">BA-FD@lsjv.rlp.de</a> Website: Telephone: +49 61319670
Germany	Thuringia	Thüringer Landesamt für Verbraucherschutz	Competent authority in Thuringia for the administration of recognition and occupation permissions for veterinary surgeons (Thuringia)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Tennstedter Straße 8/9 Bad Langensalza 99947 Email: <a href="mailto:Abteilung2@tlv.thueringen.de">Abteilung2@tlv.thueringen.de</a> Website: <a href="http://www.tlv-thueringen.de">http://www.tlv-thueringen.de</a> Telephone: +49 361 57381200
Germany	Saarland	Ministerium fuer Wirtschaft und Wissenschaft Saarland	Ministry of Economy, EU Services Directive Department (Saarland)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Am Tummelplatz 7 Saarbrücken 66117 Email: <a href="mailto:imi@wirtschaft.saarland.de">imi@wirtschaft.saarland.de</a> Website: Telephone: +49 681 501 2621
Germany	Berlin	Senatsverwaltung für Wirtschaft, Energie und Betriebe (SDIMIC)	Economic administration Berlin (European affairs) (Berlin) (SDIMIC)	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Martin-Luther-Straße 105 Berlin 10825 Email: <a href="mailto:imi@senweb.berlin.de">imi@senweb.berlin.de</a> Website: <a href="http://www.berlin.de/sen/wtf/index.html">http://www.berlin.de/sen/wtf/index.html</a> Telephone: +49 30 9013 0
Germany	Brandenburg	Landesamt für Arbeitsschutz, Verbraucherschutz und Gesundheit, Abteilung Gesundheit (LAVG)	Regional authority for health and safety at work, consumer protection and health (LAVG) - Zossen (Brandenburg)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Wünsdorfer Platz 3 Zossen 15806 Email: <a href="mailto:sebastian.paul@lavg.brandenburg.de">sebastian.paul@lavg.brandenburg.de</a> Website: <a href="http://www.lavg.brandenburg.de">http://www.lavg.brandenburg.de</a> Telephone: +49 331 8683 810
Germany		Bundesamt für Justiz (BfJ)	Federal Office of Justice	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/	Adress: Adenauerallee 99-103 Bonn 53113 Email: <a href="mailto:poststelle@bfj.bund.de">poststelle@bfj.bund.de</a> Website: <a href="http://www.bundesjustizamt.de">http://www.bundesjustizamt.de</a> Telephone: +49 22899 410 40

				<p>EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) No 524/2013 on consumer ODR</p>	
Germany	Baden-Württemberg	Ministerium für Wirtschaft, Arbeit und Wohnungsbau Baden-Württemberg	Ministry of Economy (Baden-Württemberg)	<p>Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: Schlossplatz 4 - Neues Schloss Stuttgart 70173 Email: <a href="mailto:DIMIC@wm.bwl.de">DIMIC@wm.bwl.de</a> Website: <a href="http://wm.baden-wuerttemberg.de">http://wm.baden-wuerttemberg.de</a> Telephone: +49 711 123 0</p>
Germany	Baden-Württemberg	Staatsministerium Baden-Württemberg	State Ministry (Baden-Württemberg)	<p>Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: Richard-Wagner-Str. 15 Stuttgart 70184 Email: <a href="mailto:poststelle@stm.bwl.de">poststelle@stm.bwl.de</a> Website: <a href="http://www.stm.baden-wuerttemberg.de">http://www.stm.baden-wuerttemberg.de</a> Telephone: +49 711 2153 0</p>
Germany	Mecklenburg-Western Pomerania	Medienanstalt Mecklenburg-Vorpommern		<p>Directive 2006/114/EC on misleading and comparative advertising, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: Bleicherufer 1 Schwerin 19053 Email: <a href="mailto:info@medienanstalt-mv.de">info@medienanstalt-mv.de</a> Website: <a href="http://www.medienanstalt-mv.de">http://www.medienanstalt-mv.de</a> Telephone: 0049 385 558 81 12</p>
Germany	Rhineland-Palatinate	Staatskanzlei Rheinland-Pfalz		<p>Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):</p>	<p>Adress: Peter-Altmeier-Allee 1 Mainz 55116 Email: <a href="mailto:medienreferat@stk.rlp.de">medienreferat@stk.rlp.de</a> Website: <a href="https://www.rlp.de/de/landesregierung/staatskanzlei/">https://www.rlp.de/de/landesregierung/staatskanzlei/</a> Telephone: +49 6131 16 4711</p>
Germany	Hesse	Hessische Staatskanzlei		<p>Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union</p>	<p>Adress: Georg-August-Zinn-Str. 1 Wiesbaden 65183 Email: <a href="mailto:info@stk.hessen.de">info@stk.hessen.de</a> Website:</p>

				law(s):	<a href="https://staatskanzlei.hessen.de/">https://staatskanzlei.hessen.de/</a> Telephone: +49 611 320
Germany	North Rhine-Westphalia	Staatskanzlei des Landes Nordrhein-Westfalen		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: P.O. Box Düsseldorf 40190 Email: <a href="mailto:ministerpraesident@stk.nrw.de">ministerpraesident@stk.nrw.de</a> Website: <a href="https://www.land.nrw.de/landesregierung/ministerpraesident/staatskanzlei">https://www.land.nrw.de/landesregierung/ministerpraesident/staatskanzlei</a> Telephone: +49 (0) 211 837-1001
Germany	Saarland	Staatskanzlei des Saarlandes		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Am Ludwigsplatz 14 Saarbrücken 66117 Email: <a href="mailto:kontakt@staatskanzlei.saarland.de">kontakt@staatskanzlei.saarland.de</a> Website: Telephone: +49 681 501 00
Germany	Saxony	Sächsische Landesanstalt für privaten Rundfunk und neue Medien (SLM)		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Ferdinand-Lasalle-Straße 21 Leipzig 04109 Email: <a href="mailto:info@slm-online.de">info@slm-online.de</a> Website: <a href="https://www.slm-online.de">https://www.slm-online.de</a> Telephone: +49 341 22 59 0
Germany	Mecklenburg-Western Pomerania	Ministerium für Wirtschaft, Arbeit und Gesundheit Mecklenburg-Vorpommern (SDIMIC)	Ministry of Economics, Construction and Tourism (SDIMIC) (Mecklenburg-Vorpommern/Western Pomerania)	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Johannes-Stelling-Str. 14 Schwerin 19053 Email: <a href="mailto:sdimic@wm.mv-regierung.de">sdimic@wm.mv-regierung.de</a> Website: <a href="http://www.wm.mv-regierung.de">http://www.wm.mv-regierung.de</a> Telephone: +49 385 588 0
Germany	Saxony-Anhalt	Ministerium für Arbeit, Soziales und Integration des Landes Sachsen-Anhalt	Ministry of Health (Saxony-Anhalt)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Turmschanzenstr. 25 Magdeburg 39114 Email: <a href="mailto:imi@ms.sachsen-anhalt.de">imi@ms.sachsen-anhalt.de</a> Website: <a href="http://www.ms.sachsen-anhalt.de">http://www.ms.sachsen-anhalt.de</a> Telephone: +49 391 56701
Germany	Lower Saxony	Niedersächsisches Ministerium für Wirtschaft, Arbeit und Verkehr (SDIMIC)	Ministry of Economy, Labour and Transport (SDIMIC) (Lower Saxony)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No	Adress: Friedrichswall 1 Hannover 30159 Email: <a href="mailto:sdimic.imi@mw.niedersachsen.de">sdimic.imi@mw.niedersachsen.de</a> Website: Telephone: +49 511 120 0

				1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	
Germany	Saarland	Ministerium für Soziales, Gesundheit, Frauen und Familie des Saarlandes		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Franz-Josef-Röder-Straße 23 Saarbrücken 66119 Email: <a href="mailto:presse@soziales.saarland.de">presse@soziales.saarland.de</a> Website: <a href="https://www.saarland.de/msgff/DE/home/home_node.html">https://www.saarland.de/msgff/DE/home/home_node.html</a> Telephone: +49 681 501 3097
Germany	Bremen	Senatorin für Wirtschaft Arbeit und Europa (SDIMIC)	Senator for Economic Affairs (Bremen)	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Zweite Schlachtpforte 3 Bremen 28195 Email: <a href="mailto:office@wah.bremen.de">office@wah.bremen.de</a> Website: <a href="http://www.wirtschaft.bremen.de">http://www.wirtschaft.bremen.de</a> Telephone: +49 421 3618808
Germany	Hamburg	Behörde für Wirtschaft und Innovation (SDIMIC)	Ministry for Economic and Labour Affairs (Hamburg)	Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Alter Steinweg 4 Hamburg 20459 Email: <a href="mailto:IMI-DIMIC-HAMBURG@bwi.hamburg.de">IMI-DIMIC-HAMBURG@bwi.hamburg.de</a> Website: <a href="http://www.hamburg.de/bwi/">http://www.hamburg.de/bwi/</a> Telephone: +49 40 42841 1383
Germany	Bremen	Senatskanzlei Bremen		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Am Markt 21 Bremen 28195 Email: <a href="mailto:office@sk.bremen.de">office@sk.bremen.de</a> Website: <a href="https://www.rathaus.bremen.de/senatskanzlei-736">https://www.rathaus.bremen.de/senatskanzlei-736</a> Telephone: +49 421 361 6132
Germany	Schleswig-Holstein	Staatskanzlei Schleswig-Holstein		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Duesternbrooker Weg 104 Kiel 24105 Email: <a href="mailto:Landesportal@stk.landsh.de">Landesportal@stk.landsh.de</a> Website: <a href="http://www.schleswig-holstein.de">http://www.schleswig-holstein.de</a> Telephone: +49 431 9880
Germany	Baden-Württemberg	Landesanstalt für Kommunikation		Directive 2000/31/EC on electronic commerce, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Reinsburgstraße 27 Stuttgart 70178 Email: <a href="mailto:info@lfk.de">info@lfk.de</a> Website: <a href="https://www.lfk.de/">https://www.lfk.de/</a> Telephone: +49 711 66991 0
Germany	Schleswig-Holstein	Ministerium für Wirtschaft, Verkehr, Arbeit, Technologie und Tourismus des Landes Schleswig-Holstein		Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):	Adress: Düsternbrooker Weg 94 Kiel 24105 Email: <a href="mailto:poststelle@wimi.landsh.de">poststelle@wimi.landsh.de</a> Website: <a href="https://www.schleswig-holstein.de/DE/Landesregierung/VII/Kontakt/kontakt_node.html">https://www.schleswig-holstein.de/DE/Landesregierung/VII/Kontakt/kontakt_node.html</a> Telephone: +49 431 988 0
Germany	Mecklenburg-Western	Landesamt für Gesundheit und Soziales (Mecklenburg-		Directive 2001/83/EC on medicinal products for human use, Legal	Adress: Wismarsche Straße 298 Schwerin 19055 Email:

	Pomerania	Vorpommern)		responsibility for enforcing the following Union law(s):	<a href="mailto:poststelle.amuest@lagus.mv-regierung.de">poststelle.amuest@lagus.mv-regierung.de</a> Website: <a href="https://www.lagus.mv-regierung.de/">https://www.lagus.mv-regierung.de/</a> Telephone: +49 385 588 59380
Germany	Saxony	Sächsische Staatskanzlei		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Archivstraße 1 Dresden 01097 Email: <a href="mailto:info@sk.sachsen.de">info@sk.sachsen.de</a> Website: <a href="https://www.sk.sachsen.de/">https://www.sk.sachsen.de/</a> Telephone: +49 351 564 0
Germany	Saarland	Landesmedienanstalt Saarland		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Nell-Breuning-Allee 6 Saarbrücken 66115 Email: <a href="mailto:info@lmsaar.de">info@lmsaar.de</a> Website: <a href="http://www.lmsaar.de">http://www.lmsaar.de</a> Telephone: +49 681 389880
Germany	North Rhine-Westphalia	Landesanstalt für Medien Nordrhein-Westphalen		Directive 2000/31/EC on electronic commerce, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Postfach 103443 Düsseldorf 40025 Email: <a href="mailto:info@medienanstalt-nrw.de">info@medienanstalt-nrw.de</a> Website: <a href="https://www.medienanstalt-nrw.de/">https://www.medienanstalt-nrw.de/</a> Telephone: +49 211 77 00 70
Germany	Hesse	Landesanstalt für privaten Rundfunk und neue Medien (LPR Hessen)		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Wilhelmshöher Allee 262 Kassel 34131 Email: <a href="mailto:lpr@lpr-hessen.de">lpr@lpr-hessen.de</a> Website: Telephone: +49 561 935 86 0
Greece		Υπουργείο Τουρισμού	Ministry of Tourism	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s):	Adress: Λεωφόρος Αμαλίας 12 Αθήνα 10557 Email: <a href="mailto:mailbox@mintour.gr">mailbox@mintour.gr</a> Website: <a href="http://www.mintour.gov.gr/">http://www.mintour.gov.gr/</a> Telephone: +30 210 3736340, 210 3736117, 210 3736346, 210 3736115, 210 3736089
Greece		Εθνικός Οργανισμός Φαρμάκων		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: 284 Mesogeion Av.e Athens 155 62 Email: <a href="mailto:relation@eof.gr">relation@eof.gr</a> Website: <a href="http://www.eof.gr">http://www.eof.gr</a> Telephone: +30 213 20 40 281
Greece		ΔΙΕΥΘΥΝΣΗ ΠΡΟΣΤΑΣΙΑΣ ΚΑΤΑΝΑΛΩΤΗ		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for	Adress: KANIGGOS SQ ATHENS 101081 Email: <a href="mailto:1520@efpolis.gr">1520@efpolis.gr</a> Website: <a href="http://www.mindev.gov.gr">http://www.mindev.gov.gr</a> Telephone: +30 210 3893367, +30 210 3893546

				consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 524/2013 on consumer ODR	
Greece		ΥΠΟΥΡΓΕΙΟ ΝΑΥΤΙΛΙΑΣ & ΝΗΣΙΩΤΙΚΗΣ ΠΟΛΙΤΙΚΗΣ/ ΑΡΧΗΓΕΙΟ ΛΣ-ΕΛ.ΑΚΤ/ΔΘΣ		Legal responsibility for enforcing the following Union law(s):, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Adress: ΑΚΤΗ ΒΑΣΙΛΕΙΑΔΗ ΠΥΛΗ Ε1-Ε2 ΠΕΙΡΑΙΑΣ 18510 Email: <a href="mailto:dths@hcg.gr">dths@hcg.gr</a> Website: <a href="https://www.hcg.gr">https://www.hcg.gr</a> Telephone: +30 213 1371167
Greece		ΕΘΝΙΚΟ ΣΥΜΒΟΥΛΙΟ ΡΑΔΙΟΤΗΛΕΟΡΑΣΗΣ		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: ΠΑΝΕΠΙΣΤΗΜΙΟΥ ΚΑΙ ΑΜΕΡΙΚΗΣ 5 ΑΘΗΝΑ 10564 Email: <a href="mailto:nctv@otenet.gr">nctv@otenet.gr</a> Website: <a href="http://www.esr.gr">http://www.esr.gr</a> Telephone: +30 2131502390
Greece		ΓΕΝΙΚΗ ΓΡΑΜΜΑΤΕΙΑ ΟΙΚΟΝΟΜΙΚΗΣ ΠΟΛΙΤΙΚΗΣ ΓΕΝΙΚΗ ΔΙΕΥΘΥΝΣΗ ΟΙΚΟΝΟΜΙΚΗΣ ΠΟΛΙΤΙΚΗΣ ΔΙΕΥΘΥΝΣΗ ΧΡΗΜΑΤΟΟΙΚΟΝΟΜΙΚΗΣ ΠΟΛΙΤΙΚΗΣ		Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: ΝΙΚΗΣ 5-7 ΑΘΗΝΑ 10563 Email: <a href="mailto:mcdf@mnec.gr">mcdf@mnec.gr</a> Website: Telephone: +30 2103332778
Greece		ΥΠΗΡΕΣΙΑ ΠΟΛΙΤΙΚΗΣ ΑΕΡΟΠΟΡΙΑΣ		Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Adress: ΛΕΟΝΤΟΣ 4 ΚΑΙ ΕΛΕΥΘΕΡΙΑΣ ΑΘΗΝΑ 16452 Email: <a href="mailto:d1d@hcaa.gr">d1d@hcaa.gr</a> Website: Telephone: +30 2109973162, +30 2109973156, +30 2109973163
Greece		ΤΡΑΠΕΖΑ ΤΗΣ ΕΛΛΑΔΟΣ		Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: EL. VENIZELOU 21 ATHENS 10250 Email: <a href="mailto:dep.bankingsupervision@bankofgreece.gr">dep.bankingsupervision@bankofgreece.gr</a> Website: <a href="https://www.bankofgreece.gr">https://www.bankofgreece.gr</a> Telephone: +30 210 3201111
Hungary		Magyar Nemzeti Bank	Financial Supervisory Authority	Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2008/48/EC on credit agreements for	Adress: Szabadság tér 9. Budapest 1054 Email: <a href="mailto:ugyfelszolgalat@mnbn.hu">ugyfelszolgalat@mnbn.hu</a> Website: <a href="http://www.mnbn.hu/">http://www.mnbn.hu/</a> Telephone: +36 1 428 2600

				consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	
Hungary		Innovációs és Technológiai Minisztérium (közlekedés)	National Transport Authority	Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Teréz körút 38 Budapest H-1066 Email: <a href="mailto:vasut.nsa@itm.gov.hu">vasut.nsa@itm.gov.hu</a> Website: <a href="http://www.kormany.hu/hu/nemzeti-fejlesztési-miniszterium">http://www.kormany.hu/hu/nemzeti-fejlesztési-miniszterium</a> Telephone: +36 1 3731442
Hungary		Gazdasági Versenyhivatal (GVH)	Hungarian Competition Authority (GVH)	Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Alkotmány utca 5. Budapest 1054 Email: <a href="mailto:ugyfelszolgalat@gvh.hu">ugyfelszolgalat@gvh.hu</a> Website: <a href="http://www.gvh.hu">http://www.gvh.hu</a> Telephone: +36 1 472 8933
Hungary		Budapest Főváros Kormányhivatala Fogyasztóvédelmi Főosztály		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2001/83/EC on medicinal products for human use, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EU) No 524/2013 on consumer ODR	Adress: Sas utca 19. Budapest 1051 Email: <a href="mailto:fogyved_kmf_budapest@bfkh.gov.hu">fogyved_kmf_budapest@bfkh.gov.hu</a> Website: <a href="http://www.kormanyhivatal.hu/hu/budapest/szervezeti-egyseg/fogyasztovedelmi-foosztaly-2017">http://www.kormanyhivatal.hu/hu/budapest/szervezeti-egyseg/fogyasztovedelmi-foosztaly-2017</a> Telephone: +36 1 450 2598
Hungary		Pest Megyei Kormányhivatal	Government Office for Pest County (Budapest)	Legal responsibility for enforcing the following Union law(s):, Regulation (EU) 2017/1128 on cross-border portability of online content services	Adress: Váci utca 62-64. Budapest 1056 Email: <a href="mailto:hivatal@kmrkh.hu">hivatal@kmrkh.hu</a> Website: <a href="http://www.kmrkh.hu">http://www.kmrkh.hu</a> Telephone: +36 1 235 1700
Hungary		Nemzeti Média- és Hírközlési Hatóság (NMHH)	National Media and Infocommunications Authority (NMHH)	Directive 2002/58/EC on privacy and electronic communications, Directive 2005/29/EC on unfair commercial practices, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Ostrom u. 23-25 / Vísegrádi u. 106. Budapest 1015 / 1033 Email: <a href="mailto:info@nmhh.hu">info@nmhh.hu</a> Website: <a href="http://nmhh.hu">http://nmhh.hu</a> Telephone: +36 1 457 7908



Iceland		Samgöngustofa		Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Address: Armuli 2 Reykjavik 108 Email: <a href="mailto:icetra@icetra.is">icetra@icetra.is</a> Website: <a href="https://www.icetra.is/">https://www.icetra.is/</a> Telephone: +354 4806000
Ireland		Broadcasting Authority of Ireland, Údarás Craolacháin na hÉireann		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Address: 2-5 Warrington Place Dublin D02 XP29 Email: <a href="mailto:info@bai.ie">info@bai.ie</a> Website: <a href="http://www.bai.ie">http://www.bai.ie</a> Telephone: +353 1 6441200
Ireland		An Coimisiún um Rialáil Eitilíochta, Commission for Aviation Regulation	Aviation Regulator	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Address: 3rd Floor Alexandra House, 6 Earlsfort Terrace Dublin D02W773 Email: <a href="mailto:info@aviationreg.ie">info@aviationreg.ie</a> Website: <a href="https://www.aviationreg.ie">https://www.aviationreg.ie</a> Telephone: +353 1 661 1700
Ireland		An tÚdarás Rialála Táirgí Sláinte, Health Products Regulatory Authority		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Address: Kevin O'Malley House, Earlsfort Centre, Earlsfort Terrace Dublin D02XP77 Email: <a href="mailto:info@hpra.ie">info@hpra.ie</a> Website: <a href="https://www.hpra.ie/">https://www.hpra.ie/</a> Telephone: +353 1 676 4971
Ireland		National Transport Authority, Údarás Náisiúnta Iompair		Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Address: Dún Scéine, Harcourt Lane Dublin D02WT20 Email: <a href="mailto:info@nationaltransport.ie">info@nationaltransport.ie</a> Website: <a href="https://www.nationaltransport.ie/">https://www.nationaltransport.ie/</a> Telephone: +353 1 879 8300
Ireland		Banc Ceannais na hÉireann, Central Bank of Ireland		Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for	Address: PO BOX 559, New Wrapping Street, North Wall Quay Dublin 1 D01 F7X3 Email: <a href="mailto:enquiries@centralbank.ie">enquiries@centralbank.ie</a> Website: <a href="https://www.centralbank.ie/">https://www.centralbank.ie/</a> Telephone: +353 1 224 6000

				residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	
Ireland		Comisiún Consanta Sonraí, Data Protection Commission (DPC)	SA Ireland (Data Protection Commission (DPC))	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Address: 21 Fitzwilliam Square Dublin D02 RD28 Email: <a href="mailto:info@dataprotection.ie">info@dataprotection.ie</a> Website: <a href="https://www.dataprotection.ie">https://www.dataprotection.ie</a> Telephone: +353 761 104 800
Ireland		Coimisiun um Rialail Cumarsaide, Commission for Communications Regulation	Commission for Communications Regulation	Directive 2002/58/EC on privacy and electronic communications, Directive 2011/83/EU on consumer rights, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	Address: Block DEF, Irish Life Centre Dublin 1 Lower Abbey Street Email: <a href="mailto:IMI_notifications@comreg.ie">IMI_notifications@comreg.ie</a> Website: <a href="http://www.comreg.ie">http://www.comreg.ie</a> Telephone: +353 1 8049600
Italy		Autorità di Regolazione dei Trasporti - ART	Autorità di Regolazione dei Trasporti - ART	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Address: Via Nizza 230 Torino 10126 Email: <a href="mailto:segreteria@autorita-trasporti.it">segreteria@autorita-trasporti.it</a> Website: <a href="https://www.autorita-trasporti.it/">https://www.autorita-trasporti.it/</a> Telephone: +39 011 19212503
Italy		Istituto per la Vigilanza sulle Assicurazioni (IVASS)	Institute for the Supervision of Insurance (IVASS)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2006/123/EC on services in the internal market, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 524/2013 on consumer ODR	Address: Via del Quirinale, 21 Rome 00187 Email: <a href="mailto:scrivi@ivass.it">scrivi@ivass.it</a> Website: <a href="https://www.ivass.it/">https://www.ivass.it/</a> Telephone: +39 06 421331
Italy		Ente Nazionale per l'Aviazione Civile (ENAC)	Italian Civil Aviation Authority (ENAC)	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) 2017/1128 on cross-border portability of online content services	Address: Via Castro Pretorio 118 Rome 00185 Email: <a href="mailto:cartadiritti@enac.gov.it">cartadiritti@enac.gov.it</a> Website: <a href="https://www.enac.gov.it/">https://www.enac.gov.it/</a> Telephone: +39 06445966348

Italy		Commissione Nazionale per le Società e la Borsa (CONSOB)	National Commission for Companies and the Stock Exchange - Italian market supervisory authority (CONSOB)	Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	Adress: Via G. B. Martini, 3 Rome 00198 Email: <a href="mailto:consob@pec.consob.it">consob@pec.consob.it</a> Website: <a href="http://www.consob.it">http://www.consob.it</a> Telephone: +39 06 84771
Italy		Banca d'Italia	Bank of Italy (National central bank, national supervisory and resolution authority)	Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: Via Nazionale 91 Roma 00184 Email: <a href="mailto:email@bancaditalia.it">email@bancaditalia.it</a> Website: <a href="https://www.bancaditalia.it">https://www.bancaditalia.it</a> Telephone: +39 0647921
Italy		Agenzia Italiana del Farmaco (AIFA)	Italian Medicines Agency (AIFA)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Via del Tritone 181 Roma 00187 Email: <a href="mailto:protocollo@pec.aifa.gov.it">protocollo@pec.aifa.gov.it</a> Website: <a href="https://www.aifa.gov.it">https://www.aifa.gov.it</a> Telephone: +39 06 5978401
Italy		Centro per i Diritti del Cittadino (CODICI)	Centre for the Citizen rights (CODICI)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2001/83/EC on medicinal products for human use, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2010/13/EU on audiovisual media services, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for	Adress: Via Giuseppe Belluzzo 1 Roma 00149 Email: <a href="mailto:segreteria_nazionale@codici.org">segreteria_nazionale@codici.org</a> Website: <a href="https://codici.org/">https://codici.org/</a> Telephone: +39 06 55 30 18 08

				residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport, Regulation (EU) No 524/2013 on consumer ODR	
Italy		Autorità per le Garanzie nelle Comunicazioni (AGCOM)	Authority for Communications (AGCOM)	Directive 2000/31/EC on electronic commerce, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2017/1128 on cross-border portability of online content services	Adress: Isonzo 21B Roma 00186 Email: <a href="mailto:DCA@AGCOM.IT">DCA@AGCOM.IT</a> Website: <a href="https://www.agcom.it/">https://www.agcom.it/</a> Telephone: +39 06 69644296
Italy		Garante per la protezione dei dati personali	SA Italy (Supervisor for the Protection of Personal Data)	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Piazza Venezia 11 Rome 00187 Email: <a href="mailto:imi@gpdp.it">imi@gpdp.it</a> Website: <a href="http://www.gpdp.it">http://www.gpdp.it</a> Telephone: +39 06696771
Italy		Autorità Garante della Concorrenza e del Mercato	Italian Competition Authority	Directive 2000/31/EC on electronic commerce, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the	Adress: Piazza G. Verdi 6a Roma 00198 Email: <a href="mailto:dgtc@agcm.it">dgtc@agcm.it</a> Website: <a href="http://www.agcm.it">http://www.agcm.it</a> Telephone: +39 06 85821 860

				following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 524/2013 on consumer ODR	
Latvia		Nacionālā elektronisko plašsaziņas līdzekļu padome (NEPLP)	National Electronic Mass Media Council of Latvia (NEPLP)	Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Doma laukums 8A Rīga LV-1939 Email: <a href="mailto:neplpadome@neplpadome.lv">neplpadome@neplpadome.lv</a> Website: <a href="http://www.neplpadome.lv">http://www.neplpadome.lv</a> Telephone: +371 67 221 848
Latvia		Veselības inspekcija	Health Inspectorate	Directive 2001/83/EC on medicinal products for human use, Directive 2005/29/EC on unfair commercial practices, Legal responsibility for enforcing the following Union law(s):	Adress: Klijānu iela 7 Rīga LV-1012 Email: <a href="mailto:vi@vi.gov.lv">vi@vi.gov.lv</a> Website: <a href="http://www.vi.gov.lv">http://www.vi.gov.lv</a> Telephone: +371 27802823
Lithuania		Lietuvos transporto saugos administracija	State Road Transport Inspectorate (under the Ministry of Transport and Communications)	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Švitrigailos g. 42 Vilnius LT-03209 Email: <a href="mailto:itsa@itsa.lrv.lt">itsa@itsa.lrv.lt</a> Website: <a href="https://itsa.lrv.lt/">https://itsa.lrv.lt/</a> Telephone: +370 5 278 5601
Lithuania		Lietuvos bankas		Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: Gedimino pr. 6 Vilnius 01103 Email: <a href="mailto:info@lb.lt">info@lb.lt</a> Website: <a href="https://www.lb.lt/">https://www.lb.lt/</a> Telephone: +370 5 268 0029
Lithuania		Valstybinė vaistų kontrolės tarnyba prie Lietuvos Respublikos sveikatos apsaugos ministerijos	State Medicines Control Agency	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Žirmūnų g. 139A Vilnius LT-09120 Email: <a href="mailto:vvkt@vvkt.lt">vvkt@vvkt.lt</a> Website: <a href="https://www.vvkt.lt/">https://www.vvkt.lt/</a> Telephone: +370 5 263 92 64
Lithuania		Lietuvos radijo ir televizijos komisija		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Šeimyniškių g. 3A Vilnius LT-09312 Email: <a href="mailto:lrtk@rtk.lt">lrtk@rtk.lt</a> Website: <a href="https://www.rtk.lt/">https://www.rtk.lt/</a> Telephone: +370 5 233 0660
Lithuania		Informacinės visuomenės plėtros komitetas	Information Society Development Committee	Directive 2000/31/EC on electronic commerce, Legal responsibility for	Adress: Gediminas av. 7 Vilnius LT-01103 Email: <a href="mailto:info@ivpk.lt">info@ivpk.lt</a>

			under the Ministry of Transport and Communications	enforcing the following Union law(s):	Website: <a href="https://ivpk.lrv.lt/">https://ivpk.lrv.lt/</a> Telephone: +370 5 266 51 61
Luxembourg		Commission nationale pour la protection des données Grand-Duché de Luxembourg (CNPD), Nationale Kommission für Datenschutz Großherzogtum Luxemburg (CNPD)	SA Luxembourg (National Commission for Data Protection (CNPD ))	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: 1, avenue du Rock'n'Roll Esch-sur-Alzette L-4361 Email: <a href="mailto:cooperation@cnpd.lu">cooperation@cnpd.lu</a> Website: <a href="http://www.cnpd.lu">http://www.cnpd.lu</a> Telephone: +352 26 10 60 1
Luxembourg		Commission de surveillance du secteur financier		Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):, Regulation (EU) No 524/2013 on consumer ODR	Adress: 283, route d'Arlon Luxembourg L-1150 Email: <a href="mailto:direction@cssf.lu">direction@cssf.lu</a> Website: <a href="https://www.cssf.lu">https://www.cssf.lu</a> Telephone: +352 26 25 11
Malta		L-Awtorità Maltija tat-Turiżmu, Malta Tourism Authority	MTA - Malta Tourism Authority	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Legal responsibility for enforcing the following Union law(s):	Adress: Auberge D'Italie, Merchants Street Valletta VLT 1170 Email: <a href="mailto:info@visitmalta.com">info@visitmalta.com</a> Website: <a href="http://www.visitmalta.com">http://www.visitmalta.com</a> Telephone: +356 21224444
Malta		Awtorità ta' Malta dwar il-Komunikazzjoni, Malta Communications Authority	Malta Communications Authority	Directive 2000/31/EC on electronic commerce, Legal responsibility for enforcing the following Union law(s):, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Valletta Waterfront, Xatt ta' Pinto Floriana FRN 1913 Email: <a href="mailto:authorisations@mca.org.mt">authorisations@mca.org.mt</a> Website: <a href="http://www.mca.org.mt">http://www.mca.org.mt</a> Telephone: +356 21336840
Malta		Consumer Affairs Council, Kunsill għall-Affarijiet tal-Konsumatur		Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s):	Adress: Mizzi House, National Road, Blata l-Bajda Blata l-Bajda HMR 9010 Email: <a href="mailto:cacouncil@gov.mt">cacouncil@gov.mt</a> Website: <a href="http://www.consumeraffairsCouncil.gov.mt">http://www.consumeraffairsCouncil.gov.mt</a> Telephone: +356 23952751
Malta		Awtorità dwar il-Medicini, Malta		Directive 2001/83/EC on medicinal	Adress: Sir Temi Żammit Buildings,

		Medicines Authority		products for human use, Legal responsibility for enforcing the following Union law(s):	Malta Life Sciences Park Town* San Ġwann Postcode* SGN 3000 Email: <a href="mailto:info.medicinesauthority@gov.mt">info.medicinesauthority@gov.mt</a> Website: <a href="http://www.medicinesauthority.gov.mt">http://www.medicinesauthority.gov.mt</a> Telephone: +356 2343 9000
Malta		Office of the Information and Data Protection Commissioner	SA Malta (Office of the Information and Data Protection Commissioner)	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Airways House, High Street Sliema SLM 1549 Email: <a href="mailto:idpc.edpb-imi@idpc.org.mt">idpc.edpb-imi@idpc.org.mt</a> Website: <a href="https://idpc.org.mt">https://idpc.org.mt</a> Telephone: +356 2328 7100
Netherlands		Inspectie Leefomgeving en Transport (ILT)	Inspectorate for Environment and Transport (ILT/Rail and Road Transport)	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Postbus 16191 Den Haag 2500 BD Email: <a href="mailto:passenger-rights@ilent.nl">passenger-rights@ilent.nl</a> Website: <a href="http://www.ilent.nl">http://www.ilent.nl</a> Telephone: +31 88 489 00 00
Netherlands		Inspectie Gezondheidszorg en Jeugd (IGJ) - (voorheen Inspectie voor de Gezondheidszorg (IGZ))	Health Care Inspectorate	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Postbus 2518 Heerlen 6401 DA Email: <a href="mailto:meldpunt@igj.nl">meldpunt@igj.nl</a> Website: <a href="http://www.igj.nl">http://www.igj.nl</a> Telephone: +31 88 1205000
Netherlands		Stichting Autoriteit Financiële Markten		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for	Adress: Postbus 11723 Amsterdam 1001GS Email: <a href="mailto:signalen@afm.nl">signalen@afm.nl</a> Website: <a href="https://www.afm.nl">https://www.afm.nl</a> Telephone: +31 20 797 2000

				<p>consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 524/2013 on consumer ODR</p>	
Portugal		Autoridade da Mobilidade e dos Transportes		<p>Directive 2005/29/EC on unfair commercial practices, Directive 2006/123/EC on services in the internal market, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport</p>	<p>Adress: Rua de Santa Apolónia, Lisboa 1100-468 Email: <a href="mailto:geral@amt-autoridade.pt">geral@amt-autoridade.pt</a> Website: <a href="http://www.amt-autoridade.pt/">http://www.amt-autoridade.pt/</a> Telephone: +351 211 025 800</p>
Portugal		Autoridade de Segurança Alimentar e Económica	Food and Economic Safety Authority	<p>Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2005/29/EC on unfair commercial practices, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 98/6/EC on</p>	<p>Adress: Rua Rodrigo da Fonseca, nº 73 Lisboa 1269 - 274 Email: <a href="mailto:correio.asae@asae.pt">correio.asae@asae.pt</a> Website: <a href="http://www.asae.pt">http://www.asae.pt</a> Telephone: +351 21 798 36 00</p>



				consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 524/2013 on consumer ODR	
Portugal		Autoridade Nacional da Aviação Civil		Directive 2005/29/EC on unfair commercial practices, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Adress: Rua B, Edifício 4 - Aeroporto Humberto Delgado Lisboa 1749-034 Email: <a href="mailto:secretariadopca@anac.pt">secretariadopca@anac.pt</a> Website: <a href="https://www.anac.pt">https://www.anac.pt</a> Telephone: +351 21 284 22 26
Portugal		ERSAR - Entidade Reguladora dos Serviços de Águas e Resíduos	ERSAR - The Water and Waste Services Regulation Authority	Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 524/2013 on consumer ODR	Adress: Centro Empresarial Torres de Lisboa - Rua Tomás da Fonseca, Torre G – 8º Lisboa 1600-209 Email: <a href="mailto:geral@ersar.pt">geral@ersar.pt</a> Website: <a href="http://www.ersar.pt">http://www.ersar.pt</a> Telephone: +351 210 052 200
Portugal		ICP - Autoridade Nacional de Comunicações (ICP-ANACOM)	ANACOM - National Communications Authority	Directive 2000/31/EC on electronic commerce, Directive 2002/58/EC on privacy and electronic communications, Directive 2005/29/EC on unfair commercial practices, Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s):	Adress: Av. José Malhoa, 12 Lisboa 1099 - 017 Email: <a href="mailto:info@anacom.pt">info@anacom.pt</a> Website: <a href="http://www.anacom.pt">http://www.anacom.pt</a> Telephone: +351 217211000
Portugal		Inspecção-Geral das Actividades Culturais (IGAC)	IGAC - General Inspectorate of Cultural Activities	Directive 2000/31/EC on electronic commerce, Legal responsibility for enforcing the following Union law(s):	Adress: Praça dos Restauradores, Palácio Foz, Apartado 2616 Lisboa 1116-802 Email: <a href="mailto:igacgeral@igac.pt">igacgeral@igac.pt</a> Website: <a href="http://www.igac.pt">http://www.igac.pt</a> Telephone: +351 213212500
Portugal		INFARMED - Autoridade Nacional do Medicamento e Produtos de Saúde	NFRAMED - National Authority of Medicines and Health Products	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Avenida do Brasil, n.º 53 Lisboa 1749-004 Email: <a href="mailto:infarmed@infarmed.pt">infarmed@infarmed.pt</a> Website: <a href="http://www.infarmed.pt">http://www.infarmed.pt</a> Telephone: +351 217987100
Portugal		Banco de Portugal	Bank of Portugal	Directive 2000/31/EC on electronic commerce, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on	Adress: Rua do Comércio, 148 Lisboa 1100-150 Email: <a href="mailto:info@bportugal.pt">info@bportugal.pt</a> Website: <a href="http://www.bportugal.pt/">http://www.bportugal.pt/</a> Telephone: +351 21 313 00 00

				credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	
Portugal		Comissão Nacional de Protecção de Dados (CNPd)	SA Portugal (National Commission for Data Protection (CNPd))	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Av. D. Carlos I, 134 - 1.º LISBOA 1200-651 Email: <a href="mailto:imi@cnpd.pt">imi@cnpd.pt</a> Website: <a href="https://www.cnpd.pt">https://www.cnpd.pt</a> Telephone: +351 21 392 84 00
Portugal		Autoridade de Supervisão de Seguros e Fundos de Pensões (ASF)	Supervisory Authority for Insurance and Pension Funds (ASF)	Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Legal responsibility for enforcing the following Union law(s):	Adress: Av. da República, n.º 76 Lisboa 1600-205 Lisboa Email: <a href="mailto:asf@asf.com.pt">asf@asf.com.pt</a> Website: <a href="http://www.asf.com.pt">http://www.asf.com.pt</a> Telephone: +351 217 903 100
Portugal		ERC – Entidade Reguladora para a Comunicação Social		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Avenida 24 de julho, nº58 Lisboa 1200-869 Email: <a href="mailto:info@erc.pt">info@erc.pt</a> Website: <a href="http://www.erc.pt">http://www.erc.pt</a> Telephone: +351 210 107 000
Portugal		Procuradoria-Geral da República		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	Adress: Rua da Escola Politécnica, nº 140 Lisboa 1269-269 Email: <a href="mailto:correio@pgr.pt">correio@pgr.pt</a> Website: <a href="http://www.ministeriopublico.pt">http://www.ministeriopublico.pt</a> Telephone: +351 213 975 255
Portugal		Entidade Reguladora dos Serviços Energéticos		Directive 2005/29/EC on unfair commercial practices, Legal responsibility for enforcing the following Union law(s):	Adress: Rua Dom Cristóvão da Gama, n.º 1 – 3.º Lisboa 1400-113 Email: <a href="mailto:erse@erse.pt">erse@erse.pt</a> Website: <a href="http://www.erse.pt">http://www.erse.pt</a> Telephone: +351 213 033 200
Portugal		Comissão do Mercado de Valores Mobiliários - CMVM		Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	Adress: Rua Laura Alves, 4 Lisboa 1050-138 Email: <a href="mailto:cmvm@cmvm.pt">cmvm@cmvm.pt</a> Website: <a href="https://www.cmvm.pt/pt/Pages/home.aspx">https://www.cmvm.pt/pt/Pages/home.aspx</a> Telephone: +351 21 317 70 00
Romania		Ministerul Economiei, Energiei si Mediului de Afaceri	Ministry of Economy	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Calea Victoriei nr. 152 Bucuresti 010096 Email: <a href="mailto:petitii@economie.gov.ro">petitii@economie.gov.ro</a> Website: <a href="http://www.economie.gov.ro/">http://www.economie.gov.ro/</a> Telephone: +40 212025123

Romania		Autoritatea Nationala pentru Administrare si Reglementare in Comunicatii (ANCOM)		Directive 2011/83/EU on consumer rights, Legal responsibility for enforcing the following Union law(s):	Adress: Strada Delea Nouă nr.2 Bucuresti 030925 Email: <a href="mailto:ancom@ancom.ro">ancom@ancom.ro</a> Website: <a href="https://www.ancom.ro/en/">https://www.ancom.ro/en/</a> Telephone: +40 372845400
Romania		Consiliul Național Audiovizualului (CNA)		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Bd. Libertă iinr. 14 Bucuresti 050706 Email: <a href="mailto:cna@cna.ro">cna@cna.ro</a> Website: <a href="http://www.cna.ro/-English-.html">http://www.cna.ro/-English-.html</a> Telephone: +40 213055356
Romania		Ministerul Transporturilor, Infrastructurii și Comunica iilor-transporturi	Ministry of Transport and Infrastructure	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Adress: Bd Dinicu Golescu nr. 38 Bucuresti 010873 Email: <a href="mailto:IMI@mt.ro">IMI@mt.ro</a> Website: <a href="http://www.mt.gov.ro/web14/">http://www.mt.gov.ro/web14/</a> Telephone: +40 21 313 99 54
Romania		Agenția Națională pentru Plăți și Inspecție Socială (ANPIS)	National Agency for Payment and Social Inspection - Competent authority giving accreditation to organisers of professional adult training	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Adress: Bld. General Gheorghe Magheru 7 Bucuresti 010322 Email: <a href="mailto:secretariat@mmanpis.ro">secretariat@mmanpis.ro</a> Website: <a href="http://www.mmanpis.ro">http://www.mmanpis.ro</a> Telephone: +40 213136047
Romania		Autoritatea Națională de Supraveghere a Prelucrării Datelor cu Caracter Personal	SA Romania (National Supervisory Authority For Personal Data Processing)	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: 28-30 BD. GHEORGHE MAGHERU BUCHAREST 010336 Email: <a href="mailto:anspdcpc@dataprotection.ro">anspdcpc@dataprotection.ro</a> Website: <a href="http://www.dataprotection.ro">http://www.dataprotection.ro</a> Telephone: +40 31 805 9211
Romania		Autoritatea Feroviara Romana (AFER) - Serviciul Supraveghere Drepturi Calatori		Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations	Adress: Calea Grivitei nr. 393 Bucuresti 010719 Email: <a href="mailto:passengersrights@aferr.ro">passengersrights@aferr.ro</a> Website: <a href="http://www.aferr.ro/documents/rra.html">http://www.aferr.ro/documents/rra.html</a> Telephone: +40 213076852
Romania		Inspectoratul General al Politiei Romane - Direc iade Investigare a Criminalită iiEconomice (DICE)		Directive 2000/31/EC on electronic commerce, Legal responsibility for enforcing the following Union law(s):	Adress: Mihai Voda 6 Bucuresti 050041 Email: <a href="mailto:economic@politiaromana.ro">economic@politiaromana.ro</a> Website: <a href="https://www.politiaromana.ro/en">https://www.politiaromana.ro/en</a> Telephone: +40 212082525
Romania		Agen iaNa ionalăa Medicamentului și a Dispozitivelor Medicale din România (ANMMDMR)		Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Aviator Maior Ștefan Sănătescu 48 Bucuresti 011478 Email: <a href="mailto:secretariat@anm.ro">secretariat@anm.ro</a> Website: <a href="https://www.anm.ro/en/">https://www.anm.ro/en/</a> Telephone: +40 213171100
Romania		Inspectoratul de Stat pentru Controlul în Transportul Rutier		Legal responsibility for enforcing the following Union law(s);, Regulation	Adress: B-dul Dinicu Golescu nr.38, Bucuresti 010873 Email:

		(I.S.C.T.R)		(EU) No 181/2011 on passengers' rights in bus and coach transport	public@isctr-mt.ro Website: <a href="http://www.isctr-mt.ro/">http://www.isctr-mt.ro/</a> Telephone: +40 213136320
Slovakia		Slovenská obchodná inšpekcia	Slovak Trade Inspection	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport, Regulation (EU) No 524/2013 on consumer ODR	Adress: Bajkalská 21/A Bratislava 27 827 99 Email: <a href="mailto:imi@soi.sk">imi@soi.sk</a> Website: <a href="http://www.soi.sk">http://www.soi.sk</a> Telephone: +421 2 5827 2131
Slovakia		Úrad pre reguláciu sieťových odvetví	Regulatory Office for Network Industries	Directive 2005/29/EC on unfair commercial practices, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 524/2013 on consumer ODR	Adress: Bajkalská 27 Bratislava 27 820 07 Email: <a href="mailto:info@urso.gov.sk">info@urso.gov.sk</a> Website: <a href="https://www.urso.gov.sk">https://www.urso.gov.sk</a> Telephone: +421 2 581 004 11

Slovakia		Úrad verejného zdravotníctva SR	Public Health Authority of the Slovak Republic	Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2011/83/EU on consumer rights, Legal responsibility for enforcing the following Union law(s):	Adress: Trnavská cesta 52 Bratislava 826 45 Email: <a href="mailto:uvzsr@uvzsr.sk">uvzsr@uvzsr.sk</a> Website: <a href="http://www.uvzsr.sk">http://www.uvzsr.sk</a> Telephone: +421 2 49284111
Slovakia		Štátna veterinárna a potravinová správa SR	State Veterinary and Food Administration of the Slovak Republic	Directive 2005/29/EC on unfair commercial practices, Directive 2011/83/EU on consumer rights, Legal responsibility for enforcing the following Union law(s):	Adress: Botanická č. 17 Bratislava 842 13 Email: <a href="mailto:sekretariatUR@svps.sk">sekretariatUR@svps.sk</a> Website: <a href="http://www.svps.sk">http://www.svps.sk</a> Telephone: +421 2 602 57 212
Slovakia		Rada pre vysielanie a retransmisiu	Council for Broadcasting and Retransmission	Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Palisády 36 Bratislava 81106 Email: <a href="mailto:office@rvr.sk">office@rvr.sk</a> Website: <a href="http://rvr.sk">http://rvr.sk</a> Telephone: +421 2 20 90 65 00
Slovakia		Národná banka Slovenska	National Bank of Slovakia	Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Legal responsibility for enforcing the following Union law(s):	Adress: Imricha Karvaša 1 Bratislava 81325 Email: <a href="mailto:cpc@nbs.sk">cpc@nbs.sk</a> Website: <a href="https://www.nbs.sk/en/home">https://www.nbs.sk/en/home</a> Telephone: +421 2 5787 1111
Slovakia		Úrad pre reguláciu elektronických komunikácií a poštových služieb	Regulatory Authority for Electronic Communications and Postal Services	Directive 2002/58/EC on privacy and electronic communications, Directive 2005/29/EC on unfair commercial practices, Directive 2013/11/EU on consumer ADR, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 524/2013 on consumer ODR	Adress: Továrenská 7 Bratislava 828 55 Email: <a href="mailto:inspection@teleoff.gov.sk">inspection@teleoff.gov.sk</a> Website: <a href="https://www.teleoff.gov.sk/urad-pre-regulaciu-elektronickych-komunikacii-a-postovych-sluzieb/">https://www.teleoff.gov.sk/urad-pre-regulaciu-elektronickych-komunikacii-a-postovych-sluzieb/</a> Telephone: +421 2 57 881 111
Slovakia		Ústav štátnej kontroly veterinárnych biopreparátov a liečiv	Institute for State Control of Veterinary Biologicals and Medicines, Slovakia	Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Biovetská 34 Nitra 949 01 Email: <a href="mailto:uskvbl@uskvbl.sk">uskvbl@uskvbl.sk</a> Website: <a href="http://www.uskvbl.sk/">http://www.uskvbl.sk/</a> Telephone: +421 37 65 15 5067
Slovakia		Štátny ústav pre kontrolu liečiv	State Institute for Drug Control (SUKL)	Directive 2001/83/EC on medicinal products for human use, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for	Adress: Kvetná 11 Bratislava 825 08 Email: <a href="mailto:sukl@sukl.sk">sukl@sukl.sk</a> Website: <a href="https://www.sukl.sk">https://www.sukl.sk</a> Telephone: +421 2 50 70 11 11

				enforcing the following Union law(s):	
Slovenia		Tržni inšpektorat Republike Slovenije	Market Inspectorate	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2000/31/EC on electronic commerce, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Adress: Dunajska cesta 160 Ljubljana 1000 Email: <a href="mailto:gp.tirs@gov.si">gp.tirs@gov.si</a> Website: <a href="http://www.ti.gov.si">http://www.ti.gov.si</a> Telephone: +386 1 280 8700
Slovenia		Inšpektorat Republike Slovenije za infrastrukturo		Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Vožarski pot 12 Ljubljana 1000 Email: <a href="mailto:gp.irsi@gov.si">gp.irsi@gov.si</a> Website: <a href="https://www.gov.si/drzavni-organi/organi-v-sestavi/inspektorat-za-infrastrukturo/o-inspektoratu-za-infrastrukturo/">https://www.gov.si/drzavni-organi/organi-v-sestavi/inspektorat-za-infrastrukturo/o-inspektoratu-za-infrastrukturo/</a> Telephone: +386 1 420 44 88
Slovenia		Zavod PIP - Pravni in informacijski center Maribor			Adress: Gosposvetska cesta 86 Maribor 2000 Email: <a href="mailto:pip@zavodpip.si">pip@zavodpip.si</a> Website: <a href="https://www.zavodpip.si/">https://www.zavodpip.si/</a> Telephone: +386 2 234 21 46
Slovenia		Trgovinska zbornica Slovenije			Adress: Dimičeva ulica 13 Ljubljana 1000 Email: <a href="mailto:tajnistvo@tzslo.si">tajnistvo@tzslo.si</a> Website: <a href="http://www.tzslo.si">http://www.tzslo.si</a> Telephone: +386 1 5898 213
Slovenia		Evropski potrošniški center			Adress: Kotnikova ulica 5 Ljubljana

		Slovenija			1000 Email: <a href="mailto:epc.mgrt@gov.si">epc.mgrt@gov.si</a> Website: <a href="https://www.epc.si/pages/si/domov.php">https://www.epc.si/pages/si/domov.php</a> Telephone: 00386 1 400 3757
Slovenia		Zveza potrošnikov slovenije			Adress: Tržaška cesta 2 Ljubljana 1000 Email: <a href="mailto:Zps@zps.si">Zps@zps.si</a> Website: <a href="http://www.zps.si">http://www.zps.si</a> Telephone: +386 1 474 06 00
Slovenia		Inšpektorat Republike Slovenije za kmetijstvo, gozdarstvo, lovstvo in ribištvo (IRSKGLR)	Inspectorate of Republic Slovenia for agriculture, forestry, hunting and fisheries (IRSKGLR)	Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Dunajska 58 Ljubljana 1000 Email: <a href="mailto:irskglr.mkgp@gov.si">irskglr.mkgp@gov.si</a> Website: <a href="https://www.gov.si/drzavni-organi/organi-v-sestavi/inspektorat-za-kmetijstvo-gozdarstvo-lovstvo-in-ribistvo/o-inspektoratu-za-kmetijstvo-gozdarstvo-lovstvo-in-ribistvo/">https://www.gov.si/drzavni-organi/organi-v-sestavi/inspektorat-za-kmetijstvo-gozdarstvo-lovstvo-in-ribistvo/o-inspektoratu-za-kmetijstvo-gozdarstvo-lovstvo-in-ribistvo/</a> Telephone: +386 1 434 5700
Slovenia		Javna agencija Republike Slovenije za zdravila in medicinske pripomočke (JAZMP)	Agency for Medicinal Products and Medical Devices of the Republic of Slovenia (JAZMP)	Directive 2001/83/EC on medicinal products for human use, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Legal responsibility for enforcing the following Union law(s):	Adress: Slovenčeva ulica 22 Ljubljana 1000 Email: <a href="mailto:info@jazmp.si">info@jazmp.si</a> Website: <a href="https://www.jazmp.si/o-nas/">https://www.jazmp.si/o-nas/</a> Telephone: +386 8 2000 500
Slovenia		Uprava Republike Slovenije za pomorstvo (URSP)	Slovenian Maritime Administration (URSP)	Legal responsibility for enforcing the following Union law(s); Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway	Adress: Ukmarjev trg 2 Koper 6000 Email: <a href="mailto:ursp.box@gov.si">ursp.box@gov.si</a> Website: <a href="https://www.gov.si/drzavni-organi/organi-v-sestavi/uprava-za-pomorstvo/o-upravi/">https://www.gov.si/drzavni-organi/organi-v-sestavi/uprava-za-pomorstvo/o-upravi/</a> Telephone: +386 5 663 21 00
Slovenia		Javna agencija za civilno letalstvo	Civil Aviation Agency (CAA) Slovenia	Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Adress: Kotnikova 19A Ljubljana 1000 Email: <a href="mailto:info@caa.si">info@caa.si</a> Website: <a href="https://www.caa.si/">https://www.caa.si/</a> Telephone: +386 1 244 66 01
Slovenia		Agencija za komunikacijska omrežja in storitve Republike Slovenije (AKOS)	Agency for communication networks and services of the Republic Slovenia (AKOS)	Directive 2002/58/EC on privacy and electronic communications, Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s); Regulation (EU) 2017/1128 on cross-border portability of online content services	Adress: Stegne 7 Ljubljana 1000 Email: <a href="mailto:info.box@akos-rs.si">info.box@akos-rs.si</a> Website: <a href="https://www.akos-rs.si/akos">https://www.akos-rs.si/akos</a> Telephone: +386 1 583 63 00
Slovenia		Banka Slovenije	Bank of Slovenia	Directive 2008/48/EC on credit agreements for consumers, Directive	Adress: Slovenska 35 Ljubljana 1505 Email: <a href="mailto:OK-">OK-</a>

				2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	<a href="mailto:Vlozisce@bses.bsi.si">Vlozisce@bses.bsi.si</a> Website: <a href="http://www.bsi.si">http://www.bsi.si</a> Telephone: +386 1 471 9000
Spain	Foral Community of Navarre	Gobierno de Navarra. Dirección de Servicio de Consumo y Arbitraje (Kontsumo eta Arbitraje Zerbitzuko Zuzendari)		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Adress: Amaya, 2A Pamplona 31002 Email: <a href="mailto:infoconsumo@navarra.es">infoconsumo@navarra.es</a> Website: <a href="http://www.navarra.es/home_es/Temas/Consumo/">http://www.navarra.es/home_es/Temas/Consumo/</a> Telephone: +34 848427739
Spain	Madrid	Comunidad de Madrid. Dirección General de Comercio y Consumo.	General Directorate of Commerce and Consumumption (autonomous community of Madrid)	Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer	Adress: Ramírez de Prado 5bis. 1 planta Madrid 28045 Email: <a href="mailto:consumo.inspeccion@madrid.org">consumo.inspeccion@madrid.org</a> Website: <a href="http://www.madrid.org/">http://www.madrid.org/</a> Telephone: +34 91 3105 771



				rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	La Rioja	Gobierno de la Rioja. Dirección General de Salud Pública, Consumo y Cuidados		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Adress: C/ Vara de Rey, 8 Logroño 26001 Email: <a href="mailto:consumo.control@larioja.org">consumo.control@larioja.org</a> Website: <a href="https://www.larioja.org/direcciones-utiles/es?id_str=1&amp;id_ele=510&amp;id_opt=0">https://www.larioja.org/direcciones-utiles/es?id_str=1&amp;id_ele=510&amp;id_opt=0</a> Telephone: +34 941291200
Spain	Region of Murcia	Comunidad Autónoma de la Región de Murcia. Dirección General de Comercio, Consumo y		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on	Adress: Ronda de Levante 11, 3 Planta. Murcia 30071 Email: <a href="mailto:inspeccionconsumo@carm.es">inspeccionconsumo@carm.es</a>

		Artesanía		<p>distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR</p>	<p>Website: <a href="https://www.carm.es/">https://www.carm.es/</a> Telephone: +34 981753869</p>
Spain	Andalusia	Autoridad Competente Regional. Junta de Andalucía. Protección de consumidores en el ámbito de consumo.	Regional Competent Authority for consumer protection in the area of consumption - Andalusian Government (Autonomous Community of Andalusia)	<p>Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation</p>	<p>Adress: Avenida de la Innovación s/ n. Edificio Arena 1 Sevilla 41020 Email: <a href="mailto:dg.consumo.csalud@juntadeandalucia.es">dg.consumo.csalud@juntadeandalucia.es</a> Website: <a href="https://www.juntadeandalucia.es">https://www.juntadeandalucia.es</a> Telephone: +34 955041089</p>

				(EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	Principality of Asturias	Principado de Asturias. Agencia de Seguridad Alimentaria, Sanidad Ambiental y Consumo.		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Adress: Ciriaco Miguel Vigil nº 9-1ª planta Oviedo 33005 Email: <a href="mailto:asac@asturias.org">asac@asturias.org</a> Website: <a href="http://www.consumoastur.es">http://www.consumoastur.es</a> Telephone: +34 985106870
Spain	Canary Islands	Gobierno de Canarias. Dirección General de Comercio y Consumo.	Directorate General for Commerce and Consumers (Autonomous Community of the Canary Islands)	Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on	Adress: Avenida Francisco La Roche, nº 35, Edificio de Usos Múltiples I, planta 8ª Santa Cruz de Tenerife 38071 Email: <a href="mailto:dgconstf.ceic@gobiernodecanarias.org">dgconstf.ceic@gobiernodecanarias.org</a> Website: <a href="https://www.gobiernodecanarias.org/consumo">https://www.gobiernodecanarias.org/consumo</a> Telephone: +34 922924741 / +34 922924748

				consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2017/1128 on cross-border portability of online content services, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	Castile-La Mancha	Dirección General de Turismo, Comercio y Artesanía (Castilla-La Mancha)	Competent authority for travel agencies, tour operators, tourist guides (autonomous community of Castile-La Mancha)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Address: Avenida Irlanda, número 14 Toledo 45071 Email: <a href="mailto:dgta.economiaempresasempleo@jccm.es">dgta.economiaempresasempleo@jccm.es</a> Website: <a href="http://www.castillalamancha.es">http://www.castillalamancha.es</a> Telephone: +34 925267996
Spain	Cantabria	Gobierno de Cantabria. Dirección General de Comercio y Consumo	Regional competent authority for consumer services (autonomous community of Cantabria)	Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Address: Albert Einstein, 2 (PCTCAN) Santander 39011 S Email: <a href="mailto:dgcomercioconsumo@cantabria.es">dgcomercioconsumo@cantabria.es</a> Website: <a href="http://www.dgicc.cantabria.es/web/direccion-general-industria/inicio_consumo">http://www.dgicc.cantabria.es/web/direccion-general-industria/inicio_consumo</a> Telephone: +34 942 20 00 33
Spain	Valencian Community	Generalitat. Comunitat Valenciana. Conselleria de Economia	Regional competent authority for consumer services	Directive 1999/44/EC on the sale of consumer goods and associated	Address: C/ Castán Tobeñas,77. Ciudad Administrativa 9 De

	y	Sostenible, Sectores Productivos, Comercio y Trabajo. Dirección General de Comercio y Consumo. Subdirección General de Comercio y Consumo	(Alicante, Castellon, Valencia) (autonomous community of the Valencian Community)	guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Octubre. Torre 2, Planta 6 Valencia 46018 Email: <a href="mailto:rosell_ber@gva.es">rosell_ber@gva.es</a> Website: <a href="http://www.indi.gva.es/web/consumo">http://www.indi.gva.es/web/consumo</a> Telephone: +34 961209467
Spain	Basque country	Turismo, autoridad competente en el País Vasco	Regional competent authority for tourism (Basque Country)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s):	Adress: Donosti 1 Vitoria-Gasteiz 01010 Email: <a href="mailto:secretaria.turismo@euskadi.eus">secretaria.turismo@euskadi.eus</a> Website: <a href="https://www.euskadi.eus/gobierno-vasco/departamento-turismo-comercio-consumo/">https://www.euskadi.eus/gobierno-vasco/departamento-turismo-comercio-consumo/</a> Telephone: +34 945019927
Spain	Andalusia	Autoridad Competente Regional. Junta de Andalucía. Protección de consumidores en el ámbito de turismo.	Regional Competent Authority for consumer protection in the area of tourism - Andalusian Government (Autonomous Community of Andalusia)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s):, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Plaza Nueva, 4 2ª planta Sevilla 41071 Email: <a href="mailto:dgcift.ctrjal@juntadeandalucia.es">dgcift.ctrjal@juntadeandalucia.es</a> Website: Telephone: +34 955065080
Spain	Balearic Islands	Govern de les Illes Balears. Conselleria de Salut i Consum. Direcció General de Consum.	Regional competent authority for consumer services (autonomous community of the Balearic Islands)	Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday	Adress: Carrer de Jesús, 38 A Palma 07010 Email: <a href="mailto:inspeccio@dgconsum.caib.es">inspeccio@dgconsum.caib.es</a> Website: <a href="http://www.caib.es/govern/organigrama/area.do?coduo=2390671&amp;lang=ca">http://www.caib.es/govern/organigrama/area.do?coduo=2390671&amp;lang=ca</a> Telephone: +34 971784996

				product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s):. Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	Castile-La Mancha	Dirección General de Transportes y Movilidad. Junta de Comunidades de Castilla La Mancha	Regional competent authority for transport (autonomous community of Castile-La Mancha)	Legal responsibility for enforcing the following Union law(s):. Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Paseo Cristo de la Vega s/n Toledo 45071 Email: <a href="mailto:dgtransportes.fomento@jccm.es">dgtransportes.fomento@jccm.es</a> Website: <a href="http://www.castillalamancha.es">http://www.castillalamancha.es</a> Telephone: +34 925265904
Spain	Valencian Community	Generalitat. Comunitat Valenciana. Conselleria de Política Territorial, Obres Públiques i Mobilitat. Direcció General d'Obres Públiques, Transport i Mobilitat Urbana	Regional competent authority for land transport (Alicante, Castellon, Valencia) (autonomous community of the Valencian Community)	Legal responsibility for enforcing the following Union law(s):. Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Castán Tobeñas,77. Ciudad Administrativa 9 De Octubre - Torre 1 Valencia 46018 Email: <a href="mailto:lacruz_vic@gva.es">lacruz_vic@gva.es</a> Website: <a href="http://politicaterritorial.gva.es/es/conselleria">http://politicaterritorial.gva.es/es/conselleria</a> Telephone: +34 961208158
Spain	Castile-La Mancha	Dirección General de Agenda 2030 y Consumo (Comunidad Autónoma de Castilla-La Mancha)	Regional competent authority for consumer services (autonomous community of Castile-La Mancha)	Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication	Adress: Avenida de Francia, 4 Toledo 45071 Email: <a href="mailto:dg2030yconsumo@jccm.es">dg2030yconsumo@jccm.es</a> Website: <a href="http://www.jccm.es">http://www.jccm.es</a> Telephone: +34 925248743

				of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	Galicia	Xunta de Galicia. Agencia de Turismo de Galicia	Regional competent authority for the promotion, management and services in the area of tourism (Autonomous Community of Galicia)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Carretera Santiago - Noia km 3. A Barcia Santiago de Compostela- A Coruña 15897 Email: <a href="mailto:secretaria.turismo@xunta.es">secretaria.turismo@xunta.es</a> Website: <a href="http://turismo.xunta.es/">http://turismo.xunta.es/</a> Telephone: +34 981 546 351
Spain	Cantabria	Autoridad de Cantabria para el reconocimiento de cualificación profesional de guías de turismo	Competent authority for the recognition of professional qualifications of tourist guides (Autonomous Community of Cantabria)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: C/ Albert Einstein, 2 Santander 39011 Email: <a href="mailto:garcia_cm@cantabria.es">garcia_cm@cantabria.es</a> Website: <a href="https://www.cantabria.es/web/consejeria-de-innovacion-industria-turismo-y-comercio">https://www.cantabria.es/web/consejeria-de-innovacion-industria-turismo-y-comercio</a> Telephone: +34 942 20 82 65
Spain		Subdirección General para la Sociedad Digital (Secretaría de Estado de Digitalización e Inteligencia Artificial. Ministerio de Asuntos Económicos y Transformación Digital)	General Subdirectorate of Information Society Services (State Secretariat for Telecommunications and the Information Society - Ministry of Industry, Energy and Tourism)	Directive 2000/31/EC on electronic commerce, Legal responsibility for enforcing the following Union law(s):	Adress: c/ Poeta Joan Maragall, 41 Madrid 28020 Email: <a href="mailto:sgsd@economia.gob.es">sgsd@economia.gob.es</a> Website: <a href="http://www.lssi.es">http://www.lssi.es</a> Telephone: +34 913463368
Spain		Agencia Española de Protección de Datos	SA Spain (Spanish Agency for Data Protection)	Directive 2002/58/EC on privacy and electronic communications, Legal responsibility for enforcing the following Union law(s):	Adress: Jorge Juan, 6 Madrid 28001 Email: <a href="mailto:IMI@aepd.es">IMI@aepd.es</a> Website: <a href="http://www.aepd.es">http://www.aepd.es</a> Telephone: +34 901 100 099 / +34 91 2663517
Spain	Aragon	Gobierno de Aragón. Dirección General de Protección de Consumidores y Usuarios.		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange	Adress: Vía Universitas 36, Planta 6ª Zaragoza 50017 Email: <a href="mailto:consumo@aragon.es">consumo@aragon.es</a> Website: <a href="https://www.aragon.es/-/consumo-1">https://www.aragon.es/-/consumo-1</a> Telephone: +34 976712244

				<p>contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR</p>	
Spain	Ceuta (autonomous city)	Ciudad Autónoma de Ceuta. Consejería de Sanidad, Servicios Sociales e Igualdad. Servicio de Consumo		<p>Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport, Regulation (EU)</p>	<p>Address: Pza de la Constitución Acceso 1 A Ceuta 51001 Email: <a href="mailto:serviciosociales@ceuta.es">serviciosociales@ceuta.es</a> Website: Telephone: +34 956515604</p>



				No 524/2013 on consumer ODR	
Spain	Extremadura	Instituto de Consumo de Extremadura (INCOEX)		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s); Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	Adress: Calle Adriano, 4, 1ª planta Mérida 06800 Email: <a href="mailto:controlmercadoincoex@salud-juntaex.es">controlmercadoincoex@salud-juntaex.es</a> Website: <a href="https://saludextremadura.ses.es/incoex/">https://saludextremadura.ses.es/incoex/</a> Telephone: +34 924004700
Spain	Aragon	Departamento de Industria, Competitividad y Desarrollo Empresarial. Servicio de Ordenación y Regulación de las Actividades Turísticas. Gobierno de Aragón	Competent authority for tourism agencies and professionals (autonomous community of Aragon)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s); Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Dirección General de Turismo. Gobierno de Aragón.- Paseo de María Agustín nº 36. Zaragoza 50071 Email: <a href="mailto:sot@aragon.es">sot@aragon.es</a> Website: <a href="http://www.aragon.es/">http://www.aragon.es/</a> Telephone: +34 976 714737
Spain	Valencian Community	Generalitat. Comunitat Valenciana. Presidència de la Generalitat. Direcció General de Turisme.	Regional competent authority for travel agencies, tour operators and guides and other tourism enterprises (Alicante, Castellon, Valencia) (autonomous community of the Valencian Community)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s); Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: C/ Castán Tobeñas,77. Ciudad Administrativa 9 De Octubre-Torre 2 Valencia 46018 Email: <a href="mailto:turisme@gva.es">turisme@gva.es</a> Website: <a href="http://www.comunitatvalenciana.com">http://www.comunitatvalenciana.com</a> Telephone: +34 961209804
Spain	Castile and Leon	Servicio de Empresas y Actividades Turísticas - Dcción. Gral. de Turismo-Consejería de Cultura y Turismo-Junta de	Authority responsible for Tourism companies and activities (autonomous community of Castile and	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s); Regulation	Adress: Paseo de Filipinos,1- Planta 3 Valladolid 47007 Email: <a href="mailto:antsante@jcyl.es">antsante@jcyl.es</a> Website: <a href="http://www.jcyl.es">http://www.jcyl.es</a> Telephone: +34

		Castilla y León	Leon)	(EU) 2018/302 addressing unjustified geo-blocking	983411910
Spain	Principality of Asturias	Principado de Asturias. Dirección General de Movilidad y Conectividad.		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Trece Rosas, 2 - Planta 3ª Sector derecho Oviedo 33005 Email: <a href="mailto:movilidad@asturias.org">movilidad@asturias.org</a> Website: <a href="http://www.asturias.es/">http://www.asturias.es/</a> Telephone: +34 985105541
Spain	Balearic Islands	Comunidad Autónoma de las Illes Balears. Dirección General de Movilidad y Transporte Terrestre		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Eusebi Estada, 28, 1º piso Palma de Mallorca 07004 Email: <a href="mailto:directorgeneral@dgmobil.caib.es">directorgeneral@dgmobil.caib.es</a> Website: <a href="http://www.caib.es/">http://www.caib.es/</a> Telephone: +34 971 17 71 81
Spain	Extremadura	Autoridad regional de la Junta de Extremadura para Cooperación en Protección de Consumidores en el ámbito del turismo. Dirección General de Turismo		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Avda de las Comunidades s/n Mérida 06800 Email: <a href="mailto:consumo@juntaex.es">consumo@juntaex.es</a> Website: <a href="http://www.juntaex.es/web/">http://www.juntaex.es/web/</a> Telephone: +34 91 585 15 10
Spain	Region of Murcia	Autoridad regional competente en la Comunidad Autónoma Región de Murcia a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes Costas y Puertos.		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Pza. de Santoña, 6. 1ª planta Murcia 30006 Email: <a href="mailto:sis.ttes@carm.es">sis.ttes@carm.es</a> Website: <a href="http://www.carm.es">http://www.carm.es</a> Telephone: +34 968362378
Spain	Foral Community of Navarre	Autoridad competente regional en el Gobierno de Navarra a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Obras Públicas e Infraestructuras		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Alhóndiga,1, 2ª planta. Pamplona 31002 Email: <a href="mailto:obras.publicas@navarra.es">obras.publicas@navarra.es</a> Website: <a href="http://www.cfnavarra.es/obraspublicas/">http://www.cfnavarra.es/obraspublicas/</a> Telephone: +34 848 42 74 16
Spain	La Rioja	Autoridad Competente en la Comunidad Autónoma de la Rioja a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Obras Públicas y Transportes		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Marqués de Murrieta,76 Logroño 26071 Email: <a href="mailto:servicio.transportes@larioja.org">servicio.transportes@larioja.org</a> Website: <a href="https://web.larioja.org/">https://web.larioja.org/</a> Telephone: +34 941 29 12 89
Spain		Banco de España		Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	Adress: Alcalá 48 Madrid 28014 Email: <a href="mailto:conducta.mercado@bde.es">conducta.mercado@bde.es</a> Website: <a href="https://www.bde.es/bde/es/">https://www.bde.es/bde/es/</a> Telephone: +34 91 338 80 18

Spain	Canary Islands	Autoridad regional en el Gobierno de Canarias a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Prof. Agustín Millares Carló, 22 Edf. Servicios Múltiples I Planta 11ª Las Palmas de Gran Canaria 35071 Email: <a href="mailto:dgtranstf.copt@gobiernodecanarias.org">dgtranstf.copt@gobiernodecanarias.org</a> Website: <a href="https://www.gobiernodecanarias.org/transportes/index.html">https://www.gobiernodecanarias.org/transportes/index.html</a> Telephone: +34 928 11 52 50
Spain	Cantabria	Autoridad regional en la Comunidad Autónoma de Cantabria a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes y Comunicaciones		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Cádiz, nº 2, 1º Santander 39002 Email: <a href="mailto:ttesycom@cantabria.es">ttesycom@cantabria.es</a> Website: <a href="http://www.cantabria.es/web/direccion-general-transportes-y-comunicaciones/inicio">http://www.cantabria.es/web/direccion-general-transportes-y-comunicaciones/inicio</a> Telephone: +34 942367412
Spain	Catalonia	Autoridad regional en la Generalitat de Cataluña a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes y Movilidad		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Avda./ Josep Tarradellas, 2-6, 5ª planta Barcelona 08029 Email: <a href="mailto:transporte@gencat.cat">transporte@gencat.cat</a> Website: <a href="http://www.territori.gencat.cat">http://www.territori.gencat.cat</a> Telephone: +34 93 495 80 76
Spain	Basque country	Gobierno Vasco - Instituto Vasco de Consumo - Kontsumobide		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and	Adress: Avda. de Santiago, 11 Vitoria-Gasteiz 01002 Email: <a href="mailto:kontsumobide@kontsumobide.eus">kontsumobide@kontsumobide.eus</a> Website: <a href="http://www.kontsumobide.euskadi.eus">http://www.kontsumobide.euskadi.eus</a> Telephone: +34 945062140

				inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain		Agencia Española de Medicamentos y Productos Sanitarios (AEMPS)	Spanish Agency of Medicines and Health Care Products (AEMPS)	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Calle Campezo 1, Edificio 8. Madrid 28022 Email: <a href="mailto:sgicm@aemps.es">sgicm@aemps.es</a> Website: <a href="https://www.aemps.gob.es/">https://www.aemps.gob.es/</a> Telephone: +34 918225201 / +34 918225202
Spain		Agencia Estatal de Seguridad Aérea (AESA)	State Air Safety Agency (AESA)	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1107/2006 on disabled persons' and persons with reduced mobility's rights when travelling by air, Regulation (EC) No 261/2004 on denied boarding and of cancellation or long delay of flights	Adress: Av. General Perón 40, portal B, 1ª planta, Madrid Madrid 28020 Email: <a href="mailto:gabinete.aesa@seguridadaerea.es">gabinete.aesa@seguridadaerea.es</a> Website: <a href="https://www.seguridadaerea.gob.es/">https://www.seguridadaerea.gob.es/</a> Telephone: +34 91 396 84 96 / +34 91 3968078-81 / +34 91 396 85 93
Spain	Balearic Islands	Govern de les Illes Balears. Direcció General de Turisme		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: C/ de Montenegro, 5 Palma de Mallorca 07012 Email: <a href="mailto:ordenacioturistica@dgoturis.caib.es">ordenacioturistica@dgoturis.caib.es</a> Website: <a href="http://www.caib.es/govern/organigrama/area.do?coduo=165&amp;lang=es">http://www.caib.es/govern/organigrama/area.do?coduo=165&amp;lang=es</a> Telephone: +34 971 17 66 00
Spain	Madrid	Comunidad Autónoma de Madrid. Dirección General de Turismo	General Directorate of Commerce and Consumption (autonomous community of Madrid)	Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: C/ Alcalá 26 1ª (entrada por Cedaceros 1) Madrid 28014 Email: <a href="mailto:destinos.turisticos@madrid.org">destinos.turisticos@madrid.org</a> Website: <a href="https://www.esmadrid.com/mcb/sede-servicio/direccion-general-de-turismo/">https://www.esmadrid.com/mcb/sede-servicio/direccion-general-de-turismo/</a> Telephone: +34 917206700
Spain	Castile and Leon	Junta de Castilla y León. Dirección General de Comercio y Consumo.		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/58/EC on privacy and electronic communications, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in	Adress: C/ Jacinto Benavente, 2. Arroyo de la Encomienda (Valladolid) 47195 Email: <a href="mailto:comercioyconsumo@jcyl.es">comercioyconsumo@jcyl.es</a> Website: <a href="https://consumo.jcyl.es">https://consumo.jcyl.es</a> Telephone: +34 983 324 392

				<p>consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR</p>	
Spain	Canary Islands	Gobierno de Canarias. Dirección General de Ordenación y Promoción Turística	Directorate General for Tourism Development and Promotion (Autonomous Community of Canary Islands)	<p>Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking</p>	<p>Adress: C/ León y Castillo 200. Edificio Servicios Múltiples III. 5ª Planta. Las Palmas de Gran Canaria 35071 Email: <a href="mailto:dgopt.ctcd@gobiernodecanarias.org">dgopt.ctcd@gobiernodecanarias.org</a> Website: <a href="https://www.gobiernodecanarias.org/turic/">https://www.gobiernodecanarias.org/turic/</a> Telephone: +34 928 45 58 19</p>
Spain	Melilla (autonomous city)	Ciudad Autónoma de Melilla. Dirección General de Salud Pública y Consumo		<p>Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No</p>	<p>Adress: Ctra. Alfonso XIII, 52-54 Melilla 52005 Email: <a href="mailto:consumo@melilla.es">consumo@melilla.es</a> Website: <a href="http://www.melilla.es/melillaPortal/">http://www.melilla.es/melillaPortal/</a> Telephone: +34 952 97 62 51</p>

				524/2013 on consumer ODR	
Spain	Region of Murcia	Comunidad Autónoma de la Región de Murcia. Dirección General del Instituto de Turismo de la Región de Murcia (ITREM)		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Avda. Juana Jugan 2. Murcia 30006 Email: <a href="mailto:comunicacion@murciaturistica.es">comunicacion@murciaturistica.es</a> Website: <a href="https://www.itrem.es/itrem/inicio">https://www.itrem.es/itrem/inicio</a> Telephone: +34 968 357761 / +34 968 277716
Spain	La Rioja	Gobierno de la Rioja. Dirección General de Turismo.		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: Avda Zaragoza 21. Logroño 26071 Email: <a href="mailto:dg.turismo@larioja.org">dg.turismo@larioja.org</a> Website: <a href="http://www.larioja.org/">http://www.larioja.org/</a> Telephone: +34 941291100
Spain	Foral Community of Navarre	Gobierno de Navarra. Dirección del Servicio de Ordenación y Fomento del Turismo y del Comercio		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: C/Navarrería 39 Pamplona-Iruña 31001 Email: <a href="mailto:manuel.bermejo.garde@navarra.es">manuel.bermejo.garde@navarra.es</a> Website: <a href="https://www.turismo.navarra.es/esp/profesionales/directorio-sector-turistico/directorio-administracion/DireccionGeneralTurismo.htm">https://www.turismo.navarra.es/esp/profesionales/directorio-sector-turistico/directorio-administracion/DireccionGeneralTurismo.htm</a> Telephone: +34 848 42 77 55
Spain		Ministerio de Transportes, movilidad y Agenda Urbana. Dirección General de Transporte Terrestre. (Subdirección General de Inspección)	Ministry of Transports, Mobility and Urban Agenda - Directorate General for Ground Transport (General Directorate of Inspection)	Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1371/2007 on rail passengers' rights and obligations, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Paseo de la Castellana, 67 Madrid 28071 Email: <a href="mailto:dirgtt@fomento.es">dirgtt@fomento.es</a> Website: <a href="https://www.fomento.gob.es/transporte_terrestre">https://www.fomento.gob.es/transporte_terrestre</a> Telephone: +34 91 5978043
Spain	Galicia	Xunta de Galicia. Dirección General de Movilidad.		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Edificio Administrativo San Caetano, s/n Santiago de Compostela 15707 Email: <a href="mailto:mobilidade.cim@xunta.gal">mobilidade.cim@xunta.gal</a> Website: <a href="https://infrastruturasemobilidade.xunta.gal/mobilidade">https://infrastruturasemobilidade.xunta.gal/mobilidade</a> Telephone: +34 981 544581
Spain	Galicia	Xunta de Galicia. Instituto Gallego del Consumo y de la Competencia (IGCC)		Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers	Adress: Avda. Gonzalo Torrente Ballester 1-5 bajo Santiago de Compostela 15707 Email: <a href="mailto:igc.produtos@xunta.gal">igc.produtos@xunta.gal</a> Website: <a href="https://consumo.xunta.gal/es">https://consumo.xunta.gal/es</a> Telephone: +34 981 545 389

				for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	Principality of Asturias	Principado de Asturias. Vice consejería de Turismo		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Legal responsibility for enforcing the following Union law(s);, Regulation (EU) 2018/302 addressing unjustified geo-blocking	Adress: C/ Eduardo Herrera "Herrerita" s/n. 1ª Planta Oviedo 33006 Email: <a href="mailto:turismo@asturias.org">turismo@asturias.org</a> Website: Telephone: +34 98510771
Spain	Catalonia	Generalitat de Catalunya. Inspecció de Consum de l'Agència Catalana de Consum (autoritat per CPC)		Directive (EU) 2015/2302 on package travel and linked travel arrangements, Directive 1999/44/EC on the sale of consumer goods and associated guarantees, Directive 2002/65/EC on distance marketing of consumer financial services, Directive 2005/29/EC on unfair commercial practices, Directive 2006/114/EC on misleading and comparative advertising, Directive 2006/123/EC on services in the internal market, Directive 2008/122/EC on timeshare, long-term holiday product, resale and exchange contracts, Directive 2008/48/EC on credit agreements for consumers, Directive 2011/83/EU on consumer rights, Directive 2013/11/EU on consumer ADR, Directive 2014/17/EU on credit agreements for consumers for residential property, Directive 93/13/EEC on unfair terms in consumer contracts, Directive 98/6/EC on consumer protection in the indication of the prices of products, Legal responsibility for enforcing the following Union law(s);, Regulation (EC) No 1008/2008 on common air services rules in the Community, Regulation (EU) 2018/302 addressing	Adress: Calle Foc, 57 Barcelona 08038 Email: <a href="mailto:inspeccioimi.consum@gencat.cat">inspeccioimi.consum@gencat.cat</a> Website: <a href="http://www.consum.cat">http://www.consum.cat</a> Telephone: +34 935516666

				unjustified geo-blocking, Regulation (EU) No 1177/2010 on passengers' rights when travelling by sea and inland waterway, Regulation (EU) No 524/2013 on consumer ODR	
Spain	Andalusia	Autoridad competente regional de la Junta de Andalucía a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Movilidad		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Avda. Diego Martínez Barrio, nº 10 Sevilla 41071 Email: <a href="mailto:informacion@juntadeandalucia.es">informacion@juntadeandalucia.es</a> Website: Telephone: +34 955 92 68 00
Spain	Castile and Leon	Autoridad competente regional de la Junta de Castilla y León a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Rigoberto Cortejoso, 14. Planta 1ª Despacho 166. Edificio de Medio Ambiente Valladolid 47014 Email: <a href="mailto:area.dg.transportes@jcy.es">area.dg.transportes@jcy.es</a> Website: <a href="https://www.jcy.es/web/jcyl/Portada/es/Plantilla100Directorio/1248366924958/1279887997704/1284182451806/DirectorioPadre">https://www.jcy.es/web/jcyl/Portada/es/Plantilla100Directorio/1248366924958/1279887997704/1284182451806/DirectorioPadre</a> Telephone: +34 983419479
Spain	Extremadura	Autoridad competente regional del Gobierno de Extremadura a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: Avda. de las Comunidades s/n. Mérida (Badajoz) 06800 Email: <a href="mailto:transporte@juntaex.es">transporte@juntaex.es</a> Website: Telephone: +34 924 33 23 15
Spain	Madrid	Autoridad regional en la Comunidad Autónoma de Madrid a efectos de Cooperación en Protección de Consumidores en el ámbito del transporte. Dirección General de Transportes y Movilidad		Legal responsibility for enforcing the following Union law(s);, Regulation (EU) No 181/2011 on passengers' rights in bus and coach transport	Adress: C/ Orense, 60 Madrid 28020 Email: <a href="mailto:transportes.dgt@madrid.org">transportes.dgt@madrid.org</a> Website: Telephone: +34 91 580 29 05
Spain		Secretaría de Estado de Telecomunicaciones e Infraestructuras Digitales. Ministerio de Asuntos Económicos y Transformación Digital		Directive 2010/13/EU on audiovisual media services, Legal responsibility for enforcing the following Union law(s):	Adress: Poeta Joan Maragall, 41 Madrid 28071 Email: <a href="mailto:contact@economia.gob.es">contact@economia.gob.es</a> Website: <a href="https://www.mineco.gob.es/portal/site/mineco/consulta_general">https://www.mineco.gob.es/portal/site/mineco/consulta_general</a> Telephone: +34 91 258 28 52
Sweden		Läkemedelsverket	Medical Products Agency	Directive 2001/83/EC on medicinal products for human use, Legal responsibility for enforcing the following Union law(s):	Adress: Dag Hammarskjölds väg 42 Uppsala 751 03 Email: <a href="mailto:registrator@mpa.se">registrator@mpa.se</a> Website: <a href="http://www.lakemedelsverket.se">http://www.lakemedelsverket.se</a> Telephone: +46 18 17 46 00
Sweden		Finansinspektionen		Directive 2008/48/EC on credit agreements for consumers, Directive 2014/17/EU on credit agreements for consumers for residential property,	Adress: Brunnsgränd 3 Stockholm 103 97 Email: <a href="mailto:finansinspektionen@fi.se">finansinspektionen@fi.se</a> Website: <a href="http://www.fi.se">http://www.fi.se</a> Telephone: +46



				Directive 2014/92/EU on the comparability of fees related to payment accounts, Legal responsibility for enforcing the following Union law(s):	08-40898000
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