



# Task mapping outcome DG MOVE

EC Digital Transformation

## **EUROPEAN COMMISSION**

Directorate-General for Communication  
Directorate A - Strategy and Corporate Communication  
Unit A5 - Europa Site

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## **PRESENTATION OF TASK MAPPING**

- In order to gain a more thorough understanding of how the work of the different DGs relates to the [77 tasks identified for the task-ranking survey](#), the Commission's Digital Transformation team has mapped each page of every site listed in the [Europa Inventory](#) against one or more of the 77 tasks.
- This exhaustive mapping exercise will help us:
  - to assess how well the Commission's existing digital presence serves the identified tasks
  - to identify which content is related to each task (in cases where content can be edited/rewritten with the relevant DGs)
  - to engage DGs in the co-creation of content for the Commission's future web presence, which will be built on a common architecture (i.e. task-based, not DG-based): DGs with a stake in the task(s) being worked upon will be invited to participate in work at all stages of the process, including co-creation of content.

Further question can be addressed to: [EC-DIGITAL-TRANSFORMATION@ec.europa.eu](mailto:EC-DIGITAL-TRANSFORMATION@ec.europa.eu)

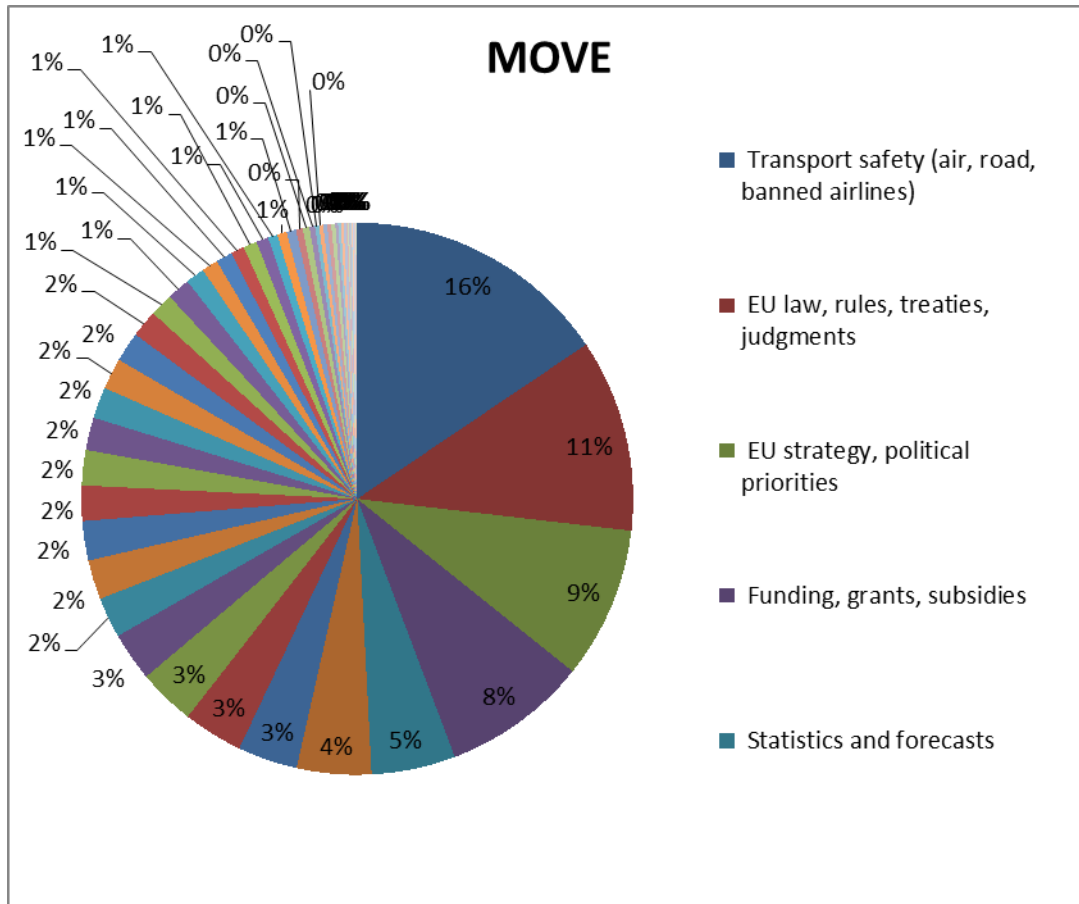
**Tasks DG MOVE has a stake in – identified by DG MOVE  
(number of pages found during task-mapping exercise):**

Task	# pages
Transport safety (air, road, banned airlines)	199
EU law, rules, treaties, judgments	143
EU strategy, political priorities	112
Funding, grants, subsidies	107
Statistics and forecasts	62
Consumer and passenger rights	55
Relations with non-EU countries, international organisations (diplomacy, cooperation agreements)	44
Research and innovation	44
Environmental protection	42
Track policy and law making process, updates	36
EU news, announcements, press releases	32
Conferences, summits, meetings, events	29
Initiate, contribute to law making (public consultations, citizen's initiative)	29
Climate change, global warming	26
Industry norms and standards	26
Energy efficiency	24
National implementation of EU law, infringements	23
Security, defence (terrorism, sanctions, critical infrastructure)	23
E-government	20
Regional, rural and urban development	19
Doing business in the EU	17
Employing people (recruitment, terms and conditions, redundancies)	12
Doing business with the European Commission (calls for tenders, bids)	10
Product safety, conformity, certification	10
Education and training in EU	7
Vehicles (buying, selling, registration, taxes, insurance)	7
European Commissioner profiles	5
Customs, tariffs, quotas, duties	4
Driving licence validity in EU countries	3
Privacy, data protection	3
Public procurement (contracts with public authorities, governments)	3
Complaints to the European Commission	1
Freedom of information (transparency, access to documents)	1
Recognition of educational, professional qualifications	1
Working in an EU country (rights, permits, benefits)	1
Emergencies, disasters, civil protection	None

**Additional tasks DG MOVE has a stake in – based on pages identified during task-mapping exercise:**

Task	# pages
About the European Commission (role, structure, how it works)	22
EU budget	14
Contact European Commission, European Union	12
Loans, access to finance, microfinance	9
Competition (state aid, cartels, mergers, anti-trust)	7
EU labels (eco labels, quality labels, audits)	5
Judicial cooperation between EU countries, recognition of judgments	4
Order, download an EU publication	3
Accession of new countries to the EU, enlargement	2
EU vocabulary and abbreviations	2
Resource security (oil, gas, raw materials)	2
Travel within, to and from EU (documents, visa, consular help, currencies)	2
Crime, fraud, corruption, human trafficking	1
Find a job in another EU country	1
Taxation, excise (not VAT)	1
Visit EU institutions, guided tours	1

Tasks as percentages of total:



For your top 3 tasks, which other DGs are involved, and how big their stake is:

