



# Task mapping outcome DG JUST

EC Digital Transformation

## **EUROPEAN COMMISSION**

Directorate-General for Communication  
Directorate A - Strategy and Corporate Communication  
Unit A5 - Europa Site

Contact: Anne SEEKINGS-LE QUEMENT

E-mail: [EC-DIGITAL-TRANSFORMATION@ec.europa.eu](mailto:EC-DIGITAL-TRANSFORMATION@ec.europa.eu)

European Commission  
B-1049 Brussels

## **PRESENTATION OF TASK MAPPING**

- In order to gain a more thorough understanding of how the work of the different DGs relates to the [77 tasks identified for the task-ranking survey](#), the Commission's Digital Transformation team has mapped each page of every site listed in the [Europa Inventory](#) against one or more of the 77 tasks.
  
- This exhaustive mapping exercise will help us:
  - to assess how well the Commission's existing digital presence serves the identified tasks
  - to identify which content is related to each task (in cases where content can be edited/rewritten with the relevant DGs)
  - to engage DGs in the co-creation of content for the Commission's future web presence, which will be built on a common architecture (i.e. task-based, not DG-based): DGs with a stake in the task(s) being worked upon will be invited to participate in work at all stages of the process, including co-creation of content.

Further question can be addressed to: [EC-DIGITAL-TRANSFORMATION@ec.europa.eu](mailto:EC-DIGITAL-TRANSFORMATION@ec.europa.eu)

**Tasks DG JUST has a stake in – identified by DG JUST  
(number of pages found during task-mapping exercise):**

<b>Task</b>	<b># of pages</b>
EU law, rules, treaties, judgments	271
Human rights, fundamental rights	149
Judicial cooperation between EU countries, recognition of judgments	117
Crime, fraud, corruption, human trafficking	48
Working in an EU country (rights, permits, benefits)	38
Consumer and passenger rights	24
Funding, grants, subsidies	22
Conferences, summits, meetings, events	17
Family (marriage, divorce, partnerships, adoption)	17
Privacy, data protection	17
Doing business in the EU	14
Initiate, contribute to law making (public consultations, citizen's initiative)	13
Travel within, to and from EU (documents, visa, consular help, currencies)	11
National implementation of EU law, infringements	9
Corporate social responsibility for business	7
Relations with non-EU countries, international organisations (diplomacy, cooperation agreements)	7
EU news, announcements, press releases	5
Find a job in another EU country	1
Moving to another EU country (residence formalities)	1
Accession of new countries to the EU, enlargement	none
Doing business with the European Commission (calls for tenders, bids)	none
Healthcare in another EU country	none
Immigration into the EU (asylum, reuniting family, integration)	none
Voting in the EU	none

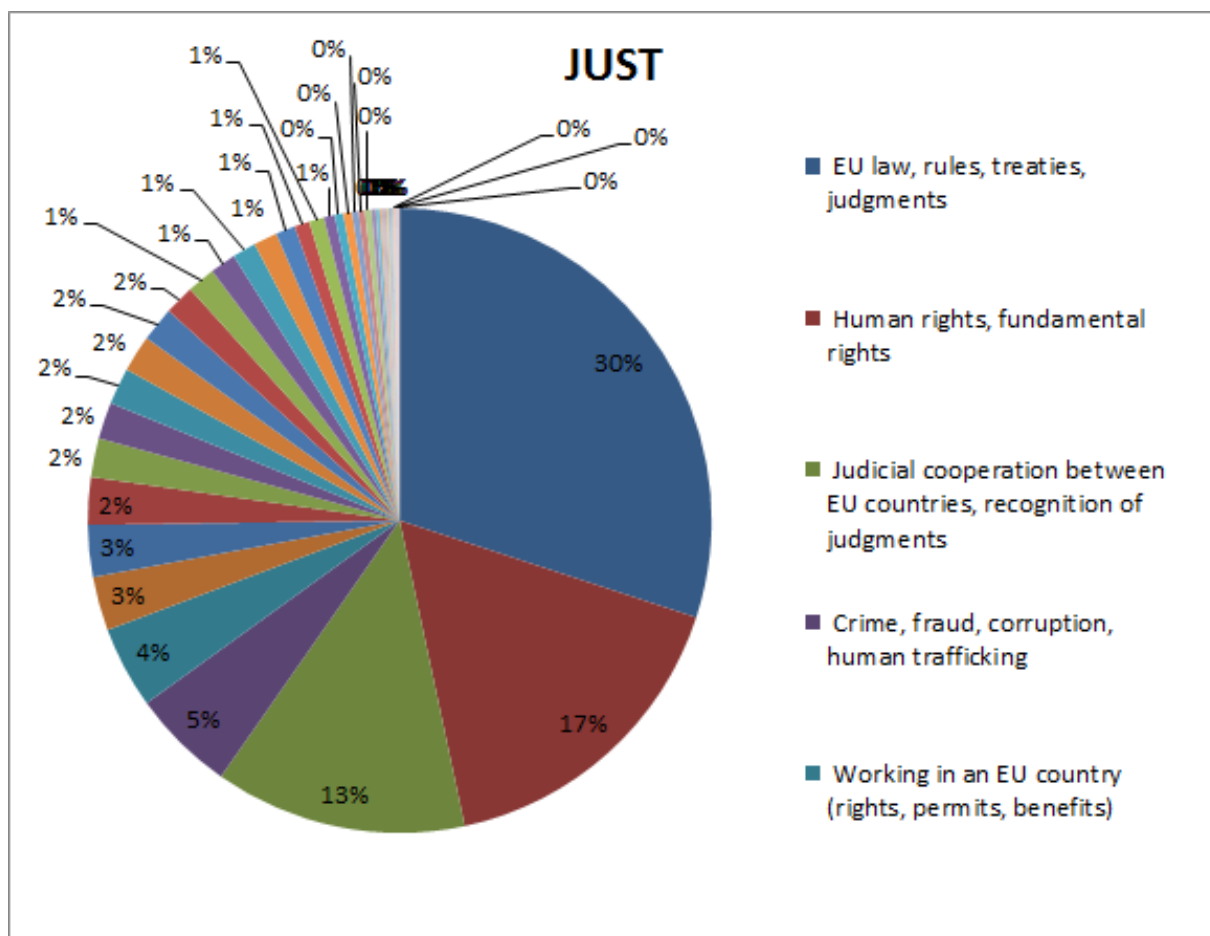
**Additional tasks DG JUST has a stake in – based on pages identified during task-mapping exercise:**

<b>Task</b>	<b># of pages</b>
About the European Union (role, structure, how it works, origin)	25
Education and training in EU	18
About the European Commission (role, structure, how it works)	12
Euro (coins, notes, eurozone, Economic and Monetary Union)	4
Statistics and forecasts	4
Complaints to the European Commission	3
E-government	3
Emergencies, disasters, civil protection	3
Environmental protection	2
EU strategy, political priorities	2

Accession of new countries to the EU, enlargement	1
Banking and financial markets (reform, regulation)	1
Contact European Commission, European Union	1
Freedom of information (transparency, access to documents)	1
Intellectual property, copyright, trademarks, patents	1
Pensions, retirement in another EU country	1
Vehicles (buying, selling, registration, taxes, insurance)	1

## Task mapping outcome, DG JUST

Tasks as percentages of total (5 first tasks accounting for 70% of DG JUST content/number of pages):



For your top 3 tasks, which other DGs are involved, and how big their stake is:

