



Task mapping outcome DG EAC

EC Digital Transformation

EUROPEAN COMMISSION

Directorate-General for Communication
Directorate A - Strategy and Corporate Communication
Unit A5 - Europa Site

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PRESENTATION OF TASK MAPPING

- In order to gain a more thorough understanding of how the work of the different DGs relates to the [77 tasks identified for the task-ranking survey](#), the Commission's Digital Transformation team has mapped each page of every site listed in the [Europa Inventory](#) against one or more of the 77 tasks.
- This exhaustive mapping exercise will help us:
 - to assess how well the Commission's existing digital presence serves the identified tasks
 - to identify which content is related to each task (in cases where content can be edited/rewritten with the relevant DGs)
 - to engage DGs in the co-creation of content for the Commission's future web presence, which will be built on a common architecture (i.e. task-based, not DG-based): DGs with a stake in the task(s) being worked upon will be invited to participate in work at all stages of the process, including co-creation of content.

Further question can be addressed to: EC-DIGITAL-TRANSFORMATION@ec.europa.eu

**Tasks DG EAC has a stake in – identified by DG EAC
(number of pages found during task-mapping exercise):**

Task	# of pages
Education and training in EU	214
Funding, grants, subsidies	125
Statistics and forecasts	49
EU news, announcements, press releases	35
Languages in the EU (diversity, translation, interpreting)	34
Relations with non-EU countries, international organisations (diplomacy, cooperation agreements)	34
Conferences, summits, meetings, events	31
Recognition of educational, professional qualifications	28
Research and innovation	27
Volunteering opportunities	16
Doing business with the European Commission (calls for tenders, bids)	7
Culture (heritage, arts, films, Capitals of Culture)	none

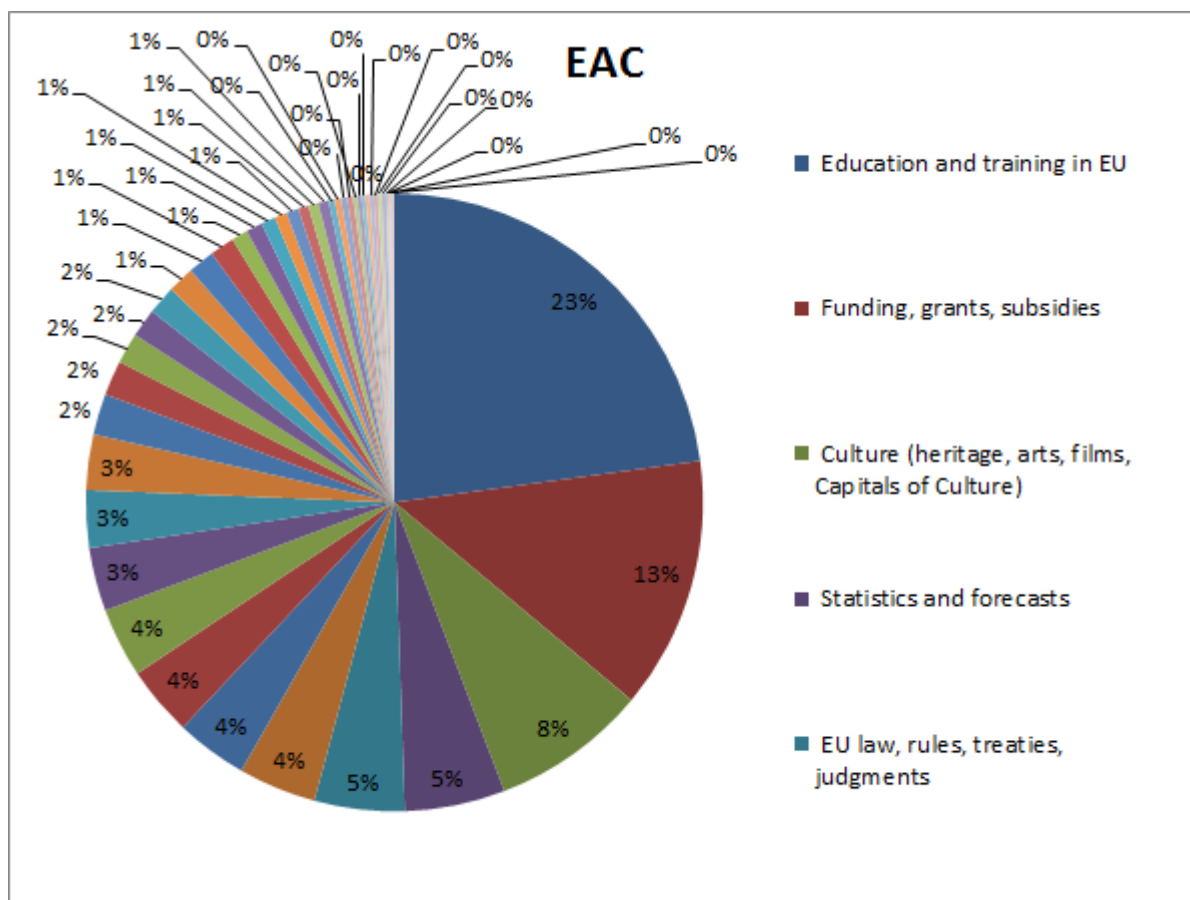
Additional tasks DG EAC has a stake in – based on pages identified during task-mapping exercise:

Task	# of pages
Culture (heritage, arts, films, Capitals of Culture)	76
EU law, rules, treaties, judgments	44
EU strategy, political priorities	38
Working in an EU country (rights, permits, benefits)	20
Jobs, traineeships at the European Commission	18
Find a job in another EU country	16
Order, download an EU publication	16
Moving to another EU country (residence formalities)	13
Public health, disease prevention	13
Contact European Commission, European Union	12
Initiate, contribute to law making (public consultations, citizen's initiative)	9
Track policy and law making process, updates	8
Crime, fraud, corruption, human trafficking	6
Economic growth, financial stability in EU (crisis, assistance to member states)	6
Employing people (recruitment, terms and conditions, redundancies)	5
European Commissioner profiles	5
Travel within, to and from EU (documents, visa, consular help, currencies)	5
About the European Union (role, structure, how it works, origin)	3
Consumer and passenger rights	3
EU labels (eco labels, quality labels, audits)	3
Human rights, fundamental rights	3

Task	# of pages
About the European Commission (role, structure, how it works)	2
Climate change, global warming	2
Environmental protection	2
Healthcare in another EU country	2
Immigration into the EU (asylum, reuniting family, integration)	2
Intellectual property, copyright, trademarks, patents	2
Transport safety (air, road, banned airlines)	2
Voting in the EU	2
Accession of new countries to the EU, enlargement	1
EU vocabulary and abbreviations	1
Food and farming (production and safety)	1
Visit EU institutions, guided tours	1

Task mapping outcome, Agency EAC

Tasks as percentages of total (6 first tasks accounting for 58% of DG EAC content/number of pages):



For your top 3 tasks, which other DGs are involved, and how big their stake is:

