



Task mapping outcome AGENCY EACEA

EC Digital Transformation

EUROPEAN COMMISSION

Directorate-General for Communication
Directorate A - Strategy and Corporate Communication
Unit A5 - Europa Site

Contact: Anne SEEKINGS-LE QUEMENT

E-mail: EC-DIGITAL-TRANSFORMATION@ec.europa.eu

European Commission
B-1049 Brussels

PRESENTATION OF TASK MAPPING

- In order to gain a more thorough understanding of how the work of the different Agency, DGs relates to the [77 tasks identified for the task-ranking survey](#), the Commission's Digital Transformation team has mapped each page of every site listed in the [Europa Inventory](#) against one or more of the 77 tasks.

- This exhaustive mapping exercise will help us:
 - to assess how well the Commission's existing digital presence serves the identified tasks
 - to identify which content is related to each task (in cases where content can be edited/rewritten with the relevant Agency, DGs)
 - to engage DGs in the co-creation of content for the Commission's future web presence, which will be built on a common architecture (i.e. task-based, not DG-based): DGs with a stake in the task(s) being worked upon will be invited to participate in work at all stages of the process, including co-creation of content.

Further question can be addressed to: EC-DIGITAL-TRANSFORMATION@ec.europa.eu

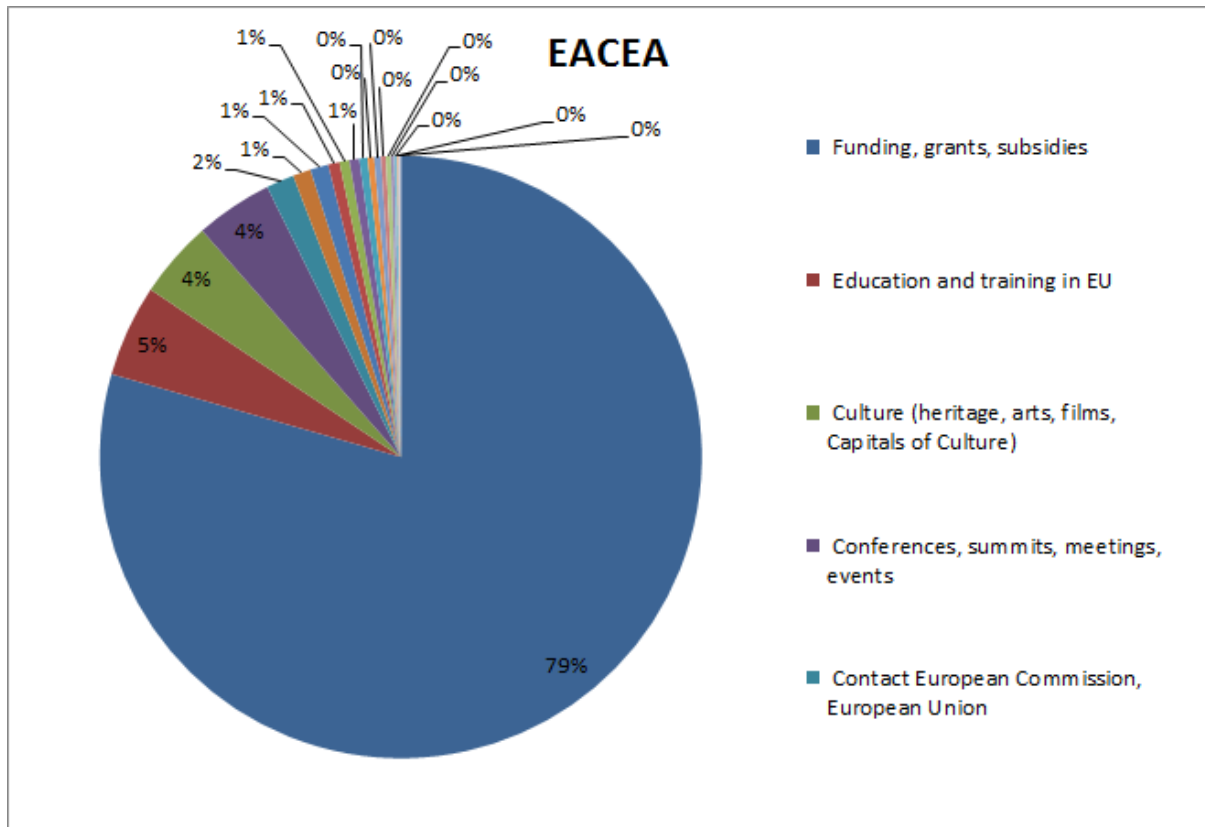
**Tasks Agency EACEA has a stake in – identified by Agency EACEA
(number of pages found during task-mapping exercise):**

Task	# of pages
Funding, grants, subsidies	900
Education and training in EU	56
Culture (heritage, arts, films, Capitals of Culture)	47
Languages in the EU (diversity, translation, interpreting)	7
Development and humanitarian aid	3
Volunteering opportunities	3
Doing business with the European Commission (calls for tenders, bids)	2

**Additional tasks Agency EACEA has a stake in – based on pages identified
during task-mapping exercise:**

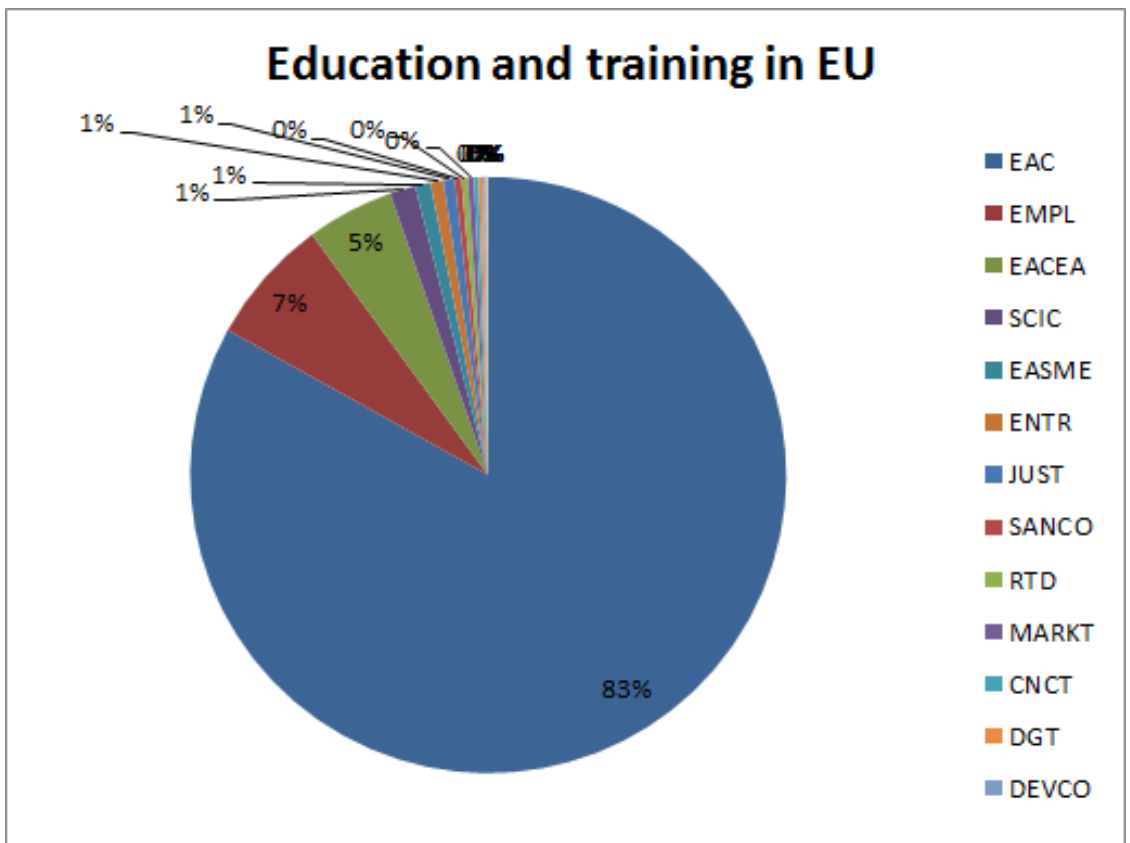
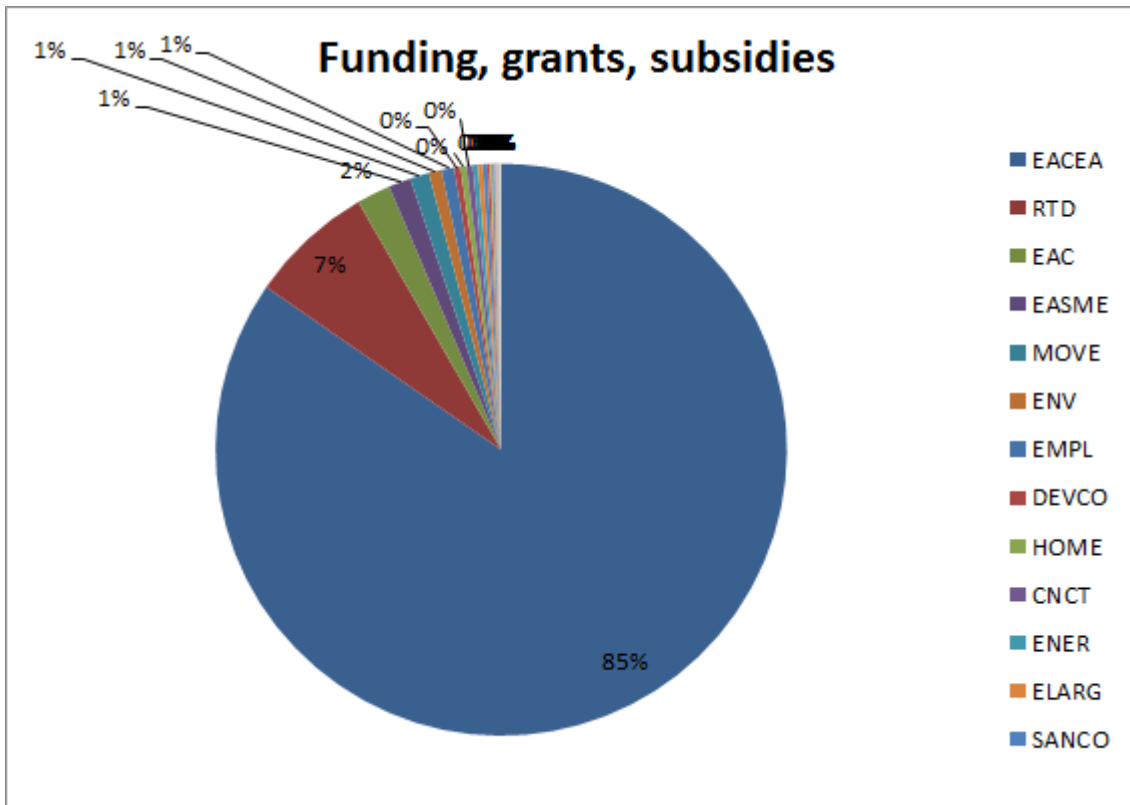
Task	# of pages
Conferences, summits, meetings, events	47
Contact European Commission, European Union	17
Order, download an EU publication	11
Relations with non-EU countries, international organisations (diplomacy, cooperation agreements)	11
Recognition of educational, professional qualifications	6
Statistics and forecasts	6
EU news, announcements, press releases	5
EU vocabulary and abbreviations	4
Working in an EU country (rights, permits, benefits)	4
About the European Commission (role, structure, how it works)	2
Jobs, traineeships at the European Commission	1
Judicial cooperation between EU countries, recognition of judgments	1

Tasks as percentages of total (4 first tasks accounting for 93% of AGENCY EACEA content/number of pages):



Task mapping outcome, Agency EACEA

For your top 3 tasks, which other DG or AGENCYs are involved, and how big their stake is:



Culture (heritage, arts, films, Capitals of Culture)

