



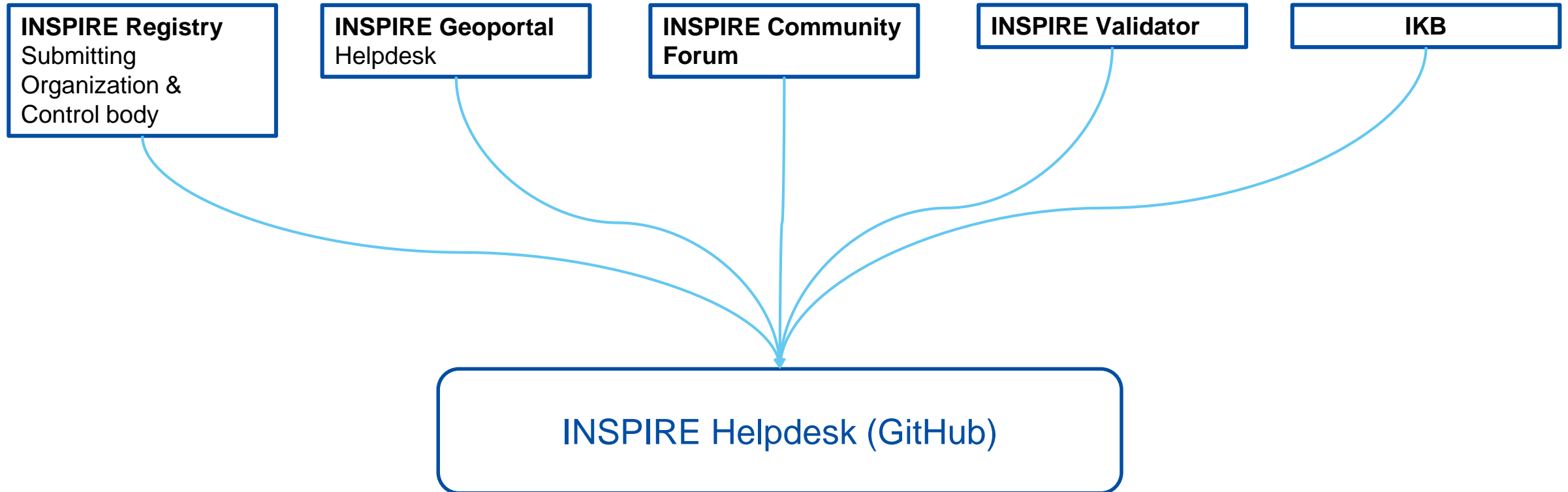
INSPIRE Helpdesk

JRC INSPIRE Team

64th MIG-T meeting – January 21-22, 2021

Joint
Research
Centre

New concept of INSPIRE Helpdesk



GitHub based INSPIRE Helpdesk

- <https://inspire.ec.europa.eu/inspire-helpdesk>

INSPIRE helpdesk

Starting from January 2021, all the INSPIRE helpdesks and discussion platforms will be operated and managed into [this new GitHub space](#).

This migration allows centralizing and integrating the management of all issues and discussions related to INSPIRE in a single infrastructure, avoiding the use of custom and often disconnected tools. The new space is hosted on [GitHub](#), which has become a de facto standard for web-based community-driven projects.

It includes the new helpdesks for each of the INSPIRE central components:

- [a helpdesk for the INSPIRE Geoportal](#)
- [a helpdesk for the INSPIRE Registry](#)
- [a helpdesk for the INSPIRE Reference Validator](#)

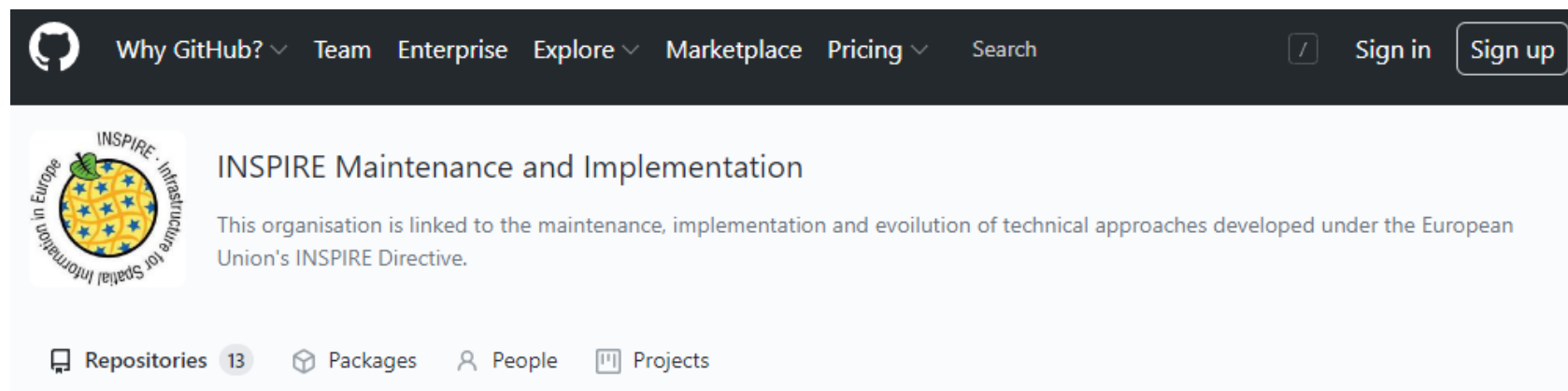
In addition, it also includes [a generic INSPIRE helpdesk](#) that shall be used for more generic INSPIRE-related questions or issues which are not specific to any of the central components.

The old platform hosting the helpdesks for the INSPIRE Geoportal and the INSPIRE Registry was dismissed as of January 2021. The related contents have been archived and are available [here](#).

The Reference Validator and the INSPIRE Community Forum will be dismissed by the end of January 2021.


GitHub based INSPIRE Helpdesk


- <https://github.com/INSPIRE-MIF>





The screenshot shows the GitHub profile page for 'INSPIRE Maintenance and Implementation'. The header includes navigation links like 'Why GitHub?', 'Team', 'Enterprise', 'Explore', 'Marketplace', 'Pricing', and 'Search', along with 'Sign in' and 'Sign up' buttons. The profile name is 'INSPIRE Maintenance and Implementation' with a description: 'This organisation is linked to the maintenance, implementation and evolution of technical approaches developed under the European Union's INSPIRE Directive.' Below the profile name are statistics for 'Repositories 13', 'Packages', 'People', and 'Projects'.

Pinned repositories

 [helpdesk](#)
Community discussion for generic INSPIRE related topics
☆ 1

 [helpdesk-geoportal](#)
Community discussion for INSPIRE geoportal topics
☆ 2

 [helpdesk-registry](#)
Community for the discussion of change proposals by the submitting organisations for the central INSPIRE registers and register federation and their resolution by the control body.
☆ 1

 [helpdesk-validator](#)
Community discussion for INSPIRE validation topics
☆ 2

GitHub based INSPIRE Helpdesk

- <https://github.com/INSPIRE-MIF>
- “Central repository”
- 2 levels support:
 - Level 1 – general support that includes checking, immediate answering and moving questions to the right level 2
 - Level 2 – provision of concrete technical/legal solution
- INSPIRE Helpdesk facilitators (drafting of specifications in process)

GitHub based INSPIRE Helpdesk

- <https://github.com/INSPIRE-MIF>
- <https://github.com/INSPIRE-MIF/helpdesk/issues>
- <https://github.com/INSPIRE-MIF/helpdesk-geoportal/issues>
- <https://github.com/INSPIRE-MIF/helpdesk-registry/issues>
- <https://github.com/INSPIRE-MIF/helpdesk-validator/issues>

- PDS repository

- INSPIRE Artefacts (TGs + schemas)

Thank you!



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